



RETIREE BILLING INFORMATION: KAISER HMO and UHC EPO/PPO/OOA HEALTH PLANS
A Billing Service provided by UnitedHealthcare Benefit Services

The District contracts with UnitedHealthcare to handle all billing for retirees who are insured under the District's sponsored health plans: Kaiser HMO, and all self-funded plans such as EPO, PPO, and OOA Retiree Health Plans administered by UnitedHealthcare.

Your monthly contributions will remain the same for Plan Year beginning July 1, 2011 through June 30, 2012. Effective July 1, 2011, monthly contributions are as follows;

The employee/retiree monthly contributions are based on 12 months of coverage effective July 1, 2011.

Employee/Retiree Monthly Contribution Over 12 Months Period	KAISER PLAN	EPO PLAN	PPO/OOA PLAN
Retiree Only	\$48.00	\$48.00	\$120.00
Retiree + One Dependent	\$96.00	\$96.00	\$240.00
Retiree + Two or More Dependents	\$144.00	\$144.00	\$360.00

Note: These contribution rates include \$1/mo for Vision, \$4/mo for Dental, and the remaining belong to Medical care.

A. What's New For 2011

Beginning July 1, 2011, retiree monthly contributions or payment can only be made through Electronic Fund Transfer (EFT) via Automated Clearing House (ACH) debit transfers. You will need to complete an ACH form to authorize the monthly deductions. The automatic monthly deductions will be taken from your designated checking or savings account.

Please mail the completed ACH form along with a voided check by **May 31, 2011** to:

UnitedHealthcare Benefit Services
PO Box 221709
Louisville, KY 40252

Once the account is set up, funds will be automatically withdrawn from your designated checking or savings via ACH or EFT. Key Bank will be responsible in processing the automatic monthly deductions. The first deduction will start on July 1, 2011. To fulfill your payment obligation, to keep your account current and to avoid termination, funds must be available on the date of withdrawal.

B. What Do I Need To Do?

- 1) If you currently have an authorized UHC Electronic Fund Transfer (EFT) via Automated Clearing House (ACH) debit transfer already in place , NO FURTHER ACTION IS REQUIRED.
- 2) If you have switched bank or changed accounts recently, please call UHC immediately at 1-866-747-0048. You will need to complete an ACH form to authorize the monthly deductions. The automatic monthly deductions will be taken from your designated checking or savings account.

3) If you currently do not have an authorized UHC ACH or EFT in place, please contact UHC immediately at 1-866-747-0048. You will need to complete an ACH form to authorize the monthly deductions. The automatic monthly deductions will be taken from your designated checking or savings account.

Please mail the completed ACH form along with a voided check by **May 31, 2011** to:

UnitedHealthcare Benefit Services
PO Box 221709
Louisville, KY 40252

C. Remember beginning July 1, 2011:

- 1) We will no longer mail paper invoice.
- 2) We will no longer accept personal checks or online payment.
- 3) Payments will be automatically deducted from your designated checking or savings account through Electronic Fund Transfers (EFT) via Automated Clearing House (ACH) debit transfers.
- 4) If you switch or change banks, to please call UHC at 1-866-747-0048.

If you have any questions, please call

Customer Service Phone
PHONE: (866) 747-0048
FAX: (866) 525-1740
UHC Group #708611

You may also access your coverage and account information via website at <https://www.uhcservices.com/CobraApp/User/register.aspx>. You need to register to gain access. You will need your Social Security Number, Last Name, and Zip Code. You will be assigned a user name and password. Please be sure to keep your user name and password in a safe place for future use.

For information relating to your billing account, please access UnitedHealthcare Benefit Services portal by accessing web page: <https://www.uhcservices.com/CobraApp/User/register.aspx>. You will need your Social Security Number, Last Name, and Zip Code to register for your initial log in. You will be assigned a user name and password. This access will allow you to look up coverage's, billing and payment, and update account information. This password should be retained for future log in purposes.