

# Wellness Portal

Member will go to the URL: <https://healthatoz.myuhc.com/portal/bridge/FHDA>

Member arrives at the Landing Page (shown below)

Member clicks on “Register/Log in”

The screenshot shows the HealthAtoZ website interface. At the top left is the HealthAtoZ logo with the tagline "A world of health at your fingertips" and a search bar. To the right is the Foothill-De Anza Community College District logo. A navigation bar contains links for Home, Conditions AtoZ, Tools, Lifestyles, Drug Guide, Encyclopedia, My Topics, Online Health Coach, and Personal Health Record. Below the navigation bar are links for Register and Log in, with a "registration required" note. The main content area features several promotional boxes: "Learn More About HealthAtoZ!" with a "Find out" text and a "FREE!" offer; "Are You at Risk?" with a "Learn more" button; "Online Health Coach" with a list of topics (Weight Loss, Exercise, Smoking, Heart Health, Diabetes, Nutrition, Stress, Back Pain) and a "registration required" button; "Ask Our Experts" with a "Nurse Chat" section and a "Ask the Nutritionist" section; and "Healthy Lifestyles" with a list of topics (Women's Health, Men's Health, Children's Health, Parenting, Senior Health) and a "Learn more" button. At the bottom, there are "Health Headlines" and "Conditions AtoZ" sections.

**HealthAtoZ**  
A world of health at your fingertips

FOOTHILL-DE ANZA  
Community College District

Home | Conditions AtoZ | Tools | Lifestyles | Drug Guide | Encyclopedia | My Topics | Online Health Coach | Personal Health Record

Register | Log in registration required

**Learn More About HealthAtoZ!**  
**Find out** why so many people are taking advantage of our one-of-a-kind approach to better health. We offer custom-made health programs and many other great features that you won't find anywhere else on the Internet. Best of all, it's **FREE!**

**Are You at Risk?**  
CHECK OUT OUR QUIZZES & TOOLS SECTION.  
[Learn more](#)

**Online Health Coach**  
Personalized programs created just for you.

- Weight Loss
- Exercise
- Smoking
- Heart Health
- Diabetes
- Nutrition
- Stress
- Back Pain

**Your Life. Your Goals.**  
registration required

**Ask Our Experts**

**Nurse Chat**  
Chat now with a live nurse to answer all of your health questions!

**Ask the Nutritionist**  
**How does red wine affect your blood sugar? And how can you eat right when a health condition requires you to limit protein and carbs?**  
If you have diabetes, drinking a glass of red wine a day is fine... depending on what you eat with it. **Learn more** about diabetes and alcohol, and find out how to get the calories you need and feel full.

**Healthy Lifestyles**  
Learn more about how to live a healthier, happier life for you and your family.

- Women's Health
- Men's Health
- Children's Health
- Parenting
- Senior Health

**Health Headlines**

- Transition From Home to Hospital Rarely Seamless
- Doctor's Training

**Conditions AtoZ**  
Need more information about a disease or managing your condition? We've got you covered. A to Z.

# Registration Page

Member fully completes Section 1 and 2. All fields in section 1 and 2 are required fields.

The header features the HealthAtoZ logo with the tagline "A world of health at your fingertips" and a search bar. To the right is the Foothill-De Anza Community College District logo. The navigation bar includes links for Home, Conditions AtoZ, Tools, Lifestyles, Drug Guide, Encyclopedia, My Topics, Online Health Coach, and Personal Health Record. A "Register | Log in" link is present, with "registration required" noted below it.

\* denotes required field

## 1 Registration Information

Employer: Foothill-De Anza Community College District

Employee SSN: \*   
Enter Employee SSN here.

Username: \*   
6-20 letters and/or numbers.

Email: \*

Password: \*

Confirm Password: \*

## 2 Personalize your Experience

First Name: \*  ?

### Already registered?

Username:

Password:

[Forgot your password?](#)

[Sign in](#)

### Reasons to Join...

#### Online Health Coaching

Need help managing your health? The Online Health Coach provides plans to manage weight loss, stress, diabetes, and heart-healthy lifestyles.

#### Personal Health Record (PHR)

Record information about immunizations, allergies, past surgeries and hospitalizations, medical history, contact information and more so it's always easy to locate.

# Registration (con't)

Member reads the Terms of Agreement and checks the box next to “I have read and understand the Terms of Agreement” to proceed. Member clicks the “Register” button at the bottom of the screen.

**2 Personalize your Experience**

First Name: \*  ?

Last Name: \*  ?

Phone Number: \* (  ) -  -  ?

Zip Code: \*

DOB: \* Month  Day  Year

Gender: \*  Male  Female

Height: \*  ft  in

Weight: \*  lbs

**3 Optional Information**

I would like to receive personalized messages

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\*  I have read and understand the [Terms of Agreement](#).

**Register**

**Personal Health Record (PHR)**  
Record information about immunizations, allergies, past surgeries and hospitalizations, medical history, contact information and more so it's always easy to locate.

**Customizable Home Page**  
With HealthAtoZ, you're in the driver's seat. Personalize your home page to reflect your own health care needs and interests. Choose topics that interest you.

**Health Assessment**  
Our comprehensive Health Assessment will help you determine your potential health risks. Find out more about what you are doing right and what you could be doing better when it comes to your health.

# HealthAtoZ Dashboard



[Home](#) | [Conditions AtoZ](#) | [Tools](#) | [Lifestyles](#) | [Drug Guide](#) | [Encyclopedia](#) | [Personal Health Center](#) | [My Topics](#) | [Online Health Coach](#) | [Personal Health Record](#)

[Profile](#) | [Log Out](#) |  [Secure Message Center](#) |  [0 Health Dollars](#)

### Symptom Checker

Learn about what's going on in your body by using the [Symptom Checker](#)



[Go to Symptom Checker](#)

### Take a Health Assessment!

Or, if it's been 6 months since your last Assessment, re-take it today and check your progress!

### Ask Our Experts

#### Health Headlines

- Drug May Help Against Inflammatory Breast Cancer
- Outgoing Nature Could Get You to 100
- Study Rates Breast Cancer Risks Among Races

[More..](#)

### Personal Health Record

- Emergency Contacts
- Medical History
- drugs & Interactions

[more...](#)

### Take a Health Assessment

#### My Health Improvement Plan

Here are your latest personalized plan updates:

### My Feature Article



Being Overweight Is Risky Business  
Health risks of obesity

# Take a Health Assessment

The screenshot displays the HealthAtoZ website interface. At the top left is the HealthAtoZ logo with the tagline "A world of health at your fingertips". To its right is the Foothill-De Anza Community College District logo. Below these is a search bar with a "SEARCH" button. A navigation bar contains links for Home, Conditions AtoZ, Tools, Lifestyles, Drug Guide, Encyclopedia, My Topics, Online Health Coach, and Personal Health Center. Below the navigation bar are links for Profile, Log Out, Secure Message Center, and 0 Health Dollars.

The main content area features a "Symptom Checker" section on the left, a central "Take a Health Assessment!" banner with a "CLICK HERE" button circled in blue, and an "Ask Our Experts" section on the right. Below the banner is a "Personal Health Record" section with a "Take a Health Assessment" button circled in blue, and a "My Health Improvement Plan" section. The "Ask Our Experts" section includes "Health Headlines" with a "More.." link. The "My Feature Article" section features an article titled "Being Overweight Is Risky Business" with a sub-headline "Health risks of obesity".

# Health Assessment

Member arrives at the Health Assessment launch page, selects Language and clicks the 'launch' button to begin

The screenshot shows the HealthAtoZ website interface. At the top left is the HealthAtoZ logo with the tagline "A world of health at your fingertips". To the right is the Foothill-De Anza Community College District logo. Below the logos is a search bar with a "SEARCH" button. A navigation bar contains links for Home, Conditions AtoZ, Tools, Lifestyles, Drug Guide, Encyclopedia, and Personal Health Center. The Personal Health Center section includes links for My Topics, Online Health Coach, and Personal Health Record. Below the navigation bar, there are links for Profile, Log Out, Secure Message Center, and 0 Health Dollars. The main content area features a "Health Assessment" section with radio buttons for Spanish and English. The English option is selected. Below this is a paragraph explaining the assessment, a "Quick Tip" about the "Finish" button, and a purple button labeled "Launch University of Michigan Health Assessment". To the right, there is an "Ask Our Experts" section, a "Health Headlines" section with a list of articles, and a "My Feature Article" section with a photo of a person and the title "Not Getting Better? It Could Be Mono".

**HealthAtoZ**  
A world of health at your fingertips

**FOOTHILL-DE ANZA**  
Community College District

SEARCH

Home | Conditions AtoZ | Tools | Lifestyles | Drug Guide | Encyclopedia | **Personal Health Center**  
My Topics | Online Health Coach | Personal Health Record

Profile | Log Out | Secure Message Center | 0 Health Dollars

### Health Assessment

Spanish Health Assessment  English Health Assessment

The Health Assessment, administered by the University of Michigan, gives you a head start on your Health Improvement Plan. When you're done, we'll go to work for you with instant feedback and home page personalization.

**Quick Tip!** Click the "Finish" button after reading your Health Assessment results. You'll return to your personalized home page where you can get started on your Health Improvement Plan.

**Launch University of Michigan Health Assessment**

**Did you know...?** The health information you provide is only used to help you reach your health goals. By using the Health Assessment, you agree that the University of Michigan may collect and report your results to this web site - giving you a head start on your personalized Health Improvement Plan.

#### Ask Our Experts

#### Health Headlines

- Walk 100 Steps a Minute for 'Moderate' Exercise
- Black Male Children Face Highest Risk for Food Allergies
- Using Music and Sports to Improve Kids' Asthma
- Exposure to Peanuts May Build Tolerance to Allergy
- Child's Food Allergies Take Toll on Family Plans

#### My Feature Article

**Not Getting Better? It Could Be Mono**  
You may think you have the flu or some other

# Health Assessment

Member arrives at the Health Assessment entry point and clicks on “enter”.



**University of Michigan Health Management Research Center**  
**Health Assessment**  
HMRC Version 1/2007

[information](#)  this Health Assessment and return to the Health Dashboard.

Before beginning this assessment, please have your medical information at hand, including your height, weight, approximate dates of most recent preventive services and health screenings, and blood pressure and cholesterol measurements, if known. While none of this information is required, including it will make your Health Assessment Results report more accurate and complete.

You may submit a assessment as frequently as every six months. You may return here to see your current results report whenever you wish.

**Member ID** Confirmed **Authorization** Confirmed

To personalize your assessment:

**Cigarette Smoking**  
How would you describe your *cigarette* smoking habits?

- Still smoke cigarettes
- Used to smoke cigarettes
- Never smoked cigarettes

*The Health Assessment is not a substitute for a medical exam. If you have health concerns or if the report raises questions, please consult your physician or a health professional to review the results with you.*

[Health Assessment: Background and Security](#)

 This is a Comodo Authentic Site

 We comply with the HONcode standard for [trustworthy health information: verify here.](#)

This Web site is designed so that you don't need to use your browser's **[Back]** button. But if you do ... for the privacy of your data, you may also need to click **[Refresh]** or **[Reload]** as instructed.

# Health Assessment

Member accesses the Health Assessment, completes the health assessment and clicks “Submit to University of Michigan for Analysis” button at bottom of questionnaire.

The screenshot shows the top navigation bar with **myuhc.com** and **UnitedHealthcare** logos. Below is the **University of Michigan Health Management Research Center Health Assessment** header, version 1/2007. A warning box states: *(Do not use your browser's [Back] button.) The following questions remain without valid answers: 4, 7-24, 26-31, 34, 36-44, 46-52*. A question asks: **Will you complete them?** In particular, questions 7, 8, 10-15, 18, 19, 23, 24, 26-29, 37, 46 are recommended for a meaningful results report. A **Yes** button is visible. Below, a box shows **You answered:** 38 years old, 5 feet 5 inches (165 centimeters), and 120 pounds (54 kilograms). An **Edit** button is next to it. A question asks: **Do you need to edit these or any other answers, or would you like to review all your answers?** Below this is the instruction: **To save and finish your Health Assessment, click this button:** followed by a **Submit** button circled in blue. The footer includes the date **May 19, 2009; 15:29:30 EDT** and the **Contact Corrections** logo.

# Health Assessment

Member gets notification when HA submitted successfully and can review their personal results profile.

myuhc.com® UnitedHealthcare  
A UnitedHealth Group Company

University of Michigan Health Management Research Center  
**Health Assessment Results**  
HMRC Version 1/2007

information

**Congratulations**  
*for completing your Health Assessment!*

Last update: May 19, 2009  
Next update: after November 18, 2009

*This Health Assessment is not designed for people who already have Heart disease, Cancer, Kidney disease, or other serious conditions.*

Top 3 areas to improve or maintain your health right now!

Stress  
Physical Activity  
Weight\*  
\* Keep up the good work!

Wellness Score

Poor	Fair	Good	Very Good	Excellent
0 <span style="color: orange;">Your score is 69</span> 100				

## A few recommendations to ensure successful Registration:

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Please ensure the URL entered in the address bar is accurate as shown below:

<https://healthatoz.myuhc.com/portal/bridge/FHDA>

First time users, please click on “Register”. Once a user is registered, the user can then “Log In” using the Username and Password.

During Registration all the fields with a red asterisk are mandatory or required.

Once all the requested information is entered, Please remember to check the box next to “I have read and understand the Terms of Agreement” to proceed.

If there is missing information, the user will be prompted to enter the missing information. After entering the missing information, please make sure you have checked the “I have read and understand the Terms of Agreement” once again to proceed.



## Incentive Process – Gift Cards

## High-level Process

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- Member completes activity on Health & Wellness Portal
- Member receives email notification from our vendor notifying them of the issued award
  - Award subject and sender masked as “from UnitedHealthcare”
  - We encourage clients to add our vendor’s information to their IT white list so that members who use company email addresses do not have their award emails blocked as junk mail.
- Member can click link within email to view certificate and proceed to on-line gift card redemption
- Member selects gift card(s) from retailer(s) of their choice. Rewards are always in stock and available in any \$5 denomination, starting at \$10.
- Member confirms shipping address, email and receives confirmation number upon completion of order
- Orders placed by 2 p.m. CT are shipped SAME DAY!

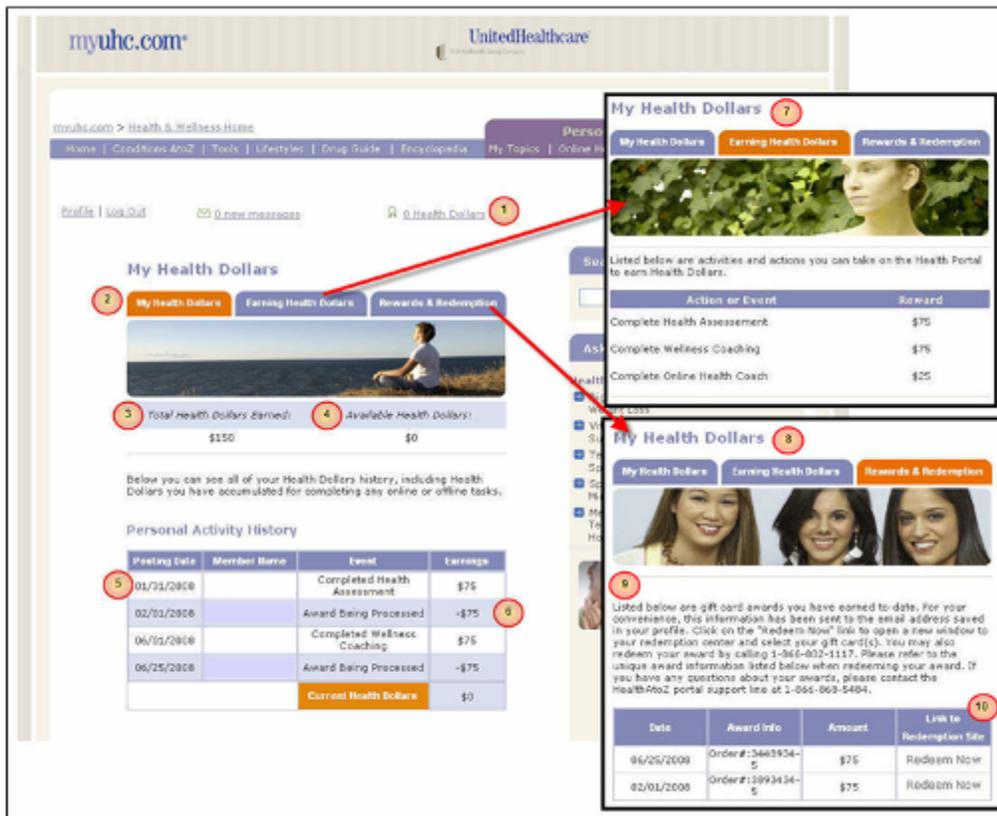
# Health & Wellness Portal

- Member logs in to wellness portal and clicks on Health & Wellness tab
  - Member sees current rewards balance (1) and incentive promotional campaign banner (2)

The screenshot displays the Health & Wellness Portal interface. At the top left is the HealthAtoZ logo with the tagline "A world of health at your fingertips" and a search bar. To the right is the Foothill-De Anza Community College District logo. Below these are navigation links: Home, Conditions AtoZ, Tools, Lifestyles, Drug Guide, Encyclopedia, My Topics, Online Health Coach, and Personal Health Center. A user profile section shows "Profile | Log Out", "Secure Message Center", and "0 Health Dollars". The main content area features a "Symptom Checker" section with a description and a "Go to Symptom Checker" link. A large central banner for "Take a Health Assessment!" includes a photo of a couple and a "CLICK HERE" button. To the right is an "Ask Our Experts" section with "Health Headlines" and a "More.." link. Below the assessment banner is a "Take a Health Assessment" button. At the bottom left is a "Personal Health Record" section with links for "Emergency Contacts", "Medical History", and "drugs & Interactions". At the bottom center is a "My Health Improvement Plan" section with the text "Here are your latest personalized plan updates:". At the bottom right is a "My Feature Article" section with a thumbnail and the text "Being Overweight Is Risky Business Health risks of obesity".

# Health & Wellness Portal

- Upon completion of incentive activity, member will see balance in reward balance indicator. By clicking on the indicator, member will see incentive interface



- 1) Current balance indicator
- 2) My Health Dollars tab
- 3) Total Health Dollars Earned
- 4) Available Health Dollars, (participant has completed activity but no award has been processed yet)
- 5) The Personal Activity History table
- 6) Gift Card Awards shown in gray
- 7) The Earning Health Dollars tab details all of the activities the participant is eligible to earn incentives for
- 8) The Rewards & Redemption tab displays information about redeeming earned awards.
- 9) In the Rewards & Redemption view, Information about the award, a number to contact the award center is displayed
- 10) A link to the award and online redemption center is displayed upon confirmation of the award issuance by vendor

## Electronic Award Notification

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- Email message is sent upon completion (24-48 hours from completion) to member's address informing them of award issuance

Dear Michael,

Congratulations! UnitedHealthcare has sent you a Premiere Choice Award via email in the amount of \$10.00. Your Premiere Choice Award is redeemable for gift card(s)/certificate(s) from more than 350 merchants available on [PremiereChoiceAward.com](http://PremiereChoiceAward.com). We've partnered with leading retailers, restaurants, entertainment and travel providers to give you a wide array of gift card/certificate choices.

1. To view your award\*, simply [click here!](#)
2. To select your gift card(s)/certificate(s), simply click on the link below the award.

If you are unable to view your Premiere Choice Award through the above link, simply copy and paste the following link into the address line of your Web browser.

<http://www.hallmarkinsights.com/Optum/HealthWellness/UHC/Redemption/RedeemVirtual.aspx?key=%KEY%&PIN=%PIN%&M=1>

If you have any questions or would like additional assistance, our Customer Service Consultants are available at 866.802.1117, Monday through Friday, between 7:00 a.m. - 7:00 p.m. Central time.

Again, congratulations on receiving a Premiere Choice Award.

Customer Service | UnitedHealthcare Award Center | 866.802.1117  
[Customer.Service@HallmarkInsights.com](mailto:Customer.Service@HallmarkInsights.com) | Meaningful. Memorable. Measurable.

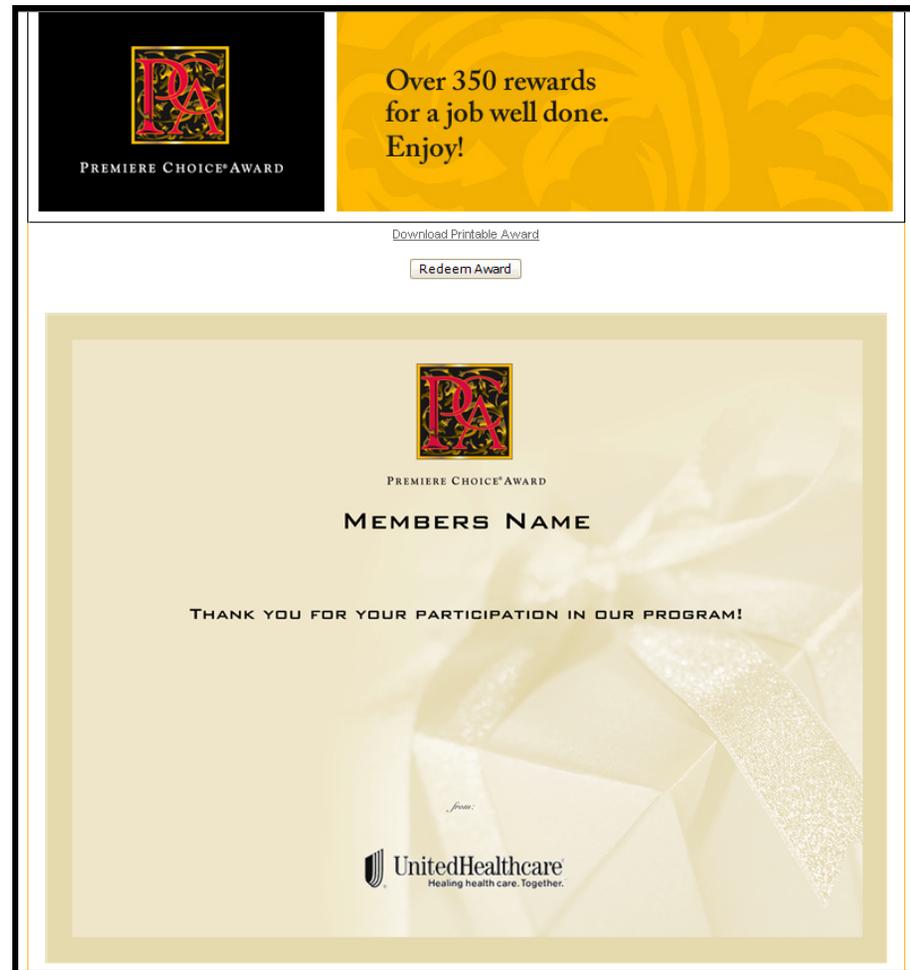
%ORD\_NUM% %SEQ\_NUM%

\*Please note that the award you will view has no cash value and is redeemable only on the website above.

## Online Certificate

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- Upon clicking link in email or link on portal, member is taken to web site
- Certificate is presented which is branded with UnitedHealthcare logo and default message.
- Member can download printable version
- Member proceeds by clicking “redeem now” button above certificate



# Redemption Process

- Member's available balance shown at right
- Member can search for retailer of choice or browse by name or category
- Member proceeds by selecting retailer or using search function

Cart | Redeem | Help | Contact Us



**PREMIERE CHOICE® AWARD**

Over 350 rewards  
for a job well done.  
Enjoy!

### Redeem Your Award

STEP 2: VIEW MERCHANTS

To learn more about a merchant or to make your selection for your gift card or certificate, click on the merchant's name below. If you have a certain merchant, location or category in mind, use our search boxes below. To start a new search, simply click on the "RESET" button.

Search by Name
Search by Category

Select
▼
Search
RESET

Merchants

<p><b>ADVENTURE EXPERIENCE</b></p> <p><a href="#">Club TeeTime Golf</a></p> <p><a href="#">Great American Days@ Broadway Tickets</a></p> <p><a href="#">Great American Days@</a></p> <p><a href="#">Great American Days@ Hot Air Balloon Ride</a></p> <p><a href="#">Great American Days@ Scuba Diving</a></p> <p><a href="#">Great American Days@ Stock Car Ridealong</a></p> <p><a href="#">Ticket Jones</a></p> <p><b>APPAREL</b></p> <p><a href="#">9:24Sports</a></p> <p><a href="#">A Pea In The Pod@</a></p> <p><a href="#">Amazon.com@</a></p> <p><a href="#">Bass Pro Shops@</a></p> <p><a href="#">Belk</a></p> <p><a href="#">Bloomingdale's</a></p> <p><a href="#">Bostonian@</a></p> <p><a href="#">The Buckle</a></p> <p><a href="#">Cabela's@</a></p> <p><a href="#">Callaway Golf@</a></p>	<p><b>FRESH FLOWERS/PLAITS</b></p> <p><a href="#">Calyx Flowers</a></p> <p><a href="#">The Home Depot@</a></p> <p><a href="#">Target</a></p> <p><b>GIFT CARD MERCHANTS</b></p> <p><a href="#">9:24Sports</a></p> <p><a href="#">A Pea In The Pod@</a></p> <p><a href="#">Amazon.com@</a></p> <p><a href="#">AMC Theatres@</a></p> <p><a href="#">American Airlines@ (\$50 minimum)</a></p> <p><a href="#">Applebee's@</a></p> <p><a href="#">Babies"R"Us</a></p> <p><a href="#">Bass Pro Shops@</a></p> <p><a href="#">Bath &amp; Body Works@</a></p> <p><a href="#">Bed Bath &amp; Beyond@</a></p> <p><a href="#">Belk</a></p> <p><a href="#">Best Buy</a></p> <p><a href="#">Best Western@</a></p> <p><a href="#">BLOCKBUSTER@</a></p> <p><a href="#">Bloomingdale's</a></p> <p><a href="#">Bonafish Grill@</a></p>	<p><b>SHOES &amp; ACCESSORIES</b></p> <p><a href="#">Amazon.com@</a></p> <p><a href="#">Blue Nile@</a></p> <p><a href="#">Bostonian@</a></p> <p><a href="#">Clarks@</a></p> <p><a href="#">Gordon's Jewelers</a></p> <p><a href="#">JCPenney e-Gift Card</a></p> <p><a href="#">Piercing Pagoda</a></p> <p><a href="#">Sunglass Hut</a></p> <p><a href="#">Zales Jewelers</a></p> <p><a href="#">Zappos.com@</a></p> <p><b>SPECIALTY GIFTS</b></p> <p><a href="#">Calyx Flowers</a></p> <p><a href="#">Glamour Shots@</a></p> <p><a href="#">Hallmark Gold Crown</a></p> <p><b>SPECIALTY STORES &amp; SERVICES</b></p> <p><a href="#">Barewalls.com</a></p> <p><a href="#">Bath &amp; Body Works@</a></p> <p><a href="#">Bed Bath &amp; Beyond@</a></p> <p><a href="#">BedandBreakfast.com</a></p> <p><a href="#">Calyx Flowers</a></p>
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**Award Balance**

Total Award Value	\$25
Total Redeemed	\$0
<hr/>	
Total Remaining	\$25

[Enter Another Award](#)

**Redeeming Your Award Is Quick and Easy**

STEP 1: Submit Award  
STEP 2: View Merchants  
STEP 3: Select Merchant  
STEP 4: Review Cart  
STEP 5: Checkout

**Need More Help?**

Visit our [Help](#) section or contact our Customer Support by [email](#) or call 866-802-1117.

# Redemption Process

- Member can select denomination and quantity to add to cart.
- Member can also review individual retailer policies regarding gift card use.
- Member proceeds by clicking “add to cart” or “view full merchant list” to keep shopping.

Cart | Redeem | Help | Contact Us

**Premiere Choice Award**

Over 350 rewards for a job well done. Enjoy!

### Redeem Your Award

**STEP 3: SELECT MERCHANT**

Please review the merchant information, your gift card amount, quantity and delivery type below. Click on the "Add to Cart" button below to continue.

Please note: The minimum gift card value is \$10 per card, so if you have an award balance of \$20 or more, you have the option of using some or all of your award for a gift card from this merchant. If you wish to split your awards, edit the amount, quantity and delivery type (if applicable) of the gift card in the form below and click on the "Add to Cart" button. You will see your remaining award balance in the right column. Then click "Continue Shopping" to select another merchant gift card.

View the [full merchant list](#) for more options.

Certificate Dollar Value	Quantity	Delivery Type	
<input type="text" value="25"/>	<input type="text" value="1"/>	Gift Card	<input type="button" value="Add To Cart"/>



A Target GiftCard is your opportunity to shop for thousands of items at more than 1,500 Target and SuperTarget® stores, as well as Target.com. From home decor, small appliances and electronics to fashion, accessories and music, find exactly what you're looking for at Target. No fees. No expiration. No kidding.SM

The Bullseye Design and Target are registered trademarks and Target GiftCard is a service mark of Target Brands, Inc. All rights reserved. Target is not a participating partner in or sponsor of this offer.

View [terms and conditions](#) for Target.

<b>Award Balance</b>	
Total Award Value	\$25
Total Redeemed	\$0
<hr/>	
Total Remaining	\$25

**Redeeming Your Award Is Quick and Easy**

STEP 1: Submit Award  
STEP 2: View Merchants  
STEP 3: Select Merchant  
STEP 4: Review Cart  
STEP 5: Checkout

**Need More Help?**

Visit our [Help](#) section or contact our Customer Support by [email](#) or call 866-802-1117.

# Redemption Process

- Upon “add to cart” member is taken to shopping cart
- Member can continue shopping if they have remaining balance or can check out, edit their order, etc.

Cart | Redeem | Help | Contact Us



PREMIERE CHOICE® AWARD

Over 350 rewards  
for a job well done.  
Enjoy!

### Redeem Your Award

STEP 4: REVIEW CART

Please review the merchants you have selected and the gift cards/certificates you have ordered. If you have additional award dollars to use, click "Continue Shopping" to return to the merchant list to select additional gift cards/certificates.

Selected Merchants
[Empty Cart](#)

MERCHANT	AMT	QTY	TOTAL	OPTIONS
Target	\$25	1	\$25	<a href="#">EDIT</a>   <a href="#">REMOVE</a>
<div style="text-align: left; padding-left: 10px;">                     Recipient Members Name  <a href="#">Give to a Friend</a>   <a href="#">Preview Certificate</a> </div>				
<b>TOTAL</b>		<b>1</b>	<b>\$25</b>	

Continue Shopping
Checkout

#### Helpful Hints

Click "edit" to adjust dollar amount and quantity. Then:

- click "update" to submit your order.
- click "cancel" to get out of edit mode.
- click "remove" to delete the entire selected merchant.

#### Award Balance

Total Award Value	\$25
Total Redeemed	\$25
Total Remaining	\$0

Enter Another Award

#### Redeeming Your Award Is Quick and Easy

STEP 1: Submit Award  
STEP 2: View Merchants  
STEP 3: Select Merchant  
STEP 4: Review Cart  
STEP 5: Checkout

#### Need More Help?

Visit our [Help](#) section or contact our Customer Support by [email](#) or call 866-802-1117.



POWERED BY HALLMARK INSIGHTS

# Redemption Process

- Upon checkout, member is asked to enter shipping address as well as email address for verification and status emails.
- Member can choose to receive verification email of order as well.

Cart | Redeem | Help | Contact Us

**PREMIERE CHOICE AWARD**

Over 350 rewards for a job well done. Enjoy!

### Redeem Your Award

**STEP 5: CHECKOUT**

Please enter your shipping information in the form below. Required fields are marked with an asterisk (\*)

\* First Name

\* Last Name

Company Name  
(enter only when shipping to a business address)

\* Address 1

Address 2

\* City

\* State

\* ZIP/Postal Code

\* Country

Email

Confirm Email

\* Phone  Ext.

#### Award Balance

Total Award Value	\$25
Total Redeemed	\$25
<hr/>	
Total Remaining	\$0

[Enter Another Award](#)

#### Redeeming Your Award Is Quick and Easy

STEP 1: Submit Award  
STEP 2: View Merchants  
STEP 3: Select Merchant  
STEP 4: Review Cart  
STEP 5: Checkout

#### Need More Help?

Visit our [Help](#) section or contact our Customer Support by [email](#) or call 866-602-1117.

# Redemption Process

- Final checkout process is to confirm user entered information. Upon completion of order, user is provided a confirmation number.
- User will be emailed with status updates once award has shipped.

Cart | Redeem | Help | Contact Us

**PREMIERE CHOICE® AWARD**

Over 350 rewards for a job well done. Enjoy!

### Redeem Your Award

**STEP 5: CHECKOUT**

Please confirm that all information below is correct. To view the terms and conditions of your selected gift card(s), click on the merchant name(s) below. Once you have confirmed your order, check the box indicating that you have read the terms and conditions and click "Place Order."

Items Shipping To:	c r 1234 aplace, MN 55378	Shipping Method:	USPS First-Class Mail	<a href="#">Upgrade Shipping</a>
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RECIPIENT	MERCHANT	PRODUCT	AMT	QTY	TOTAL	OPTIONS
Members Name	<a href="#">Target</a>	Gift Card	\$25	1	\$25	<a href="#">CHANGE ADDRESS</a>
SUB TOTAL				1	\$25	
SHIPPING CHARGE					\$0	

Order Total: \$25.00

I understand and agree with the terms and conditions of the gift card(s) I've selected. (To view gift card terms and conditions, click on the merchant name(s) above.) I have verified that my address and merchant selection(s) are correct. I understand that gift card selections are final. Gift cards are non-refundable, cannot be exchanged and are not replaceable if lost or stolen, except where required by law.

[Cancel Order](#) [Place Order](#)

**Redeeming Your Award Is Quick and Easy**

STEP 1: Submit Award  
STEP 2: View Merchants  
STEP 3: Select Merchant  
STEP 4: Review Cart  
STEP 5: Checkout

**Need More Help?**

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# Assistance

- Members can visit the online help section at any time for FAQ's

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36 Answers Available

	Summary
1	<a href="#">Redemption - Shipping Times</a>
2	<a href="#">Redemption - VIRTUAL certificate</a>
3	<a href="#">Redemption instructions</a>
4	<a href="#">Merchant List</a>
5	<a href="#">Difference between the Premiere Choice Award and a gift certificate</a>
6	<a href="#">Premiere Choice Award - Redemption</a>
7	<a href="#">Premiere Choice Award - Expiration</a>
8	<a href="#">Use of MSN Hotmail, Yahoo! Mail or AOL Mail</a>
9	<a href="#">Redemption - both PHYSICAL certificate and VIRTUAL certificate</a>
10	<a href="#">Redemption - PHYSICAL certificate</a>
11	<a href="#">Virtual Certificates - How they work</a>
12	<a href="#">Redemption - More than one merchant</a>
13	<a href="#">Redemption - More than one award</a>
14	<a href="#">Premiere Choice Award - Description</a>
15	<a href="#">Premiere Choice Award - Redeemed for more than one gift certificate</a>