Delta Dental offers you what no other dental plan can – The Delta Dental DifferenceSM. Here’s what makes us a leading provider of dental benefits:

- **Exceptional Cost Savings** – Our networks protect enrollees from balance billing and prevent dentists from charging more by “unbundling” services that should be billed as one service. Your costs are usually lowest when you visit a Delta Dental dentist.

- **Guaranteed Coinsurance/Copayment** – Delta Dental dentists agree to accept our determination of fees. They won’t balance bill over Delta Dental’s approved amount.

- **Professional Treatment Standards** – Delta Dental reviews utilization patterns and office practices to ensure that Delta Dental dentists meet professional standards for safety and quality of care.

The Delta Dental PPO program allows you the freedom to visit any licensed dentist, including a dentist from our Delta Dental Premier® indemnity network. However, there are advantages to visiting a Delta Dental PPO network dentist instead of a Premier or non-Delta Dental dentist. Consider the information below:

### IN-PPO NETWORK

**DELTA DENTAL PPO DENTISTS**

- You will usually pay the lowest amount for services when you visit a Delta Dental PPO dentist.
- PPO dentists agree to accept a reduced fee for PPO patients.
- You are charged only the patient’s share* at the time of treatment. Delta Dental pays its portion directly to the dentist.
- PPO dentists will complete claim forms and submit them for you at no charge.

### OUT-OF-PPO NETWORK

**DELTA DENTAL PREMIER® DENTISTS & NON-DELTA DENTAL DENTISTS**

- You are responsible for the difference between the amount Delta Dental pays and the amount your non-Delta Dental dentist bills. You will usually have the highest out-of-pocket costs when you visit a non-Delta Dental dentist.
- Premier dentists may not balance bill above Delta Dental’s approved amount*, so your out-of-pocket costs may be lower than with non-Delta Dental dentists’ charges.
- Non-Delta Dental dentists may require you to pay the entire amount of the bill in advance and wait for reimbursement.
- Premier dentists charge you only the patient’s share* at the time of treatment.

<table>
<thead>
<tr>
<th>Sample Claim Savings</th>
<th>IN-PPO NETWORK</th>
<th>OUT-OF-PPO NETWORK</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>DELTA DENTAL PPO DENTISTS</strong></td>
<td><strong>DELTA DENTAL PREMIER DENTISTS</strong></td>
<td><strong>NON-DELTA DENTAL DENTISTS</strong></td>
</tr>
<tr>
<td>Dentist bills (submitted charge)</td>
<td>$180.00</td>
<td>$180.00</td>
</tr>
<tr>
<td>Delta Dental’s agreed upon fee</td>
<td>$90.00</td>
<td>$130.00</td>
</tr>
<tr>
<td>Delta Dental’s payment 50%</td>
<td>$45.00</td>
<td>$65.00</td>
</tr>
<tr>
<td>Patient share*</td>
<td>$45.00</td>
<td>$65.00</td>
</tr>
<tr>
<td><strong>Patient savings</strong> (over non-Delta Dental dentist Patient Share)</td>
<td><strong>$80.00</strong></td>
<td><strong>$60.00</strong></td>
</tr>
</tbody>
</table>

* Patient’s share is the coinsurance/copayment, any remaining deductible, any amount over the annual maximum and any services your plan does not cover.

** If you visit a non-network dentist, Delta Dental will send the benefit payment directly to you. You are responsible for paying the non-network dentist’s total fee, which may include amounts in excess of your share of your plan’s contract allowance.
The following information is not intended or designed to replace or serve as an Evidence of Coverage or Summary Plan Description for the program. If you have specific questions regarding benefit structure, limitations or exclusions, consult your company’s benefits representative.

## BENEFIT HIGHLIGHTS FOR DELTA DENTAL PPO

Under this plan, Delta Dental pays 70% of the approved fees for covered diagnostic, preventive and basic services and 70% of the approved amount for cast and crown benefits during the first year of eligibility. The copay percentage will increase by 10% each year (to a maximum of 100%) for each enrollee provided that person visits the dentist at least once during the year. If an enrollee does not use the plan during the calendar year, the percentage remains at the level attained the previous year. If an enrollee becomes ineligible for benefits and later regains eligibility, the percentage will drop back to 70%.

### WHO’S ELIGIBLE
Primary enrollee, spouse and eligible dependent children to age 19 or to age 24 if dependent is full-time student (includes domestic partner)

### DEDUCTIBLES
No Deductibles

### ANNUAL MAXIMUM
The maximum benefit paid per calendar year is $1,700 per person in-network
The maximum benefit paid per calendar year is $1,500 per person out-of-network

### WAITING PERIOD(S)

<table>
<thead>
<tr>
<th></th>
<th>Basic Benefits</th>
<th>Crowns &amp; Casts</th>
<th>Prosthodontics</th>
<th>Orthodontics</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Basic Benefits</strong></td>
<td>70 % - 100 %</td>
<td>70 % - 100 %</td>
<td>50 %</td>
<td>50 %</td>
</tr>
<tr>
<td><strong>Prosthodontics</strong></td>
<td>50 %</td>
<td>50 %</td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Orthodontic Benefits</strong></td>
<td>50 %</td>
<td>50 %</td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Orthodontic Maximums</strong></td>
<td>$ 1,000 Lifetime</td>
<td>$ 1,000 Lifetime</td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Dental Accident Benefits</strong></td>
<td>100 % (separate $1,000 maximum per person per calendar year)</td>
<td>100 % (separate $1,000 maximum per person per calendar year)</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

* Limitations or waiting periods may apply for some benefits; some services may be excluded. Please refer to your Evidence of Coverage or Summary Plan Description for waiting periods and a list of benefit limitations and exclusions.

** Fees are based on PPO fees for in-network dentists and the MPA (maximum plan allowance) for out-of-network dentists. Reimbursement is paid on Delta Dental contract allowances and not necessarily each dentist’s actual fees.

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Delta Dental of California
100 First Street
San Francisco, CA  94105

Customer Service
866-499-3001

Online Services
www.deltadentalins.com

Claims Address
P.O. Box 997330, Sacramento, CA  95899-7330

SD 03/10

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