

HEALTH RISK ASSESSMENTS - PRIVACY STATEMENT

1) Privacy: How OptumHealth Uses Your Information

- Confidentiality between OptumHealth and the participant is the cornerstone of a program's success and respects and protects the participant's privacy as an authorized user of OptumHealth Online.

2) Use of Information by OptumHealth

- OptumHealth collects personally identifiable information about you, including, but not limited to, your name, your employee or unique identification number, your date of birth, and your answers to the health assessment questions (your "**Personal Information**"). Your Personal Information is used by OptumHealth or another service provider engaged by OptumHealth to provide **health management services** to you, which includes using the Personal Information to inform you of relevant health improvement programs offered by OptumHealth.
- In the event that OptumHealth's services are transitioned to another service provider, OptumHealth may deliver your Personal Information to the successor provider in an effort to maintain a continuity of service to you.
- OptumHealth will never sell your Personal Information and will not otherwise use or disclose your Personal Information to any third party except to the extent authorized by you, or to comply with applicable law or valid legal process.

3) Sharing Information with FHDA

- The District will never receive personally identifiable information about you with your Health Plan. FHDA will receive only de-identified information about the program as a whole. The Wellness Advisory Committee will use that de-identified or summary information for the purposes of reporting, research, and/or wellness program planning.

4) Sharing Information with Your Health Plan or other Service Provider

- You have the option to decide whether or not to allow OptumHealth to share your Personal Information with your Health Plan. You can exercise this option indicating your preference in the last question in the Health Assessment survey. If you agree to have your Personal Information (including the results of your Health Assessment) shared with your Health Plan, the Health Plan may reach out to you to make you aware of programs it offers that fit your situation.
- If you agree to have your Personal Information shared with your Health Plan, and FHDA contracts with separate vendor to provide disease management or related services in place of the Health Plan, your Personal Information may also be shared with that vendor. The same privacy requirements that apply to Personal Information shared with your Health Plan will apply to Personal Information shared with a separate vendor.

FDHA requires its Health Plans to comply with required privacy and confidentiality Personal Information shared with a separate vendor.

- FHDA requires its Health Plans to comply with required privacy and confidentiality agreements; your Personal Information is to be treated with the same confidentiality as your personal claim record and other private information held by your Health Plan.
- **The Health Plans are not permitted to use this information to increase your coverage costs, limit your coverage, or restrict you from all the benefits and opportunities you would otherwise have, while you are with FHDA or even after you leave employment at FHDA.**
- **If you do not want OptumHealth to share your Personal Information with your Health Plan**, simply indicate this in response to the final Health Assessment question and your data will not be shared.

Your participation in the OptumHealth programs and your use of the online tools offered by OptumHealth is completely voluntary.

At any time, you may opt not to provide OptumHealth with the requested Personal Information. If you opt not to provide certain Personal Information, you understand that you may not be able to use or access some of the OptumHealth programs and tools. Also, please be aware that withholding certain Personal Information may affect the ability of the program or tool to provide relevant information to you.

5) Incentive and Research

In order to distribute any program incentives to you, OptumHealth may provide your name and/or employee identification number to OptumHealth's incentive vendor to notify them of the fact that you have completed the health assessment and are eligible for the incentive. OptumHealth and FHDA or its agents may also use your Personal Information as part of group statistical research and analysis. FHDA may only use de-identified information as part of any research it may perform.

6) Serious Threat to Health or Safety

If you threaten to harm yourself in any way, including suicide, OptumHealth is authorized to disclose your Personal Information, including relevant protected health information, as it deems advisable. If you communicate a threat of violence against an identifiable potential victim(s), OptumHealth may communicate the threat to the potential victim(s) and/or law enforcement agency.

7) Abuse or Neglect

OptumHealth may disclose your Personal Information, and any other relevant protected health information, as it deems advisable to report suspected abuse or neglect of a child (born or unborn) or vulnerable adult to the appropriate authorities.

8) How OptumHealth Protects Your Information

OptumHealth follows the Health Insurance Portability and Accountability Act (HIPAA, the federal privacy law) and other applicable state or federal privacy laws requiring us to provide the user with privacy protections. In order to safeguard the privacy of the confidential information transmitted to OptumHealth by its authorized users, OptumHealth has implemented the following security measures on this site: A confidential subscriber identifier and unique authorized user password limit access to this

site and the confidential information of the authorized users.

Authorized users should not share their passwords with anyone. Whenever information is transmitted to or from OptumHealth's systems, it is encrypted using Secure Sockets Layer (SSL) technology, the standard for secure communication over the Internet. Authorized users' confidential information is stored on OptumHealth's servers behind a computer firewall, which is a device that prevents unauthorized persons from accessing data on such servers. Authorized users are encouraged to talk to their dependents about the safe and responsible use of their personal information while using the Internet.

8) Legal Notice and Disclaimer

The information provided on the portal is presented by OptumHealth for informational purposes only. The portal site does not provide, and is not a replacement for, professional medical advice, evaluation, diagnosis or treatment, authorized users should visit their physician or other health care provider for those services.

While OptumHealth makes every effort to present accurate and reliable information on this site, OptumHealth does not guarantee the accuracy, completeness, efficacy or timeliness of such information. Use of such information is voluntary, and reliance on it should only be undertaken after an independent review of its accuracy, completeness, efficacy and timeliness. Reliance upon any of the information on this site is at the user's sole risk.

In addition, while OptumHealth has, in accordance with current industry standards, employed methods to maintain the security of the site, it cannot be responsible for the actions of computer hackers or other unauthorized access to the site.

10) After Login

To the extent that the user opts to provide information about his or her medical history, diseases, conditions, behaviors and goals, that information is identified with the OptumHealth Online user. This personal health information is stored on OptumHealth Online servers.

11) Requesting E-mails

Various tools in the post-login sections of OptumHealth Online offer the option of receiving e-mails. In no case are e-mails broadcast to users without their permission. Users opt to receive any e-mails and users can cancel e-mail delivery at any time by updating their profiles.

12) Maintenance of Data

The personal data that users submit when using various OptumHealth Online applications is maintained and backed up to tape weekly. Data remains in an off-site storage location for seven years. After such period of time, the backup tapes are destroyed. However, data may remain on the server for an infinite amount of time and would be erased only in the event of a hardware failure, policy change or discontinuance of service.