

# HealthHub Mobile™

Keeps you connected  
anytime, anywhere.



Now you have real-time access to your FSA, HSA or HRA account wherever you go. The HealthHub® mobile app is accessible on iPhone®, BlackBerry® and Android™ smartphones.

## Download HealthHub Mobile™ for Free!

1. Login online and click on the **Consumer Center** to find HealthHub Mobile. Here you can view the general guidelines for smartphones that support the mobile app. If you do not have a HealthHub username and password, please visit [rubios.healthhub.com](http://rubios.healthhub.com) to register.
2. Download the HealthHub Mobile application powered by PayFlex® to your phone from the app store of your mobile device.
3. Login to your account on your mobile phone using your HealthHub username and password.

## Access to real-time account information

Account holders have 24/7 access to:

- Account balances
- Claims processed
- Transaction details

## Security is our priority

PayFlex® is able to provide you a secure mobile platform in which you may access your personal account information. Login information for the the HealthHub mobile app has the same secure credentials as our website.

## Account alerts

Rely on the HealthHub mobile app to help keep your account active! You'll receive important account messages to let you know the status of your account and when action may be required.

## Submit a claim right from your phone

Take "paperless" to the next level! The HealthHub mobile app allows you to submit a claim on the go. Using your phone, simply choose the expense type, the date and amount of your expense and attach your receipt...it's that easy!

## Substantiate your card transactions

If your employer offers the PayFlex Card®, the HealthHub mobile app makes submitting your receipts effortless. If you receive a request to verify a purchase made with your PayFlex Card, use your phone's camera to take a picture of your receipt and upload it right from your device.

## Benefit plan information when you need it

The HealthHub mobile app gives you access to relevant health plan information as well as a listing of eligible expenses so you can make informed healthcare decisions at the time of service.

## Who to contact for assistance

If you're having issues downloading the app from your phone's app store, you will need to contact them directly for assistance. For all other issues, please contact PayFlex's Customer Service team at 800-284-4885, Monday through Friday, 7am - 7pm and Saturday, 9am - 2pm CT.