Change	e Control Log					(Sort Field)		
)						Target		
<u>Date</u>	<u>Action</u>	<u>Impact</u>	Reason	Assigned to	Approver	Date	Time	Completed/Status
			Implement fixes to known					
			problems and changes in support					
	Install CALBODS 8.1 Upgrade into		of new ODS features and		Andrew			
5/31/2013	ODSP	ODSP Production	functionality	Hasan/Vicki L	LaManque	TBD		
			Allow testing of fixes to known					
		T. 10 . 0	problems and changes in support					
	Install CALBODS 8.1Package into		of new ODS features and		T D	TDD		
5/31/2013	0081	ODST Test	functionality	Hasan/Vicki L	Tom Roza	TBD		
			Implement fixes to known					
	Install ODC 0.4 Unavada into	Total Camiles Outage of	problems and changes in support of new ODS features and		Andrew			
	Install ODS 8.4 Upgrade into	Total Service Outage of		Llasan A /iaki l		TBD		
5/31/2013	ODSP	ODSP Production	functionality Add	Hasan/Vicki L	LaManque	IBD		
			INBOUND CONNECT TIMEOUT					
	Restart Oracle Database Listener	Temprary service outage	_listener_name=120 to correct					Perform as part of next regularly schedule
	on PROD	for Banner Production	timeout error	Vicki	Tom Roza	TBD		Banner maintenance window
0/1/2013	OILLE	lor Bariller Froduction	timeout enoi	VICKI	TOTTI KOZA	TBD		Barrier maintenance window
	Install DegreeWorks 4.1.3 in	Total Service Outage of	Upgrade to latest Version of					
8/26/2013	S .	DegreeWorks Prodcution		Norbert D	Chien Shih	TBD		
0/20/2010	BWI NOD	Total Service Outage of	Degreeworks	NOIDCIT D	Official Official	100		
		Luminis and Banner	Provide support for Summer					
7/17/2013	Install Fin Aid 8.18 in PROD	Production	Update 2013-2014	Hasan	Chien Shih	TBD		
171172010		Total Service Outage of	Provide support for defect	, iacai.	00			
		Luminis and Banner	corrections and updates to					
7/17/2013	Install CALBHFA 8.1 in PROD	Production	Financial Aid MIS reports.	Hasan	Chien Shih	TBD		
	Full Restart of Luminis/MyPortal		Step 2 of 2: Add disk space to					
	Platform including reboot of	Total Service Outage of	support new Course Studio					
7/8/2013	Lumres Server	Luminis	allocation requirements	Norbert D	Tom Roza	TBD		
			Test upgrade that includes defect					
		Occasional service	corrections and updates to					
7/17/2013	Install CALBHFA 8.1 in PRODN	disruptions for PRODN	Financial Aid MIS reports.	Hasan	Joe Lampo	TBD		
			Implement revised storage limits					
	Full Restart of Luminis/MyPortal	Total Service Outage of	for Group Studio (Ron Rays					
9/11/2013	Platform	Luminis	working with Ellucian)	Norbert D	Joe Lampo	9/12/2013	530am	
			Implement revised storage limits					
	Full Restart of Luminis/MyPortal	Total Service Outage of	for Group Studio (Ron Rays		1			
9/10/2013		Luminis	working with Ellucian)	Norbert D	Joe Lampo	9/11/2013	530am	Successfully completed
	Install DegreeWorks 4.1.3 in	Total Service Outage of	Upgrade to latest Version of			0/4.0/00:-		
8/26/2013	DWIEST	DegreeWorks Test	DegreeWorks	Norbert D	Chien Shih	9/10/2013	1pm	Successfully completed
7/47/0040	Install Fig. Aid 0.40 ' TOTO	Occasional service	Test upgrade that includes		l,	0/0/0043	4.0	Consequentially, as more late.
7/17/2013	Install Fin Aid 8.18 in TST8	disruptions for TST8	Summer Update 2013-2014	Hasan	Joe Lampo	9/9/2013	10am	Successfully completed
7/47/0040	Install Fig. Aid 0.40 is TOTO	Occasional service	Test upgrade that includes	Llegen		0/0/2042	10	Cusassafully samplets d
7/17/2013	Install Fin Aid 8.18 in TST8	disruptions for TST8	Summer Update 2013-2014	Hasan	Joe Lampo	9/9/2013	10am	Successfully completed
0/0/0040	Clana DDOD to TST9	Occasional service	Bring PRODN Up-To-Date for Fin	Violei I 9 Hossa	loo Lomns	0/4/2012	000	Suggestably completed
9/3/2013	Clone PROD to TST8	disruptions in TST8	Aid 8.18 Upgrade Install	Vicki L & Hasan	јое цатро	9/4/2013	8pm	Successfully completed

hange	e Control Log	ontrol Log				(Sort Field)		
						Target		
<u>Date</u>	<u>Action</u>	<u>Impact</u>	Reason	Assigned to	Approver	Date	<u>Time</u>	Completed/Status
		Occasional service						
	Install Touchnet Installment Plan	disruptions for Bill	Implement new Installment Plan					
	Service in Banner/PROD	Payment	application for students	Hasan/Norbert	Chien Shih	9/4/2013	1pm	Successfully completed
	Install CLEAN_Address August		Maintain address data valid until					
3/26/2013	2013 Update	None Expected	10-31-13	Hasan	Joe Lampo	8/29/2013	1pm	Successfully completed
			Allow testing of fixes to known					
			problems and changes in support					
	Install ODS 8.4 Upgrade into	Total Service Outage of	of new ODS features and					
5/31/2013	ODST	ODST Test	functionality	Hasan/Vicki L	Tom Roza	8/26/2013	9am	Successfully completed
			Install code to support Single Sign-					
	Full Restart of Luminis/MyPortal	Total Service Outage of	on function for Touchnet Bill					
3/19/2013	Platform	Luminis	Payment	Hasan	Joe Lampo	8/19/2013	5am	Successfully completed
			Intall code to support Single Sign-					
	Full Restart of Luminis/MyPortal	Total Service Outage of	on function for Touchnet Bill					
3/12/2013	Platform	Luminis	Payment	Hasan	Joe Lampo	8/16/2013	5am	Successfully completed
	Install Fin Aid 8.17.2 Patch on		Provide testing for Fin Aid Fall					
3/13/2013	TST8	None Expected	regulatory changes	Hasa	Joe Lampo	8/15/2013	5pm	Successfully completed
		Occasional service	Bring PRODN Up-To-Date for Fin					
7/15/2013	Clone PROD to TST8	disruptions in TST8	Aid 8.17.1 Patch Install	Vicki L & Hasan	Joe Lampo	8/15/2013	Noon	Successfully completed
		Total Service Outage of	Provide support for California					
	Install CALBSTU 8.7 Upgrade	Luminis and Banner	Student Success Task Force					
4/26/2013	Package into Banner/PROD	Production	requirements	Hasan	Chien Shih	8/2/2013	6pm	Successfully completed
			Pre-stage technical changes for					
	Install Touchnet DAD & Stored		implementation of Touchnet	Norbert D,				
7/24/2013	Procedures in Banner/PROD	None Expected	Banner+Bill Payment Suite	Hasan, Vicki L	Tom	8/2/2013	4pm	Successfully completed
	Implement CCCApply	·	Implement Institutional Research					
	Supplemental Question Changes		enrollment data gathering					
7/15/2013	in PROD	None Expected	requirements	Lee McDonald	Joe Lampo	7/18/2013	10am	Successfully completed
		No Updatings to PRODN						
	Place Banner/PRODN in	allowed - Read Only	Required to support the ODS 8.4					
7/10/2013	Restricted Mode	Access	upgrade in ODST	Vicki I	Tom Roza	7/18/2013	8am	Successfully completed
			5 states are charging \$100,000 to	Lee				
	Update CCCApply in PROD to		FHDA when students from their	McDonald/Jim				
	prevent enrollment from 5 states	None Expected	states enroll in FHDA classes	Clow	Joe Lampo	7/17/2013	545pm	Successfully completed
	Full Restart of Luminis/MyPortal		Step #1 of 2: Add disk space to					
	Platform including reboot of	Total Service Outage of	support new Course Studio					
7/8/2013	Lumres Server	Luminis	allocation requirements	Norbert D	Tom Roza	7/12/2013	5am	Successfully completed
			Correct problem with students who					
			reapplied to either college being					
			assigned old catalog year in					
			Banner rather than current catalog					
	Update CCCApply -		year - not getting updated into					
3/28/2013	sb_curriculum.p_create Revision	None Expected	DegreeWorks.	Lee McDonald	Joe Lampo	7/10/2013	445pm	Successfully completed

hange	e Control Log					(Sort Field)		
						Target		
<u>Date</u>	<u>Action</u>	<u>Impact</u>	<u>Reason</u>	Assigned to	<u>Approver</u>	<u>Date</u>	<u>Time</u>	Completed/Status
	Install Touchnet Installment Plan		Support testing of new Installment					
	Service in Banner/PRODN	•	Plan application for students	Hasan/Norbert	Chien Shih	7/5/2013	1pm	Successfully completed
	Emergency Full Restart of	•	Correct problem with student					
7/2/2013	Luminis/MyPortal Platform	Luminis	provisioning issues.	Norbert D	Joe Lampo	7/2/2013	1pm	Successfully completed
		Total Service Outage of						
	Execute Banner/Finance Soft		Required for FY 2012-13 Financial					
6/1/2013	Close for FY m2012-13		Ledger Closing	Ron Rayas	Joe Lampo	6/30/2013	11pm	Successfully completed
			Minnesota withholding tax tables					
	Install Banner/HR-Payroll Tax		and formula have been revised to					
	Update #184 for Minnesota (MN)		reflect legislative changes made					
	in Banner/PROD		during the 2013 session	Hasan	Tom Roza	6/30/2013	1030am	Successfully completed
	Install CLEAN_Address June		Maintain address data valid until 8-					
5/18/2013	2013 Update		31-13	Hasan	Joe Lampo	6/28/2013	4pm	Successfully completed
			Correct a problem where the D					
			before course numbers is printing					
			on transcripts at Credentials, but					
	Compile the TESTHRS version of		not on A&R internal transcripts					
3/21/2013	SHRTRTC in PROD		(FHDA mod overlaid)	Hasan	Joe Lampo	6/24/2013	3pm	Successfully completed
			New GCF connectors to support a					
	Full Restart of Luminis/MyPortal		migration of applications from					
5/17/2013	Platform		Munich to Weblogic 12c	Norbert D	Joe Lampo	6/21/2013	5am	Successfully completed
			Fix problems when running					
			REREX14 to extract loan					
	Install Fin Aid patches: p1-		information for sending to COD.					
	1e560w3_res8170102 & p1-		XML file for COD is incomplete					
	1d5rroj_res8170101 into		due to an error on the last student					
6/18/2013	Banner/PROD	None Expected	being processed.	Vicki L	Joe Lampo	6/19/2013	9pm	Successfully completed
			Add					
			INBOUND_CONNECT_TIMEOUT					
	Restart Oracle Database Listener	Temprary service outage	_listener_name=120 to correct					
6/7/2013	on ODSP	for ODS Production	timeout error	Vicki	Tom Roza	6/8/2013	6am	Successfully completed
	Install patch p1-		Correct DEFECT #: 1-1A1PVZD					
	1a1pvzd_pay8080103 is		with PHRDREG process aborting					
	Banner/PROD		in 11g instances with no error	Hasan	Tom Roza	6/7/2013	630pm	Successfully completed
	Install CALBHR 8.6/HR-Payroll	Total Service Outage of						
	8.8 Upgrade Package into		Implement changes in support of					
	Banner/PROD		HR & Payroll required functionality	Hasan	Chien Shih	5/31/2013	6pm	Successfully completed
·	Upgrade ODSP and OWB to		Bring ODSP & OWB Up-To-Date		Andrew			
2/21/2013	Oracle11g		For Oracle11g	Vicki L	LaManque	5/16-19, 2013	9am	Successfully completed
		Occasional service	Correct problem that was					
			preventing remote access for					
1/30/2013	Restart Weblogic11g/INB services	PROD	INB/TGRDETC	Norbert D	Tom Roza	5/15/2013	9pm	Successfully completed

Change	e Control Log					(Sort Field)		
						Target		
<u>Date</u>	<u>Action</u>	<u>Impact</u>	<u>Reason</u>	Assigned to	<u>Approver</u>	<u>Date</u>	<u>Time</u>	Completed/Status
	Install CALBHR 8.6/HR-Payroll		Allow testing of changes in					
	8.8 Upgrade Package into	Occasional service	support of HR & Payroll required					
5/6/2013	Banner/PRODN	disruptions in PRODN	functional changes	Hasan	Joe Lampo	5/10/2013	Noon	Successfully completed
			Allow testing of changes in					
	Install CALBSTU 8.7 Upgrade	Occasional service	support of California Student					
	Package into Banner/PRODN	disruptions in PRODN	Success Task Force requirements	Hasan	Joe Lampo	5/9/2013	5pm	Successfully completed
	Full Restart of Luminis/MyPortal	Total Service Outage of	Fix Problems with upgraded					
5/8/2013	Platform	Luminis	Facuty Leave application	Norbert D	Joe Lampo	5/8/2013	11pm	Successfully completed
5/8/2013	Full Restart of Luminis/MyPortal Platform	Total Service Outage of Luminis		Norbert D	Joe Lampo	5/8/2013	11pm	Successfully completed
		Occasional service	Bring PRODN Up-To-Date for		l	5/7/0040		
4/22/2013	Clone PROD to PRODN	disruptions in PRODN	CALBSTU 8.7 Upgrade	Vicki L	Joe Lampo	5/7/2013	8pm	Successfully completed
5/6/2013	Restart the web server on Baninb3		Implement resolution to Reports Server problem caused by CALB/Student Upgrade Package	Norbert D	Tom R	5.6.2013	9pm	Successfully completed
	Implement Faculty Leave	Occasional service						
	Reporting - 1.0.1 Release	disruption to Faculty	Provided enhanced functionality to					
5/1/2013	Candidate 2 into Banner/PROD	Leave Application	Faculty Leave application	Matt R	Chien Shih	5/6/2013	8am	Successfully completed
	Install WebLog11gic Patch on		Correct problems resulting from					
3/11/2013	Baninb3	None Expected	11g upgrade	Norbert Debler	Tom Roza	5/3/2013	6pm	Successfully completed
	Install CALBHR 8.5/HR/Payroll 8.7 Upgrade Package into PROD	Occasional service disruptions in PRODN	Implement into Banner/Production CALBHR 8.5/HR-Payroll 8.7 Upgrade Package Fix problem where 'WORKLOAD	Hasan	Chien Shih	5/3/2013	5pm	Successfully completed
			OVERRIDE' of ZERO value DOES					
	Update Student Module 8.5.3	<u>.</u>	NOT actually override the	Hasan & Jerrick	1			
4/29/2013		None Expected	'Calculated Workload' field	L	Joe Lampo	5/2/2013	1pm	Successfully completed
	Full Clone of Banner/PROD to	Occasional service	Bring TST8 Up-To-Date with		1			
4/26/2013	Banner/TST8	disruptions in TST8	CALBSTU/Student Upgrade	Vicki L & Hasan	Joe Lampo	5/1/2013	2pm	Successfully completed
	Full Clone of Banner/PROD to TESTHRS	Occasional service disruptions in TESTHRS	Bring TESTHRS Up-To-Date with CALBSTU/Student Upgrade	Vicki L & Hasan	Joe Lampo	4/30/2013	2pm	Successfully completed
., 20, 2010	Install CLEAN_Address Apr 2013	aloraptiono in TEOTITIO	Maintain address data valid until 6-	VIORI E G Flasari	CCC Lampo	1,00/2010		Caccoondity completed
4/5/2013		None Expected	30-13	Hasan	Joe Lampo	4/29/2013	5pm	Successfully completed
7/3/2013	Opudio	Total Service Outage of	00 10	i iasaii	ooe Lampo	7/20/2010	Opin	Outdoessivily completed
	Install CALB 8.6.1/Student	Luminis and Banner	Implement CALB 8.6.1/Student		1			
2/7/2012	Upgrade Package in PROD	Production	Upgrade Package into Production	Hasan	Chien Shih	4/26-27/2013	5pm	Successfully completed
3/1/2013	Deactivate Fin. Aid FM/Need	FIOUUCIION	Opgrave Fackage IIIIO Froduction	1 145411	CHIEH SHIH	4/20-21/2013	эрш	Successiumy completed
			Oracle Appl Server 10g function		1			
0/44/0040	Analysis (rnpfmxx) Off-Premise	None Expected	Oracle Appl Server 10g function	Hacan	Tom Roza	4/22/2013	1000	Successfully completed
3/11/2013	Oracle Appl Server 10g function	None Expected	replaced by Weblogic11g/OPFM	Hasan	TOTTI KUZA	<del>1</del> 12212013	1pm	Successfully completed

Change	e Control Log					(Sort Field)		
3						Target		
Date	Action	<u>Impact</u>	Reason	Assigned to	Approver	Date	Time	Completed/Status
		Total Service Outage of						
	Install Fin Aid 8.17/8.17.1 Upgrade	Luminis and Banner						
	package into PROD	Production	Fin Aid Spring 2013-14 Updates	Hasan	Tom Roza	4/19/2013	6pm	Successfully completed
	Install Weblogic11g Patch into		Fix a problem with FPAPURR. (SR					
4/1/2013	Production on Baninb4	None Expected	#: 1-2953984476)	Norber Debler	Tom Roza	4/19/2013	5pm	Successfully completed
			E					
	Install REPT patch p_xmlfix_rept8020001 in PROD	None Expected	Fixes security issue in REPT 8.1 or REPT 8.2. Defect 1-1DGSWPV	Hooon	Tom Roza	4/17/2013	102000	Successfully completed
4/12/2013	p_xminx_repto020001 in PROD	None Expected	OFREPT 6.2. Defect 1-1DGSWPV	пазап	TOTTI ROZA	4/17/2013	1030am	Successfully completed
	Install CALBHR Patch		Fixes security issue. Defects: 1-					
4/12/2013		None Expected	1DD4BLK,1-1DF7ZG9	Hasan	Tom Roza	4/17/2013	1030am	Successfully completed
., , 2	Install new SSL Certificate for	Trono Exposion			701111024	.,, 20.0	10000	Cuccocciumy completed
	URL: baninb.fhda.edu &	Total Service Outage of	Update SSL Certificate for					
3/11/2013	banssb.fhda.edu	Luminis	Banner/INB access for 3 years	Norbert Debler	Tom Roza	4/15/2013	10pm	Successfully completed
			Fix problem with Single Sign-on					
	Full Restart of Luminis/MyPortal	Total Service Outage of	Roster that are specific to faculty					
4/10/2013		Luminis	working from home	Norbert D	Joe Lampo	4/11/2013	5am	Successfully completed
	Install Fin Aid 8.17/8.17.1 Upgrade							
	package intoPRODN	disruptions in PRODN	Fin Aid Spring 2013-14 Updates	Hasan	Tom Roza	4/10/2013	130pm	Successfully completed
	Upgrade ODST and OWB to	Total Service Outage of	Bring ODST & OWB Up-To-Date	\ /: -1-: 1	Andrew	4/0/0040	4	Conservation of the second stand
2/21/2013	Oracle11g	ODST	For Oracle11g Correct problems with Tax	Vicki L	LaManque	4/8/2013	1pm	Successfully completed
			Depository Report (PXRTDEP)/					
	Install HR/Payroll patch Patch 1-		Form 941 Detail Report					
	1c5ybid_pay8080111into	No service distruption	(PXRP941), caused by patch p1-					
4/4/2013	Banner/PROD.	expected	1bepmrb pay8080108	Hasan	Tom Roza	4/8/2013	1130am	Successfully completed
		'	Install Single Sign-On connector					, i
	Full Restart of Luminis/MyPortal	Total Service Outage of	into MyPortal for new version of					
4/4/2013		Luminis	Active Roster	Norbert D	Joe Lampo	4/6/2013	1am	Successfully completed
	Install HR/Payroll Patch: patch	No service distruption	Correct problems with CALBHR					
2/15/2013	p_de9c_calbhr8050003 in PROD	expected	DEC9 XML	Hasan	Tom Roza	4/3/2013	Noon	Successfully completed
		<b>N</b> I 12 4 42						
2/25/2042	Install Clearinghouse "SHRDEGV"	•	Update Clearinghouse process	Llees	lee Lemme	4/0/0040	1020	Cura castully as malatad
3/25/2013	patch into Banner/PROD	expected	SHRDEGV for Fin Aid	Hasan	Joe Lampo	4/3/2013	1030am	Successfully completed
	Install Clearinghouse "SFRSNLC"	No service distruption	Update Clearinghouse process					
3/25/2013	patch into Banner/PROD	expected	SFRNSLC for Fin Aid	Hasan	Joe Lampo	4/1/2013	4pm	Successfully completed
3/20/2010	Install in PROD 2013 Annual	Service outage of	Implement 2013 Annual Updates		CCO Lampo	., .,2010	19	education of inplotod
3/8/2103	Updates for CCCApply (XAP)	CCCApply/SWACCAP	for CCCApply (XAP)	Jim Clow	Joe Lampo	3/29/2013	8am	Successfully completed
	Install in PRODN 2013 Annual	No service distruption	Test 2013 Annual Updates for					, i
3/8/2103	Updates for CCCApply (XAP)	expected	CCCApply (XAP)	Jim Clow	Joe Lampo	3/11/2013	10am	Successfully completed
	Install CALBHR 8.5/HR/Payroll 8.7		Test CALBHR 8.5/HR-Payroll 8.7	l			1_	
3/18/2013	Upgrade Package into PRODN	disruptions in PRODN	Upgrade Package	Hasan	Tom Roza	3/20/2013	5pm	Successfully completed

Change	e Control Log					(Sort Field)		
						Target		
Date	Action	Impact	Reason	Assigned to	Approver	Date	Time	Completed/Status
			Correct problem with access					
	Full Restart of Luminis/MyPortal	Total Service Outage of	Munich applications when new					
3/18/2012		Luminis	SSL Certificate installed	Norbert D	Joe Lampo	3/18/2013	11pm	Successfully completed
	Reboot 'B' Controller on EIS SANS	No service distruption	Install AVT bit Fix that did not take					
3/7/2013	Disk Array	expected	in August 2012	Robby Wright	Chien Shih	3/15/2013	4pm	Successfully completed
	Install CALB 8.6.1/Student	Occasional service	Test CALB 8.6.1/Student Upgrade					
3/7/2013	Upgrade Package in PRODN	disruptions in PRODN	Package	Hasan	Joe Lampo	3/18/2013	5pm	Successfully completed
			Required for the 11gr2 runInstaller					
	Install patches for HP-UX on	Total Service Outage of	for upgrading ODS to Oracle11g		Andrew			
3/13/2013	Banods server	ODS Platform	Database	Robby Wright	LaManque	3/15/2013	430pm	Successfully completed
		Occasional service	Bring PRODN Up-To-Date for					
3/7/2013	Clone PROD to PRODN	disruptions in PRODN	CALB/Student Upgrade	Vicki L	Joe Lampo	3/13/2013	5pm	Successfully completed
			Correct problem with the option to					
	MAP DAD to use for the	No service distruption	save & review output file after					
3/11/2013	connection back to the database	expected	Oracle11g upgrade	Hasan	Tom Roza	3/13/2013	11am	Successfully completed
	Implement process to allow use of		Simply the accessing ODS by					
- / . /	Luminis/MyPortal login credentials	•	using the same credentials as		Andrew			
3/1/2013	for accessing ODS platforms	expected	Luminis/MyPortal	Vicki L	LaManque	3/7/2013	10am	Successfully completed
0/4/0040		Total Service Outage of	Bring TESTHRS Up-To-Date For			0/7/0040		
3/4/2013	& Clone form PROD	TESTHRS	Oracle11g	Vicki L	Tom Roza	3/7/2013	Noon	Successfully completed
0/4/0040	Upgrade TST8 to Oracle11g &	Total Service Outage of TST8	Bring TST8 Up-To-Date For Oracle11g	Vicki L	Tom Roza	3/7/2013	NI	Our and a fall to a second at a d
3/4/2013	Clone form PROD	1518	Oracle i ig	VICKI L	Tom Roza	3/1/2013	Noon	Successfully completed
	Install in Banner/PROD U.S.							
	Customers: Patch Updates for 941		Provide current Federal regulatory					
	·	None Expected	updates	Hasan	Tom Roza	3/5/2013	6pm	Successfully completed
	Full Restart of Luminis/MyPortal	Total Service Outage of	Correct problem with Banner	Пазап	TOTTI NOZA	3/3/2013	Орт	Successially completed
3/3/2013	,	Luminis	Reports after 11g Upgrade	Hasa	Tom Roza	3/3/2013	5pm	Successfully completed
0/0/2010	Install Banner/CALBFA 8.0 into	Occasional service	Install rnew California Baseline for	Tiusu	TOTTINOZU	0/0/2010	Орт	Guodessiany completed
12/5/2012		disruptions in PRODN	Banner/Fin Aid	Hasan	Chien Shih	3/2/2013	6pm	Successfully completed
. 2, 3, 23 , 2		Total Service Outage of			55 57			
	Install Banner/Fin Aid 8.16 into	Luminis and Banner	Install regulatory changes for Fin					
12/5/2012		Production	Aid year 2013-14	Hasan	Chien Shih	3/2/2013	6pm	Successfully completed
		Total Service Outage of	. ,					, , , , , , , , , , , , , , , , , , ,
	Implement Weblogic11g Basic in	Luminis and Banner	Oracle Application Server support			3/1/2013 to		
	Banner/PROD	Production	is being dropped by vendor	Norbert D	Chien Shih	3/2/2013	6pm	Successfully completed
		Total Service Outage of	Support dropped for Oracle10g;					
	Implement Oracle11g Database	Luminis and Banner	Oracle11g required for			3/1/2013 to		
	for Banner/PROD	Production	Oracle/Weblogic11g	Vicki L	Chien Shih	3/2/2013	6pm	Successfully completed
	Install CLEAN_Address Feb 2013		Maintain address data valid until 4-					
2/19/2013		None Expected	30-13	Hasan	Joe Lampo	2/28/2013	5pm	Successfully completed
	Install Banner/CALBFA 8.0 into	Occasional service	Install rnew California Baseline for					
12/5/2012		disruptions in PRODN	Banner/Fin Aid	Norbert D	Chien Shih	2/20/2013	8am	Successfully completed
	Install Banner/Fin Aid 8.16 into	Occasional service	Install regulatory changes for Fin					
12/5/2012	PRODN	disruptions in PRODN	Aid year 2013-14	Norbert D	Chien Shih	2/20/2013	8am	Successfully completed

Change	Control Log					(0 ( 5: 1 )		
Change	Control Log					(Sort Field)		
			_			<u>Target</u>		
<u>Date</u>	Action	<u>Impact</u>	Reason	Assigned to	Approver	<u>Date</u>	<u>Time</u>	Completed/Status
	Full Restart of Luminis/MyPortal	Total Service Outage of	Implement ETAC Approved		01: 01:1	0/40/0040		
2/11/2012	Platform	Luminis	Luminis Password Rules	Norbert D	Chien Shih	2/19/2013	8pm	Successfully completed
	Installant and Walting in 44 a Danie in	0	Consider Applications Community					
	Implement Weblogic11g Basic in	Occasional service	Oracle Application Server support	Nowboot D	Chian Chih	0/4/4/0040	10000	Cura a a stullur a a mamila ta al
1/12/2012	Banner/PRODN	disruptions in PRODN	is being dropped by vendor  Correct issue in Banner ODS that	Norbert D	Chien Shih	2/14/2013	10am	Successfully completed
	Install Security patch		would allow an unauthenticated					
	, .	No service distruption	user, to view data in ODS from		Andrew			
2/7/2013		expected	Banner tables	Vicki L	LaManque	2/9/2013	6am	Successfully completed
	Full Restart of Luminis/MyPortal	Total Service Outage of	Implement MyPortal Changes for	Matt R &	Lawanque	2/9/2013	Oam	Successfully completed
2/4/2012		Luminis	Faculty Leave Project	Norbert D	Chien Shih	2/6/2013	9pm	Successfully completed
2/4/2012	1 lationiii	Lumins	Allows Credentials to check	Noibell D	Officia Officia	2/0/2013	эрт	Ouccessiumy completed
i	Install in Banner/PROD several		Banner for transcript requested on					
		No service distruption	RoboRegistrar. SIS IA/Plus					
	Credentials Inc.	expected	system no longer required	Vicki L	Joe Lampo	2/5/2013	10am	Successfully completed
	Install HP-UX OS to Ver 11.31 on	Total Service Outage of	System no longer required	VIOLU E	occ Lampo	2/0/2010	roam	Cuccocciany completed
	Oracle/Banner/ODS Production	ODS Production & Test	Required to Support the					
	Database Server	Services	Oracle11g Database Upgrade	Robby W	Chien Shih	1/31 1pm - 2/1 5pm	1pm	Successfully completed
1, 10, 2012			Support dropped for Oracle10g;					, , , , , , , , , , , , , , , , , , , ,
	Implement Oracle11g Database	Occasional service	Oracle11g required for					
	for Banner/PRODN	disruptions in PRODN	Oracle/Weblogic11g	Vicki L	Chien Shih	1/31/2013	5pm	Successfully completed
		Occasional service	Bring PRODN Up-To-Date For					
1/9/2013	Clone PROD to PRODN	disruptions in PRODN	Oracle11g Database install	Vicki L	Joe Lampo	1/21/2013	8pm	Successfully completed
	Install HP-UX OS to Ver 11.31 on	Total Service Outage of	-					
	Oracle/Banner Production	Luminis and Banner	Required to Support the					
1/2/2012	Database Server	Production	Oracle11g Database Upgrade	Robby W	Chien Shih	1/18/2013	6pm	Successfully completed
		Total Service Outage of						
		Luminis and Banner	Correct problem with HP-UX 11.31					
12/21/2012	Update LSI/SANS configuration	Production	and accessing Oracle	Robby W	Chien Shih	1/11/2013	6pm	Successfully completed
		Occasional service	Bring PRODN Up-To-Date For					
	Clone PROD to PRODN	disruptions in PRODN	2012 1098T Testing	Vicki L	Joe Lampo	1/10/2013	8pm	Successfully completed
	Install Tax Update #176 into							
1/5/2013	Banner/HR-Payroll production	None Expected	Federal Tax Table update for 2013	Hasan	Tom Roza	1/10/2013	6pm	Successfully completed
			Tax Update for FICA Social					
			Security (FIOA for FICA old age					
	Install Tax Update #175 into		portion) CO & CT - from 4.2% to					
	Banner/HR-Payroll production	None Expected	6.2% for employee percentage	Hasan	Tom Roza	1/7/2013	1030am	Successfully completed
	Install DegreeWorks 4.1.1 into	Service Outage for	Fix probloems with 4.1.0 and					
11/28/2012	DWPROD	DegreeWorks	improve Ed Plan functionality	Norbert D	Chien Shih	1/4/2013	1pm	Successfully completed
			Payroll Calculation (PHPCALC)					
	Install Tax Update #170, 172, 173	Name Francis I	process will use the new tax rates			4/0/0040	40	Out and the second start
	into Banner/HR-Payroll production	INone Expected	effective January 1, 2013	Hasan	Joe Lampo	1/2/2013	12pm	Successfully completed
	Install Fin Aid Patch		Lood the CCAC Colifornia Descent					
	p_cadream_calb8060113 into	None Expected	Load the CSAC California Dream	Насап	loo Lomns	12/21/2012	2000	Supposefully completed
12/19/2012	Banner/PROD	None Expected	files for Spring 2013 via RCPCA13	пазап	Joe Lampo	12/21/2012	3pm	Successfully completed

Change	e Control Log					(Sort Field)		
91101119						Target		
Date	Action	Impact	Reason	Assigned to	Approver	Date	Time	Completed/Status
	Install Tax Update #167 into		New High Earner Medicare tax	ricolgillou to	7.00.010.		1	
12/12/2012	Banner/HR-Payroll production	None Expected	2013	Hasan	Joe Lampo	12/21/2012	3pm	Successfully completed
	Install CLEAN_Address Dec 2012		Maintain address data valid until 2-					
12/14/2012	Update	None Expected	28-13	Hasan	Joe Lampo	12/14/2012	6pm	Successfully completed
		Outage only for						
	Install HR/Payroll 8.8.1 into	Banner/HR-Payroll	Support 2012 W2 Processing					
12/7/2012	Banner/PROD	functions	requirements	Hasan	Chien Shih	12/14/2012	5pm	Successfully completed
	Remove SVM/DPM volumes that							
	are presented to the Baninb and		Remove obsolete SVM/DPM					
	Lumres servers.	None Expected	components from EIS	Robby W	Tom Roza	12/7/2012	5pm	Successfully completed
	Install DegreWorks 4.1.1 into	No service distruption	Test upgrade prior to promoting to					
11/28/2012	DWTEST	expected	production	Norbert D	Chien Shih	12/5/2012	3pm	Successfully completed
		No service distruption						
12/5/2012	Full Clone of PROD to TST8	expected	Support Faculty Leave testing	Hasan	Chien Shih	12/5/012	1145am	Successfully completed
	Expand Disk Allocations for		Support increasing size of dagta	Robby W &	Andrew			
11/15/2012	ODS/Oracle instances	Service outage for ODS	stored in ODS datbases	Vicki L	LaManque	12/3/2012	5pm	Successfully completed
			Addresses retroactive 2012					
			California tax changes due to Prop					
	Install in PRODN U.S. Customers:		30. Payroll Calculation					
	Tax Update #168 for California for	-	(PHPCALC) process will use new					
	Retroactive 2012 Changes	expected	tax rates.	Hasan	Tom Roza	11/30/2012	6pm	Successfully completed
	Full Restart of Luminis/MyPortal	Total Service Outage of	Correct Group/Course Studio					
11/29/2012	Platform	Luminis Production	Problem	Norbert D	Chien Shih	11/30/2012	2am	Successfully completed
		Occasional service	Bring PRODN Up-To-Date after					
11/20/2012	Clone PROD to PRODN	disruptions in PRODN	Fin Aid 8.15 Upgrade	Vicki L	Joe Lampo	11/26/2012	8pm	Successfully completed
			Change web pages for users,					
		No service distruption	employees and students to		Luminis			
6/4/2012	Revised Luminis Pages	expected	improve navigation & use	Drake Lewis	Team	11/26/2012	10am	Successfully completed
			Correct migrated records that did					
	GPA Recalc for the Migrated		not undergo GPA recalc when					
9/25/2012		TBD	rolled into Banner	TBD	Joe Lampo	11/20/2012	4pm	Successfully completed
	Implement archiving process in							
	Banner/PROD for Cashier's Accts		Reduce elapsed time for Cashier's					
11/2/2012	Rec batch process	None Expected	Acctss Rec processing	Ron R	Joe Lampo	11/18/2012	4pm	Successfully completed
			Period based					
		Total Service Outage of	budgeting/algorithmic rules					
	Install Fin Aid 8.15 into	Luminis and Banner	delivered as new module within					
3/5/2012	Banner/PROD	Production	Fin Aid	Hasan/Vicki	Chien Shih	11/16/2012	6pm	Successfully completed
			Fix problems where students are					
	Install Weblogic11g For		getting payment errors and					
		Payment process	disconnects	Norbert D	Chien Shih	11/14/2012	4pm	Successfully completed
	Update Banner/PROD: Every 30							
	minutes restart Banner Reports		Work-around for acessing					
11/8/2012	"Listener" 6am-6pm	None Expected	Banner/Reports	Hasan	Joe Lampo	11/13/2012	1030am	Successfully completed

Change	Control Log					(Sort Field)		
						Target		
Date	Action	Impact	Reason	Assigned to	Approver	Date	Time	Completed/Status
	Install into Banner/PROD Ellucian							
	custom fix for NBAJOBS Defect 1-		Correct Problems with NBAJOBS					
11/2/2012	MOSIE1	None Expected	(freezes, pop-up messages)	Vicki L	Chien Shih	11/9/2012	12pm	Successfully completed
	Install HP-UX OS to Ver 11.31 on	Total Service Outage of						·
	Oracle/Banner Production	Luminis and Banner	Required to Support the					Upgrade Not Successful - Ver 11.23 of HP-
1/2/2012	Database Server	Production	Oracle11g Database Upgrade	Norbert D	Chien Shih	11/2/2012	6pm	UX reinstated as operating system
	Full Restart of Luminis/MyPortal	Total Service Outage of	Correct Luminis/Exchange SSO					
10/31/2012	Platform	Luminis Production	problem	Norbert D	Joe Lampo	10/31/2012	9pm	Successfully completed
	Install CLEAN_Address Oct 2012		Maintain address data valid until					
10/18/2012	Update	None Expected	12-31-12	Hasan	Joe Lampo	10/29/2012	5pm	Successfully completed
1	Renew SSL Certificate for URL:		Install new 3-year SSL Certificate					
10/26/2012	myportal.fhda.edu	None Expected	to secure Luminis web traffic	Norbert D	Tom Roza	10/26/2012	2pm	Successfully completed
			Chg email relay to MX2; activate					
			Luminis role for Dvlpmnt Officers					
	Full Restart of Luminis/MyPortal	Total Service Outage of	for new Advancement channels					
10/22/2012	Platform	Luminis Production	access	Norbert D	Joe Lampo	10/24/2012	10pm	Successfully completed
	Replace SVM/DPM Components	Total Service Outage of						
	in EIS Disk Array - /U02 Mount	Luminis and Banner	SVM/DPM Support is being					
8/18/2012		Production	dropped by vendor	Norbert D	Chien Shih	10/20/2012	Midnight	Successfully completed
	Install DegreeWorks 4.1.0 in	Service Outage for	Install latest version to correct					
	DWPROD	DegreeWorks	known problems	Norbert D	Chien Shih	10//19/2018	10am	Successfully completed
	Install CALBHR Patches							
	p_pers_strs_calbhr8040003 &							
	p_pers_strs_calbhr8040004 into	No service distruption	Correct problems with HR/Payroll					
10/3/2012	Banner/PROD	expected	functions	Hasan	Tom Roza	10/17/2012	5pm	Successfully completed
			Correct problem w/freezes and					
	Install NBAJOBS fix in	No service distruption	errors when executing NBAJOB					
10/4/2012	Banner/PROD	expected	processes	Vicki L	Joe Lampo	10/12/2012	5pm	Successfully completed
1								
[	Uprade RH/Linux OS on Banbal1	No service distruption	Bring the Linux OS to vendor					
10/5/2012	EIS Load Balancing Server	expected	supported version	Norbert D	Tom Roza	10/12/2012	8pm	Successfully completed
	Update Linux OS on Banba1 to	No service distruption	Install latest version to maintain					
10/8/2012		expected	operability	Norbert D	Tom Roza	10/11/2012	8pm	Successfully completed
	Upgrade Exchange Load Balancer		Bring both Exchange Load					
40///00/	Stingray Traffic Manager 1000 M	No service distruption	Balancers to same software level		- F	40/0/00 10	_	
10/4/2012		expected	to support synchronization	Norbert D	Tom Roza	10/9/2012	7pm	Successfully completed
	Update Web Tailor	Marandar St. C. C.	Reinstate orginal timeout value -				1	
	PAYVEND_TRANS_TIMEOUT to	•	Sept 25 change to 15 mins only	li 0		40/0/0040	0	Our and the second start
10/9/2012	30 Minutes	expected	worsened the problem	Jim C	Joe Lampo	10/9/2012	9am	Successfully completed
40/4/00:0	Install Jave 1.6 for Banner/Bill	No service distruption	Attempt to fix Banner/Bill Payment	<b>.</b>	01: 01:	10/0/0010	000	
10/1/2012	Payment	expected	Problems	Norbert	Chien Shih	10/8/2012	330pm	Successfully completed
			Period based				1	
	In the II Fig. Aid O 45 ' 1	0	budgeting/algorithmic rules				1	
0/5/0040	Install Fin Aid 8.15 into	Occasional service	delivered as new module within		Object Obj	40/4/0040	4	Our and the second stand
3/5/2012	Banner/PRODN	disruptions in PRODN	Fin Aid	Hasan	Chien Shih	10/4/2012	4pm	Successfully completed

Change	Control Log					(Sort Field)		
						Target		
Date	<u>Action</u>	Impact	Reason	Assigned to	Approver	Date	Time	Completed/Status
		Occasional service	Bring PRODN Up-To-Date For Fin					
9/24/2012	Clone PROD to PRODN	disruptions in PRODN	Aid 8.15 Upgrade	Vicki L	Joe Lampo	10/3/2012	8pm	Successfully completed
	Update Web Tailor		Attempt to fix Banner/Bill Payment					
	PAYVEND_TRANS_TIMEOUT to	•	Problems (Recommendation from			0/07/00/0		
	15 Minutes	expected	Salt Lake City CCD)	Matt R	Chien Shih	9/25/2012	Noon	Successfully completed
	Install patch		D 1 0 100; (					
	p_pers_strs_calbhr8040002 in	No service distruption	Resolve General 8.3 issue for			0/05/0040		
9/20/20112	PROD	expected	CalBHR 8.4	Hasan	Joe Lampo	9/25/2012	6pm	Successfully completed
	Install Class Address Comes Duild	No comico distruption	Correct problem with handling					
		No service distruption	special characters in various data fields	Llaaan	las Lamma	0/40/2042	F	Cussessfully sempleted
9/12/2012	4.8.17 in PROD & PRODN	expected Total Service Outage of	ileias	Hasan	Joe Lampo	9/19/2012	5pm	Successfully completed
	Pontosa SVM/DDM Componenta	Luminis and Banner	SVM/DPM Support is being					Partially completed, remaining work to be
	Replace SVM/DPM Components in EIS Disk Array	Production	dropped by vendor	Vendor	Chien Shih	9/15/2012	8am	Partially completed; remaining work to be scheduled sometime in October
0/10/2012	III EIS DISK AITay	Fioduction	Correct problem with handling	venuoi	Criteri Stilli	9/13/2012	Oalli	scrieduled sometime in October
	Install CleanAddress Server Build	No service distruption	special characters in various data					
	4.8.17 in PROD & PRODN	expected	fields	Hasan	Joe Lampo	9/14/2012	430pm	Upgrade failed; change backed out
3/12/2012	4.0.17 III 1 NOD Q 1 NODIV	No service distruption	Updated to latest Release of July'	riasari	Joe Lampo	3/14/2012	+30pm	opgrade railed, change backed out
9/6/2012	Update Online Banner Bookshelf	expected	2012	Hasan	Tom Roza	9/11/2012	11am	Successfully completed
3/0/2012	epaate eriine Bariner Beeksneii	Total Service Outage of	2012	riasari	TOTTINOZU	3/11/2012	1 rain	Cuccessiany completed
		Luminis and Banner	Install required upgrades for					
8/13/2012	Install CALBHR 8.4 into PROD	Production	Payroll Services	Hasan	Chien Shih	9/7/2012	5pm	Successfully completed
0, 10, 2012	Install CLEAN Address AUG 2012		Maintain address data valid until			.,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,		
8/12/2012		None Expected	10-31-12	Hasan	Tom Roza	9/7/2012	10am	Successfully completed
	Activate SSO for Exchange/OWA	'						, i
8/2/2102	via MyPortal	None Expected	Make SSO a Public Service	Matt R	Chien Shih	8/28/2012	10am	Successfully completed
	Install Updated Signed JAR Files	·	Current Signed JAR files will					
8/13/2012	for Banner/Oracle platform	None Expected	expire on Aug 27	Hasan	Chien Shih	8/24/2012	3pm	Successfully completed
		Occasional service	Install required upgrades for					
8/13/2012	Install CALBHR 8.4 into PRODN	disruptions in PRODN	Payroll Services	Hasan	Tom Roza	8/20/2012	3pm	Successfully completed
		Total Service Outage of	Upgrade to latest supported					
	Upgrade SARS-GRID to Ver 4.8	SARS Production	version of software	Vendor	Chien Shih	8/19/2012	9am	Successfully completed
	Upgrade LSI/SANS Firmware &	Total Service Outage of						
	Replace SVM/DPM Components	Luminis and Banner	SVM/DPM Support is being					
1/12/2012	in EIS Disk Array	Production	dropped by vendor	Vendor	Chien Shih	8/18/2012	8am	Partially Completed: Firmware Upgrade Only
_,,_,,		Occasional service	Bring PRODN Up-To-Date For					
	Clone PROD to PRODN	disruptions in PRODN	CALBHR 8.4 Upgrade	Vicki L	Joe Lampo	8/16/2012	8pm	Successfully completed
	Activate SSO for Exchange/OWA	N 5	All STOLE SCOOL		01: 0: "	0/40/00:0	4.0	
	via MyPortal	None Expected	Allow ETS to Test SSO	Matt R	Chien Shih	8/13/2012	10am	Successfully completed
	Install Fin Aid patches		He data Fin Aid Binast Lan					
	reg_res8140202 & p1-	None Evenested	Update Fin Aid Direct Loan	Llacan	Tam Dams	0/0/2042	F	Cusassefully sampleted
	15bliyg_res8140103 in PROD	None Expected	Reconciliation functionality	Hasan	Tom Roza	8/9/2012	5pm	Successfully completed
	Install Fin Aid patches reg res8140202 & p1-		Update Fin Aid Direct Loan					
	15bliyg_res8140103 in PRODN.	None Expected		Hasan	Tom Roza	8/9/2012	11am	Successfully completed
0/0/2012	TUDIIYY_1630 140 103 III PRODN.	None Expected	Reconciliation functionality	1 145411	TUIII KUZA	0/3/2012	паш	Successfully completed

Change	e Control Log					(Sort Field)		
3						Target		
Date	Action	Impact	Reason	Assigned to	Approver	Date	Time	Completed/Status
	<u>- 10.000</u>		<u></u>	ricorginou to	1.00.010.			
	Install Student Planner component		Correct problems with					
7/30/2012	of DegreeWorks 4.1.0 in DWTEST	None Expected	DegreeWorks functions	Norbert	Tom Roza	8/8/2012	3pm	Successfully completed
		·	Install components for					
	Restart Luminis/MyPortal	Total Service Outage of	Exchange/SSO after Changes to					
8/3/2012	Production Platform	Luminis Production	Zeus LB	Norbert D	Tom Roza	8/6/2012	8pm	Successfully completed
	Restart Luminis/MyPortal	Total Service Outage of	Redirect Luminis & Banner email					
7/25/2012	Production Platform	Luminis Production	from MX1 to MX2	Norbert D	Joe Lampo	8/3/2012	8pm	Successfully completed
		Total Service Outage of						
	Install Fin Aid 8.14.1.1 and	Luminis and Banner						
7/16/2012	8.14.1.2 into Banner/PROD	Production		Hasan	Tom Roza	8/1/2012	5pm	Successfully completed
0/44/0040	0	Meeting Maker Service	Meeting Maker Service replaced		01.1	7/00/0040		
6/11/2012	Shutdown Meeting Maker	Unavailable	by Exchange	Ryan A	Chien Shih	7/29/2012	9pm	Successfully completed
7/40/2042	Install Fin Aid 8.14.1.1 and	Occasional service	Took Fin Aid FICAD comphilities	Llaaan	Tam Da	7/40/0040	200	Cusassafully sampleted
7/16/2012	8.14.1.2 into Banner/PRODN	disruptions in PRODN	Test Fin Aid FISAP capabilities Change Luminis Accounts'	Hasan	Tom Roza	7/18/2012	2pm	Successfully completed
			expiration date (due to inactivity)					
			from 1 to 2 yrs; Update password					
			character restrictions to include					
	Restart Luminis/MyPortal	Total Service Outage of	forward/backward slashes ("\" and					
5/23/2012	Production Platform	Luminis Production	"/").	Norbert D	Chien Shih	7/13/2012	6pm	Successfully completed
0/20/2012	1 Toddottott 1 Iditotti	Occasional service	Bring PRODN Up-To-Date with	THOISON B	Ornor Crim	1710/2012	орт	Cuccocciany completed
7/9/2012	Clone PROD to PRODN	disruptions in PRODN	PROD	Vicki L	Tom Roza	7/12/2012	8pm	Successfully completed
17072012		Occasional service	Bring PRODN Up-To-Date with					
6/1/2012	Clone PROD to PRODN	disruptions in PRODN	PROD for 320 Reporting	Vicki L	Joe Lampo	7/9/2012	8pm	Cancelled by A&R Departments
	Test Single Sign-On from	•	1 5		,			
	Luminis/MyPortal to	Possible Exchange/OWA	Be able to SSO from MyPortal to					
6/27/2012	Exchange/OWA	service outage	Exchange/OWA	Matt R	Chien Shih	7/1/2012	4pm	Successfully completed
		Total Service Outage of						
	Finance Roll G/L Accounts and	Luminis and Banner	Close books for FY 2011-12 -	Norbert				
	Soft Close	Production	prevent inadvertent INB updating	D/MattR Hasan	Chien Shih	6/30/2012	5pm	Successfully completed
	Install CLEAN_Address JUN 2012		Maintain address data valid until 6-					
6/120/2012		None Expected	30-12	Hasan	Tom Roza	6/29/2012	5pm	Successfully completed
	Full Restart of Luminis/MyPortal	Service Outage for	Install components for				_	
6/11/2012		Luminis/MyPortal	Exchange/SSO	Norbert D	Chien Shih	6/20/2012	8pm	Successfully completed
	Full Restart of Luminis/MyPortal	Service Outage for	Install components for		01: 01:	0/4 4/0040		
6/20/2012		Luminis/MyPortal	Exchange/SSO	Norbert D	Chien Shih	6/14/2012	8pm	Successfully completed
	Full Restart of Luminis/MyPortal	Service Outage for	Install components for Exchange/SSO	Norbort D	Chion Chih	6/6/2012	On	Suggestially completed
6/14/2012	riauOIIII	Luminis/MyPortal Service Outage for Fin	Support Federal SAIG Regulatory	Norbert D	Chien Shih	0/0/2012	8pm	Successfully completed
5/20/2012	Upgrade EDConnect to Ver 8.1	Aid ISIR Process	Requirements	Ryan A	Tom Roza	5/27/2012	10am	Successfully completed
3/28/2012	opgrade EDConnect to ver 8.1	Occasional service	Bring PRODN Up-To-Date with	Nydii A	TUIII KUZA	3/21/2012	TUalii	Successiully completed
12/12/2011	Full Clone PROD to PRODN	disruptions in PRODN	PROD for Fin Aid Testing	Vicki L	Joe Lampo	5/18/2012	8pm	Successfully completed
12/12/2011	I dii Ololle FINOD to FINODIN	distuptions in FRODIN	I ROD TO THE AIR TESTING	VICKI L	JUG Lampu	0/10/2012	Гории	Touccessiumy completed

Change	e Control Log					(Sort Field)		
09						Target		
Date	Action	Impact	Reason	Assigned to	Approver	Date	Time	Completed/Status
	Implement into PROD Oracle							
	security requirements for:							
	dbms_profiler, TKPROF, Alter		Provide ETS/Programmers with					
	Session, Trace Dump Directory,		programming enhancement &					
5/14/2012	Explain Plan	None Expected	problem diagnostic tool	Vickie L	Tom Roza	5/14/2012	6pm	Successfully completed
	Demote PHPFEXP in PROD to		Per SR# 1-2489839141, correct					
	complete the feed to Finance for		PHPFEXP error when process all					
	pending redistribution transactions	None Expected	redistributions	Hasan	Tom Roza	5/7/2012	6pm	Successfully completed
3/2/2012	perioring redistribution transactions	None Expected	redistributions	Пазап	Tom Roza	3/1/2012	Ори	Cuccessially completed
i		All CCCApply						
5/1/2012	CCCApply 2012 Annual Updates	applicationws unavailable	2012 Annual Update to CCCApply	Lee McDonald	Joe Lampo	5/5/2012	1pm	Successfully completed
		Occasional service	Bring PRODN Up-To-Date with					
2/29/2012	Full Clone PROD to PRODN	disruptions in PRODN	PROD	Vicki L	Joe Lampo	5/3/2012	11pm	Successfully completed
		Occasional service	Bring TESTHRS Up-To-Date with					
	Full Clone PROD to TESTHRS	disruptions in TESTHRS	PROD	Vicki L	Joe Lampo	5/1/2012	1am	Successfully completed
	Change login password for ODS		Prevent users from accessing					
	generic account on ODSP, ODST,		ODS data they do not have		Andrew	1/00/0010		
4/30/2012	ODS18	None Expected	security access to	Vicki L	LaManque	4/30/2012	10am	Successfully completed
	la stell CALD C CALLs see de inte	Total Service Outage of	Implement changes for BOWG					
3/22/2012	Install CALB 8.6.1 Upgrade into	Luminis and Banner Production	MIS 320 Reporting for 2012	Haaan	Chian Chih	4/00/0040	0.000	Un grade Cancelled by EIC Care Team
	Install CALB 8.6 And Major	Total Service Outage of	Academic Year Implement changes forMIS 320	Hasan	Chien Shih	4/28/2012	8am	Upgrade Cancelled by EIS Core Team
	Banner/Student Upgrade into	Luminis and Banner	reporting and other Banner					
3/15/2012		Production	changes	Hasan	Chien Shih	4/28/2012	8am	Upgrade Cancelled by EIS Core Team
0/10/2012	TROB	Total Service Outage of	onanges	Пазап	CHICH CHIH	4/20/2012	Gairi	Cpgrade Gariociled by E10 Core Team
	Install CALBHR 8.3/HR-Payroll 8.6		Bring CALBHR & HR-Payroll up-to-					
	into Banner/PROD	Production	date with lateast SGHE updates	Hasan	Chien Shih	4/27/2012	6pm	Successfully completed
	Install CALB/Fin Aid Patch:		Alternative upgrade for Fin Aid in				1	·
	p_bogw_year1213_calb8060003		event CALB 8.6/Student 8.5.3					
1/30/2012	in Banner/PROD	None Expected	upgrade not performed	Hasan	Tom Roza	4/27/2012	6pm	Successfully completed
		Total Service Outage of	Implement Exchange Reqs: 2					
	Full Restart of Luminis/MyPortal	Luminis and Banner	LDAP Plug-ins; GCF Connector,					
4/18/2012	Platform	Production	ISS Server	Norbert D	Chien Shih	4/27/2012	6pm	Successfully completed
			Implement changes for BOGW					
	Install CALB 8.6.1 Upgrade into	Occasional service	MIS 320 Reporting for 2012		Object Of the	4/00/0040	0	Out and the second start
4/9/2012	Install CALB/Fin Aid Patch:	disruptions in PRODN	Attarnative ungrade for Fin Aid in	Hasan	Chien Shih	4/23/2012	6pm	Successfully completed
	p_bogw_year1213_calb8060003		Alternative upgrade for Fin Aid in event CALB 8.6/Student 8.5.3					
	lin TESTHRS	None Expected	upgrade not performed	Hasan	Tom Roza	4/19/2012	11am	Successfully completed
	Install DegreeWorks 4.1 into	INOTIC Expedied	Install latest version to correct	i iasaii	TOTTI NOZA	7/13/2012	I I alli	Ouccessivily completed
4/18/2012		None Expected	known problems	Norbert D	Tom Roza	4/13/2012	5pm	Successfully completed
.,		<u>2.1900100</u>	Bring TST8 Up-To-Date for				- Pili	
4/5/2012	Full Clone PROD to TST8	Service Outage of TST8		Vicki L	Chien Shih	4/11/2012	1130pm	Successfully completed

Change	Control Log					(Sort Field)		
						Target		
<u>Date</u>	<u>Action</u>	Impact	Reason	Assigned to	Approver	Date	Time	Completed/Status
	Install new package from							
	Credentials Transcript Package in		Correct Transcript Banner Term					
3/30/2012	Banner/PROD	None Expected	Printing Issue	Hasan	Joe Lampo	4/7/2012	11am	Successfully completed
	Setup new INB Oracle Forms		Provide automatic download of					
3/28/2012	Java/JRE files	None Expected	Java JRE Plug-ins	Hasan	Tom Roza	4/4/2012	11am	Successfully completed
		Total Service Outage of						
	Install Fin Aid 8.14 into	Luminis and Banner						
4/3/2012	Banner/PROD	Production	Spring Updates 2012-2013	Hasan	Chien Shih	3/30/2012	6pm	Successfully completed
		Total Service Outage of						
	Restart Luminis/MyPortal	Luminis and Banner	Expand Course Studio Shell disk	Matt R &				
3/5/2012	Production Platform	Production	space allocation to 128MBs	Norbert D	Chien Shih	3/30/2012	630pm	Successfully completed
i		Total Service Outage of	Correct defect in Password					
1	Restart Luminis/MyPortal	Luminis and Banner	Management function of					
3/26/2012	Production Platform	Production	Luminis/MyPortal	Norbert D	Chien Shih	3/30/2012	630pm	Successfully completed
	Install CALBHR 8.3/HR-Payroll 8.6		Bring CALBHR & HR-Payroll up-to-					
1/9/2012	into Banner/PRODN	disruptions in PRODN	date with lateast SGHE updates	Hasan	Chien Shih	3/23/2012	6pm	Successfully completed
		All CCCApply	Mandatory maintenance being					
1/30/2012	XAP Vendor Maintenance Work		performed by Xap vendor	Xap Vendor	Xap Vendor	3/24/2012	9am	Successfully completed
	Install Fin Aid 8.14 into	Occasional service						
3/16/2012	Banner/PRODN	disruptions in PRODN	Spring Updates 2012-2013	Hasan	Chien Shih	3/21/2012	2pm	Successfully completed
	Install Oracle Trace Analyzer in		Analyze any Oracle trace files					
3/5/2012	Banner/PROD	None Expected	from any Banner instance	Vicki L	Joe Lampo	3/19/2012	5pm	Successfully completed
	Install CALB 8.6 And Major		Test changes for MIS & 320					
	Banner/Student Upgrade into	Occasional service	reporting and other Banner					
1/3/2012	PRODN	disruptions in PRODN	changes	Hasan	Chien Shih	3/13/2012	11am	Successfully completed
		Service Outage of	Bring PRODN Up-To-Date for					
1/27/2012	Clone PROD to PRODN	PRODN & Lumtest	CALB/Student Upgrade	Vicki L	Tom Roza	3/7/2012	8pm	Successfully completed
	Install Patch		Resolves Defect 1-12RP7EF:					
	p_pers_calbhr8020301 into		During update, total records				1	
	Banner/PROD	None Expected	(PVRPTOT) are not correct.	Hasan	Tom Roza	3/5/2012	11am	Successfully completed
	Remove WebLogic11g software	Name France /	Bring FHDA in compliance with	Manda and D	Object Of the	0/07/0040	4	Our section of the second of the
2/17/2012	from Munich Server Platform	None Expected	Oracle licensing	Norbert D	Chien Shih	2/27/2012	1pm	Successfully completed
		Ormita o Outron of	Bring PRODN Up-To-Date for				1	
4/00/0045	Clara DDOD to DDODA	Service Outage of	Foothill/A&R Early Summer Class	Vialdi I	Tam D	0/05/0040	7	Cussessfully semplet - 1
1/30/2012	Clone PROD to PRODN	PRODN & Lumtest	Scheduling	Vicki L	Tom Roza	2/25/2012	7pm	Successfully completed
0/00/0040	Convert SSB Applications from	Limited SSB Outage to 6	Bring FHDA into compliance with	Matt D	Ohion Ohile	0/04 00/0040	Cmi	Cussessfully semplet - 1
2/23/2012	WebLogic11g to to Tomcat7	affected applications	Orcle licensing agreement	Matt R.	Chien Shih	2/24-26/2012	6pm	Successfully completed
	Implement Common CARC	Service Outage for	Eliminate duplicate SARS				1	
1/20/2040	Implement Common SARS	SARS/eSARS	computing platforms for each	Duan A	Chion Chih	2/22/2042	1200	Suggestably completed
1/30/2012	Computing Platform	Applications	college	Ryan A	Chien Shih	2/23/2012	12pm	Successfully completed
10/7/0044	Install CLEAN_Address FEB 2012	None Evaceted	Maintain address data valid until 4-	Насап	Tom Born	2/16/2012	Enr	Suggestably completed
12/7/2011		None Expected	30-12	Hasan	Tom Roza	2/16/2012	5pm	Successfully completed
	Install temporary license for	None Evaceted	Replace license key that will	Насап	Tom Born	2/16/2012	2000	Suggestably completed
2/9/22012	UC4PROD production	None Expected	expire on Feb 18	Hasan	Tom Roza	2/16/2012	3pm	Successfully completed

Change	e Control Log					(Sort Field)		
						Target		Completed/Status
<u>Date</u>	<u>Action</u>	Impact	<u>Reason</u>	Assigned to	Approver	Date	<u>Time</u>	
		Total Service Outage of						
		Banner Production &	SGHE recommendation to fix ORA					
2/16/2012	on Banprddb Server	Test Services	600 Oracle DB errors	Vicki L	Chien Shih	2/14/2012	6:25pm	Successfully completed
			Correct Feb 11 & 13 performance					
	Reboot Banssb1 & Banssb2		problem with run-away					Did not resolve WWW2_User Session
2/14/2012	Servers	None Expected	WWW2_User processes	Nobert D	Tom Roza	2/13/2102	4pm	problem
	Enable trigger							
	FHDA_DETC_SRC_RESTRICT_T		Support Cashiering & Finance					
2/13/2012	BRACCD in Banner/PROD	None Expected	processing	Vicki L	Joe Lampo	2/8/2012	2pm	Successfully completed
	Install Redhat Linux patches on	None Expected -						
2/1/2012	Banbal1 (Zeus Load Balancer	Banbal2 will handle load	Keep operating system current	Norbert D	Tom Roza	2/3/2012	8pm	Successfully completed
		Total Service Outage of						
	Install CALBHR 8.2.3 into	Luminis and Banner	Correct various problems include					
1/31/2012	Banner/PROD	Production	DEC9 functionality	Hasan	Chien Shih	2/3/2012	6pm	Successfully completed
	Install CALBHR 8.2.3 into	Occasional service	Correct various problems include					
1/30/2012	Banner/PRODN	disruptions in PRODN	DEC9 functionality	Hasan	Chien Shih	2/1/2012	2pm	Successfully completed
		Service Outage of						
1/30/2012	Clone PROD to PRODN	PRODN & Lumtest	Bring PRODN Up-To-Date	Vicki L	Tom Roza	1/31/2012	7pm	Successfully completed
		Service Outage for						
	Preliminary work for Common	SARS/eSARS	Prepare Termianl Server platform					
1/17/2012	SARS Computing Platform	Applications	for SARS Common Platform	Ryan A	Chien Shih	1/29/2012	8am	Successfully completed
		Total Service Outage of						
	Restart Luminis/MyPortal	Luminis and Banner	Activate Oracle/APEX					
1/23/2012	Production Platform	Production	Functionality	Norbert D	Chien Shih	1/27/2012	6pm	Successfully completed
		Total Service Outage of						
	Install Fin Aid Upgrades Ver	Luminis and Banner	Support Winter Updates 2012-		01.1			
1/9/2012	8.12.1, 8.12.2, 8.13 into PROD	Production	2013	Hasan	Chien Shih	1/27/2012	6pm	Successfully completed
	Update Banner Sleep/Wwake							
	startup procedures: fgractg,							
	forappl, sfrschd, shrtrtc, tgrrcpt,	Name Francisco	Cleanup and streamline the code	Ussan	T D	4/04/0040	F	0
12/13/2011	tsrcbil, tgrmisc	None Expected	and remove any hard-codings	Hasan	Tom Roza	1/21/2012	5pm	Successfully completed
	Install Dahus Varsian of		Correct problems with PEPFCAP					
1/20/2012	Install Debug Version of PEPFCAP in Banner/PROD	None Expected	that require flush of shared	Hasan	loo Lampa	1/18/2012	2nm	Successfully completed
1/20/2012	Relocate Banner-Oracle	Service outage for	memory pool Alleviate disk space problem and	Hasan	Joe Lampo	1/10/2012	3pm	Successfully completed
1/19/2012	TESTHRS to Mount Point /u05	TESTHRS	allow for growth	Vicki L	Tom Roza	1/16/2012	3am	Successfully completed
1/10/2012	Delete Banner-Oracle PPRD	ILGITING	anow for growth	VICKI L	TOTTI NUZA	1/10/2012	Jaiii	Successiumy completed
1/11/2012		None Expected	PPRD is no longer required	Vicki L	Joe Lampo	1/15/2012	6pm	Successfully completed
1/11/2012	metance	I NOTIC Expected	Correct error caused by conflict	VIONI L	JUE LAMPU	1/13/2012	Оріп	Ouccessium completed
			between backup process and ODS					
1/11/2012	Emergency Restart of ODSP	Service outage for ODSP		Vicki L	Tom Roza	1/15/2012	2pm	Successfully completed
	Reorganize Banner SFPFAUD	Possible performance	1 16626 p100633	VIONI L	TOTTI NOZA	1/13/2012	Ζριιι	Ouccessiumy completed
	table in PROD	impact on Banner	Improve processing performance	Vicki L	Tom Roza	1/15/2012	7am	Successfully completed
1/13/2012	Install Fin Aid Upgrades Ver	Occasional service	Support Winter Updates 2012-	VIONI L	TOTTI NOZA	1/13/2012	raiii	Ouccessium completed
4/0/0040	8.12.1, 8.12.2, 8.13 into PRODN	disruptions in PRODN	2013	Hasan	Tom Roza	1/11/2012	4pm	Successfully completed

Change	e Control Log					(Sort Field)		
Change	Control Log					,		
D-1-	Antina	l	D	A! 1 4 -		<u>Target</u>	T:	0
<u>Date</u>	<u>Action</u>	<u>Impact</u>	Reason	Assigned to	Approver	<u>Date</u>	<u>Time</u>	<u>Completed/Status</u>
	Added some additional comments							
10/10/2011	to the SZRDROP program	None Expected	Request from user	Jim C	Joe Lampo	1/11/2012	130pm	Successfully completed
12/13/2011	Update recovery logic of the	None Expected	Prevent reports listener from going	JIII C	Jue Lampo	1/11/2012	ТЗОРІП	Successfully completed
1/11/2012	BanReports Listener	None Expected	offline due to Clone	Matt R.	Joe Lampo	1.11.2012	12pm	Successfully completed
171172012	Dain topono Liotorio	Trono Exposiou	Support implementation of	matt it.	occ Lampo	111112012	12pm	Cuccossiany completed
1/11/2012	Install Apex 4.1 in Banner/PROD	None Expected	Oracle/APEX platform	Vicki L	Chien Shih	1/5/2012	5pm	Successfully completed
	, , , , , , , , , , , , , , , , , , , ,		Corrects: PVRPERS Reporting					
	Install Patch		Incorrect Earnings after a Job					
	p_pers_calbhr8020202 in		Change between payroll period					
1/3/2012	Banner/PROD	None Expected	begin and end dates	Hasan	Tom Roza	1/5/2012	6pm	Successfully completed
		Service Outage of						
1/5/2012	Full Clone PROD to TESTHRS	TESTHRS	Bring TESTHRS Up-To-Date	Hasan	Joe Lampo	1/4/2012	1pm	Successfully completed
	Install Oracle Trace Analyzer in		Analyze any Oracle trace files					
1/3/2012		None Expected	from any Banner instance	Vicki L	Joe Lampo	1/4/2012	3pm	Successfully completed
	Reorganize Banner SFPFAUD							
1/3/2012	table in TESTHRS	None Expected	Improve processing performance	Vicki L	Tom Roza	1/4/2012	4am	Successfully completed
4/2/2042	Clone PROD to PRODN	Service Outage of PRODN & Lumtest	Drive a DDODN He To Date	Vicki L	Tom Roza	4/2/2042	7	Cusassafully sampleted
1/3/2012	Install in PROD U.S. Customers:	PRODIN & Lumiest	Bring PRODN Up-To-Date Payroll Calculation (PHPCALC)	VICKI L	Tom Roza	1/3/2012	7pm	Successfully completed
	Tax Update #157,158,159 posted		process will use the new tax rates					
12/5/2011		None Expected	effective January 1, 2012	Hasan	Chien Shih	1/3/2012	6pm	Successfully completed
	Install CLEAN_Address DEC 2011	Tiono Exposiou	Maintain address data valid until 2-	riddari	Critical Critical	170/2012	Ории	Cuccocciany completed
12/12/2011	_	None Expected	29-12	Hasan	Tom Roza	12/22/2011	1pm	Successfully completed
		Service Outage for					.,	
12/6/2011	prodcution	Res25 Application	Upgrade to most current version	Ryan A	Tom Roza	12/22/2011	1pm	Successfully completed
	Install HR-Payroll, HR-Self	Total Service Outage of						
	Service, Postion Control 8.6	Luminis and Banner						
11/16/2011		Production	Support 2011 W2 Processing	Hasan	Tom Roza	12/21/2011	6pm	Successfully completed
	Shutdown Peach Admin System &		Part of Old Admin System					
11/8/011	Access to Oracle/Rdb	Oracle/Rdbs	Decommissioning Project	Hasan	Joe Lampo	12/19/2011	4pm	Successfully completed
ĺ			Connect to ECMS/C3MS to import					
ĺ			data - Execute lengthy HTML					
	Setup in PROD Batch		caching process so performance					
12/2/2011	ECMS/3CMS Import Process	None Expected	can be improved for end-users students	Hasan	Joe Lampo	12/19/2011	11am	Successfully completed
12/2/2011	LOWG/SOWS IMPORT PROCESS	Service Outage for	Studelits	ı idədii	Jue Lampu	12/13/2011	Halli	Successium completed
12/19/2011	Install Res25 3.3.1 in prodcution	Res25 Application	Upgrade to most current version	Ryan A	Tom Roza	12/19/2011	2pm	Successfully completed
	Emergency Clone PROD to	Service Outage of	Bring PRODN Up-To-Date for	rtyuri / t	TOTTI NOZA	12/10/2011		- Saccossiumy completed
11/16/2011		PRODN & Lumtest	1098Ts and W2 testing	Vicki L	Tom Roza	12/14/2011	7pm	Successfully completed
	Install patch "p1-			<del></del>				
	dki751_bwp8050006" for Banner		Correct Locked & Unlocked					
	HR/Employee Self Service in		status too many parameter/Upper					
12/13/2011	PROD	None Expected	Limit ERROR	Hasan	Joe Lampo	12/14/2011	4pm	Successfully completed

Change	e Control Log					(Sort Field)		
Change	e Control Log					Target		
Date	Action	Impact	Reason	Assigned to	Approver	<u> Target</u> Date	Time	Completed/Status
	Install HR-Payroll, HR-Self	impact	<u>Keason</u>	Assigned to	Approver	Date	Time	Completed/Status
	Service, Postion Control 8.6	Service Outage of						
12/14/2011	*	PRODN & Lumtest	Support 2011 W2 Processing	Hasan	Tom Roza	12/2/2011	4pm	Successfully completed
12/14/2011	Decommision Walnut IA/Plus	T NODIY & Edintost	Reduced IA/Plus usage no longer	Пазап	TOTTINOZU	12/2/2011	трііі	edocessiany completed
11/8/011	Server Platform	None Expected	requires two servers	Hasan	Tom Roza	11/18/2011	10am	Successfully completed
11/0/011	derver i lationni	None Expected	System is obsolete and no longer	Пазап	TOTTI NOZA	11/10/2011	Toani	Ouccessiumy completed
10/31/2011	Decommission Old Oracle Portal	None Expected	required	Nobert	Chien Shih	11/18/2011	8am	Successfully completed
10/01/2011	Update Banner Bookshelf to	Ιτοπο Εχροσίου	Bring Bookshelf Up-To-Date	resort	CHICH CHIN	11/10/2011	Odin	- Cuccoscially completed
10/24/2011	October 2011	None Expected	w/Banner Software Upgrades	Hasan	Tom Roza	11/16/2011	1pm	Successfully completed
10/2 1/2011	00.0001 2011	Service Outage of	W Barrier Contrare Opgrades	riadari	Tom Roza	11/10/2011	TP	Cuccocciany completed
11/7/2011	Clone PROD to PRODN	PRODN & Lumtest	Bring PRODN Up-To-Date	Vicki L	Tom Roza	11/15/2011	7pm	Successfully completed
11/1/2011	0.0.10 1 1.00 10 1 1.00 1.1	Service Outage of	Bring TESTHRS Up-To-Date	7.0		,		- Cuccocciumy completed
11/8/011	Full Clone PROD to TESTHRS	TESTHRS	w/Banner Software Changes	Hasan	Tom Roza	11/15/2011	11am	Successfully completed
11,0,011	. a diene i itab te i ze i i ita	Total Service Outage of	III/2aiiiisi Soittiais Siiaiiges	1140411	101111024	,,		- Caccocciany completed
	Install Luminis Ver 4.3 into	Luminis and Banner	Upgrade Luminis to current	Norbert D &				Partially successful - problems with Password
11/4/011	MyPortal Production	Production	software version	Matt R	Chien Shih	11/11/2011	8am	Mgmt and Group Studio
	Relocate Meeting Maker onto the	Total Service Outage of	Re-establish Meeting Maker on its	att 1 t	0	,,		mgmi and everp evalue
	Gato Server	Meeting Maker service	production platform	Ryan A	Tom Roza	11/10/2011	11pm	Successfully completed
		Total Service Outage of						
	Banner Financial Aid 8.12	Luminis and Banner	Install Fin Aid Regulatory Updates					
11/2/2011	Installed in PROD	Production	for Summer 2011-2012	Hasan	Tom Roza	11/10/2011	6pm	Successfully completed
		Total Service Outage of					-	, i
		Luminis and Banner	Correct Various PERS Reporting					
4/272011	Install CALBHR 8.2.2 in PROD	Production	problems	Hasan	Tom Roza	11/10/2011	6pm	Successfully completed
		Total Service Outage of	Correct problems that cause Sept				1	, .
		Luminis and Banner	15-19 Banner performance					
10/27/2011	Upgrade firmware in LSI/SANs	Production	problem	Norbert D	Chien Shih	11/4/2011	6pm	Successfully completed
	Create in PROD: fsamgr user,							
	Custom_Query_Package, and		Update for fsaAtlas Ver 7.5					
10/14/2011	gokp_internatl_stud1	None Expected	Upgrade	Vicki L	Tom Roza	11/4/2011	1pm	Successfully completed
		Occasional service	Correct Various PERS Reporting					
11/3/2011	Install CALBHR 8.2.2 in PRODN	disruptions in PRODN	problems	Hasan	Tom Roza	11/2/2011	5pm	Successfully completed
		Total Service Outage of						
	Banner Financial Aid 8.12 -	Luminis and Banner	Install Fin Aid Regulatory Updates					
10/27/2011	Installed in PRODN	Production	for Summer 2011-2012	Hasan	Tom Roza	11/2/2011	2pm	Successfully completed
		Service Outage of						
4/272011	Clone PROD to PRODN	PRODN & Lumtest	Bring PRODN Up-To-Date	Vicki L	Tom Roza	11/1/2011	7pm	Successfully completed
	Install Finance Pool Account-							
	Budget Query SSB modification in		Provide Business Services with					
10/5/2011	PROD	None Expected	Added functionality	Erwin W	Joe Lampo	11/1/2011	11am	Successfully completed
			Update SPRIDEN & GOREMAL					
	Install SunGard MobileConnection		table for codes related to Sungard					
11/1/2011	package	None Expected	Mobile Connection.	Vicki L	Joe Lampo	10/31/2011	2pm	Successfully completed
		Total Service Outage of						
	Install Banner/Finance Ver 8.6 into		Upgrade Finance to current	l				
10/31/2011	PROD	Production	release level	Hasan	Chien Shih	10/28/2011	6pm	Successfully completed

Change	e Control Log					(Sort Field)		
						Target		
Date	<u>Action</u>	<u>Impact</u>	Reason	Assigned to	Approver	Date	Time	Completed/Status
	Install CLEAN_Address OCT 2011		Maintain address data valid until					
10/5/2011	Update	None Expected	12-31-11	Hasan	Tom Roza	10/28/2011	1pm	Successfully completed
	Bank of America Transfers from		Transfer process from Legacy to					
0/18/2011		None Expected	Banner	Hasan	Joe Lampo	10/14/2011	9am	Successfully completed
	Install Luminis Ver 4.3 into	Service outage for	Upgrade Luminis to current					
4/12/2011	MyPortalTest Test	MyPortalTest	software version	Norbert D	Chien Shih	10/12/2011	2pm	Successfully completed
	Install DegreeWorks Patch		Correct problem where leading					
	dap13prd-DWPatch#12.zip in		zeros were being generated for					
10/5/2011	DWPROD	None Expected	course unit values	Norbert D	Tom Roza	10/6/2011	4pm	Successfully completed
			Improve DB performance: Avg					
	Recreate Oracle logfile groups in	N =	logfile switch time 30-40mins, is			40/0/0044		
10/4/2011	Banner/PROD	None Expected	optimal time.	Vicki L	Tom Roza	10/6/2011	2pm	Successfully completed
	Change the Averther of the Living		Reduce excessive redo logs &					
40/4/0044	Change the Avg time of the logfile	Name Consists of	undo segments to improve DB	\ /: - L-:	T-1- D	40/5/0044	F	0
10/4/2011	switch every 15-20 mins. Restart Luminis/MyPortal	None Expected	performance Expand Course Studio Shell disk	Vicki L	Tob Roza	10/5/2011	5pm	Successfully completed
10/E/2011	Production Platform	Total Service Outage of	space allocation to 50MBs	Norbert D	Chien Shih	9/30/2011	10nm	Suggested to a semple to d
10/5/2011	Install CCCapply High School	Luminis/MyPortal	Activate new triggers for High	Norbert D	Chien Shin	9/30/2011	10pm	Successfully completed
0/26/2011	Major Changes In PROD	None Expected	School Major Changes	Jim C	Joe Lampo	9/30/2011	10am	Successfully completed
3/20/2011	Major Changes III F ROD	None Expected	Correct invoice page printing	51111 C	Jue Lampu	9/30/2011	Toain	Successibility completed
	Update TSRCBIL Accts Rec Job		prblemcaused by Accts Rec 8.3					
9/26/2011		None Expected	upgrade	Hasan	Tom Roza	9/23/2011	5pm	Successfully completed
3/20/2011	Change the db cache size to	Tione Expedied	apgrade	Пазап	TOTTINOZU	5/26/2011	Ории	- Cuccessiany completed
9/23/2011	512MB in PROD	None Expected	Coorect NBAJOBS abort problem	Vicki	Tom Roza	9/23/2011	12pm	Successfully completed
	Change the db_cache_size to	Trono Exposida	Coolect 14B/ GCBC about problem	Viola	Tom Roza	0/20/2011	12piii	Caccocciany completed
	256MB in PROD	None Expected	Coorect NBAJOBS abort problem	Vicki	Tom Roza	9/22/2011	4pm	Successfully completed
	Install Banner/Finance Ver 8.6 into		Upgrade Finance to current	- 1-1-11				
9/22/2011	PRODN	disruptions in PRODN	release level	Hasan	Tom Roza	9/22/2011	1pm	Successfully completed
	Stop and Start Luminis Production	Service Outage for	Activate GCF Connector for				'	
9/15/2011		Luminis/MyPortal	DegreeWorks SSO	Norbert	Chien Shih	9/21/2011	7pm	Successfully completed
	Activate DegreeWorks/Student		Maintain current Student data for					
9/21/2011	Upload Script for DWPROD	None Expected	DegreeWorks	Norbert D	Tom Roza	9/21/2011	4am	Successfully completed
		Service Outage of						
9/19/2011	Clone PROD to PRODN	PRODN & Lumtest	Bring PRODN Up-To-Date	Vicki L	Tom Roza	9/20/2011	7pm	Successfully completed
	Install Credsecsignon.sql 3.4a into		GPA recalculation script from					
9/15/2011	Banner/PROD	None Expected	Credentails	Hasan	Joe Lampo	9/20/2011	5pm	Successfully completed
		Total Service Outage of						
	Reboot LSI/SANs Disk Array &	Luminis and Banner	Coorect Severe MyPortal and					
9/20/2011	New Fibre Chnl Card	Production	Banner Performance problems	Norbert	Chien Shih	9/19/2011	3pm	Successfully completed
		Total Service Outage of						
	Reboot Baninb1 & Banprddb	Luminis and Banner	Resolve Banner performance			0/4=/00::		
9/19/2011	Servers	Production	problms	Norbert D	Tom Roza	9/17/2011	1am	Successfully completed
		Total Service Outage of						
01101		Luminis and Banner	Resolve CALPERS reporting	l				
9/16/2011	Install CALBHR 8.2.1 in PROD	Production	problems	Hasan	Chien Shih	9/16/2011	6pm	Successfully completed

Change	e Control Log	trol Log				(Sort Field)			
						Target			
<u>Date</u>	<u>Action</u>	<u>Impact</u>	<u>Reason</u>	Assigned to	Approver	Date	Time	Completed/Status	
		Total Service Outage of							
	Install Accounts Receivables	Luminis and Banner	Upgrade Accts Rec to current						
9/6/2011	8.3/8.4 Upgrade in PROD	Production	release level	Hasan	Tom Roza	9/16/2011	6pm	Successfully completed	
			Improve peformance for ODS						
7/25/2011	Disable archive logging for ODSP	None Expected	Refresh/Load processes	Vicki L	Tom Roza	9/8/2011	6pm	Successfully completed	
		Occasional service	Resolve CALPERS reporting						
9/8/2011	Install CALBHR 8.2.1 in PRODN	disruptions in PRODN	problems	Hasan	Chien Shih	9/7/2011	11am	Successfully completed	
	Implement in BDMS/PROD SSN		Conceal all but last 5-digist of SSN						
9/6/2011	Masking change	None Expected	from being displayed	Vicki L	Chien Shih	9/1/2011	6pm	Successfully completed	
			Implement EcoPass Discounted						
8/24/2011	Install EcoPass System on PROD	None Expected	Pass as production service	Joe Lampo	Joe Lampo	9/1/2011	9am	Successfully completed	
	Install patch p1-			•	·				
	b8hdu5_pay80500p1-								
	b8hdu5_pay8050003 into		Correct Missing audit trail in						
8/11/2011	Banner/PROD	None Expected	PEIDHIS	Hasan	Tom Roza	8/31/2011	4pm	Successfully completed	
		•	Correct HRS/ODS Refhresh						
	Install in ODSP SGHE ODS 8.1		problem caused by HR/Payroll 8.5						
8/31/2011	Patch	None Expected	Upgrade	Vicki L	Joe Lampo	8/29/2011	9pm	Successfully completed	
	Install CLEAN_Address AUGUST	•	Maintain address data valid until				T i		
8/26/2011	2011 update in PROD	None Expected	10-31-11	Hasan	Tom Roza	8/26/2011	10am	Successfully completed	
	Install Accounts Receivables	Occasional service	Upgrade Accts Rec to current						
8/17/2011	8.3/8.4 Upgrade in PRODN	disruptions in PRODN	release level	Hasan	Tom Roza	8/25/2011	4pm	Successfully completed	
	10	Service Outage of					T i		
7/25/2011	Clone PROD to PRODN	PRODN & Lumtest	Bring PRODN Up-To-Date	Vicki L	Tom Roza	8/23/2011	7pm	Successfully completed	
	Upgrade CCCApply for Social		Meet SSN compliance				<u> </u>		
7/29/2011	Securty Number Support	None Expected	requirements set by the SSA	Jim C	Joe Lampo	8/22/2011	3pm	Successfully completed	
	, 11	Total Service Outage of	·				T i		
	Install Advancement & Adv Self	Luminis and Banner	Upgrade Advancement to current						
8/22/2011	Service to Ver 8.4 into PROD	Production	release level	Hasan	Chien Shih	8/19/2011	6pm	Successfully completed	
	Install 4 FISAP/DL Recon Patches		Proved required functionality for				T i		
7/14/2011	on Banner/PROD	None Expected	regulatory mandates	Hasan	Chien Shih	8/17/2011	4pm	Successfully completed	
	Clone Banne Software Tree from	Service Outage of						·	
8/16/2011	PROD to TESTHRS	TESTHRS	Bring TESTHRS Up-To-Date	Hasan	Tom Roza	8/16/2011	4pm	Successfully completed	
			Replace Sungard version of						
	Install new PHPCHKL module in	Include with CALBHR/HR	PHPCHKL Evision's version of						
8/16/2011		Payroll Upgrade	PHPCHKL	Hasan	Joe Lampo	8/12/2011	6pm	Successfully completed	
	Install CALBHR 8.2 Upgrade							·	
	package into PROD; HR 8.4/8.5,	Total Service Outage of							
	HR/Self Service 8.4/8.5, Position	Luminis and Banner	Satisfy PERS/STIRS Reporting						
8/11/2011	Control 8.5	Production	requirements	Hasan	Chien Shih	8/12/2011	6pm	Successfully completed	
	Install 4 FISAP/DL patches in		Proved required functionality for					·	
7/14/2011		None Expected	regulatory mandates	Hasan	Tom Roza	8/12/2011	1pm	Successfully completed	
8/9/2011	Install Oracle APEX on TST8	None Expected	Support Oracle/Apex testing	Vicki L	Tom Roza	8/8/2011	4pm	Successfully completed	
	Clone PROD to TST8	Service Outage of TST8	Support Oracle/Apex testing	Vicki L	Chien Shih	8/5/2011	9pm	Successfully completed	
	Install Fin. Aid 8.11 Patch p1-		Implement Fin Aid PLUS Defect					7	
0/4/0044	u307pc_res8110103 on PROD	None Expected	Resolution Patch	Hasan	Tom Roza	7/22/2011	4pm	Successfully completed	

Change	e Control Log					(Sort Field)		
Onange	Control Log					Target		
Date	Action	Impact	Reason	Assigned to	Approver	Date	Time	Completed/Status
Date	Action	impact	<u>Keason</u>	Assigned to	Tom	Date	IIIIe	Completeu/Status
	Clone Banner Software Tree from		Support Fin Aid PLUS Defect		Roza/Joe			
	PROD toTST8	Service Outage of TST8	Resolution Patch Testing	Hasan	Lampo	7/21/2011	3pm	Successfully completed
7/21/2011	Restart Oracle Application Server	Total Service Outage of	Resolve SPAIDEN and SHARQTC	Norbert D &	Lampo	1/21/2011	эрш	Successibility completed
7/21/2011	& Clean_Address Service	Banner/INB Production	Problem	Hasan	Chien Shih	7/18/2011	10pm	Successfully completed
	Change in GTVSDAX the code	Bariner/INB Froduction	r robiem	i iasaii	Criteri Siliri	7/10/2011	ТОРІП	Successibility completed
	REGACCTIME from a value of 2		Resolve deadlock problem with					
	to a value of 1	None Expected	registration	Vicki L	Tom Roza	7/17/2011	8pm	Successfully completed
	Block Employee Access to	No Access to	Support Encumbrance Roll-over	VIORE	TOTTINOZU	771772011	Орт	Cuccessially completed
	Banner/SSB Finance Links	Banner/SSB Finance	Processing	Matt R.	Chien Shih	7/15/2011	8am-2nm	Successfully completed
7/17/2011	Restart Oracle Application Server -	Total Service Outage of	Resolve massive database	Waters.	Officir Offin	7710/2011	Ourn Zpini	Caddeddiany completed
7/11/2011	Reboot Baninb1 Server	Banner/INB Production	deadlock error condition	Norbert D	Chien Shih	7/14/2011	3:45pm	Successfully completed
./11/2011	Clone PROD to TST8 Each Night	205///100000001	Update TST8 for Finance FY-End		C.11011 C11111	.,,2011	0. 100111	Cassessany completed
7/14/2011	July 5-thru 8	Service Outage of TST8	Closing Testing	Vicki L	Tom Roza	7/5/2011	11pm	Successfully completed
1711/2011	cally a time a	Total Service Outage of	Closing Tooking	VIORI E	Tom Roza	170/2011	117111	Cuccocciany completed
	Execute Finance Soft Close For	Luminis and Banner	Ensure all student payments are					
7/5/2011	FY 2010-11	Production	processed before Midnight Jun 30	Hasan	Chien Shih	6/30/2011	11pm	Successfully completed
1,0,2011	Install CALBHR 8.2 Upgrade	. readoner	processes serena illianingi il cali es		0	0,00,2011		Cuccocany completed
	package into PRODN; HR 8.4/8.5,							
	HR/Self Service 8.4/8.5, Position	Occasional service	Satisfy PERS/STIRS Reporting					
	Control 8.5	disruptions in PRODN	requirements	Hasan	Tom Roza	6/28/2011	5pm	Successfully completed
		•	Correct STRS report for payrate,					
	Install Patch p1-		earnings, base hours and					
6/22/2011	s74dup_calbhr8020001 on PROD	None Expected	classification code	Hasan	Chien Shih	6/29/2011	4pm	Successfully completed
		Total Service Outage of						
	Oracle Database Automatic	Luminis and Banner	Correct problem with Shared		Fred			
6/24/2011	Memory Management Function	Production	Memory Pool allocations	Vicki	Sherman	6/22/2011	8pm	Successfully completed
		Total Service Outage of						
		Luminis and Banner	Correct problem with					
6/22/2011	Stop & Start Luminis Platform	Production	Luminis/BDMS SSO processing	Norbert D	Tom Roza	6/22/2011	8pm	Successfully completed
			Update TST8 for Soft Close					
6/22/2011	Clone PROD to TST8	Service Outage of TST8	Testing	Vicki L	Tom Roza	6/20/2011	11pm	Successfully completed
		_	Improve performance of 320 &					
6/20/2011	Install REPT Ver 8.1 on PRODN	None Expected	MIS reporting	Hasan	Tom Roza	6/19/2011	8pm	Successfully completed
	Install CLEAN_Address JUNE	L	Maintain address data valid until 8-	l				
6/16/2011	2011 update in PROD	None Expected	31-11	Hasan	Tom Roza	6/17/2011	5pm	Successfully completed
		L	Correct auto-field updating	l				
6/7/2011	Install Fix for CLEAN_Address	None Expected	problem	Hasan	Tom Roza	6/17/2011	5pm	Successfully completed
0/46/22/	LI L. MARO O	N =	Correct error whenlogging into	_ ,	<b>T</b> 5	0/40/00:	4.0	
6/16/2011	Update MAPS Server	None Expected	Argos	Ryan A	Tom Roza	6/16/2011	10pm	Successfully completed
0/45/0044	lestall DEDT Ves 0.4 DD0001	Occasional service	Improve performance of 320 &		T D	0/7/0044	4-	O fully a same lets. I
6/15/2011	Install REPT Ver 8.1 on PRODN	disruptions in PRODN	MIS reporting	Hasan	Tom Roza	6/7/2011	4pm	Successfully completed
	Add 400D of ours t-		Correct deferred swap reservation					
0/0/0044	Add 18GB of swap space to	None Evaceted	failure pid problem that occurred	Dobby M	Tom Dana	6/6/2014	1000	Suggestially completed
6/3/2011	Oracle File System	None Expected	on Jun 6	Robby W	Tom Roza	6/6/2011	10am	Successfully completed

Change	e Control Log					(Sort Field)		
	_					Target		
<u>Date</u>		<u>Impact</u>	Reason	Assigned to	Approver	<u>Date</u>	<u>Time</u>	Completed/Status
	Upgrade eVisons to Ver 3.8x on	Service Outage of	Correct Server Disconnect					
6/6/2011		Bandoc	problems	Ryan A	Tom Roza	6/3/2011	11pm	Successfully completed
	Install Advancement & Adv Self	Occasional service	Upgrade Advancement to current					
6/2/2011	Service to Ver 8.4 into PRODN	disruptions in PRODN	release level	Hasan	Tom Roza	6/2/2011	4pm	Successfully completed
		Service Outage of						
	Clone PROD to PRODN	PRODN & Lumtest	Inadvertent Clone Operation	Vicki L	Tom Roza	5/31/2011	8pm	Successfully completed
	Install SGHE modifications to		Retrofit modifications to support					
5/31/2011	SHREDIY & SHRTRTC	None Expected	CALB/Student 8.4.1	Hasan	Joe Lampo	5/26/2011	12pm	Successfully completed
		Service Outage of						
5/25/2011	Clone PROD to PRODN	PRODN & Lumtest	Bring PRODN Up-To-Date	Vicki L	Chien Shih	5/24/2011	8pm	Successfully completed
		Service Outage of						
5/12/2011	Clone Full PROD to TESTHRS	TESTHRS	Bring TESTHRS Up-To-Date	Vicki L	Tom Roza	5/23/2011	8pm	Successfully completed
	_	Total Service Outage of	Upgrade CALB to current software				1	<u> </u>
		Luminis and Banner	versions - included with					
5/23/2011	Install CALB 8.4.1 in PROD	Production		Hasan	Tom Roza	5/20/2011	6pm	Successfully completed
			Alter GCF connector for BDMS &			0,20,20		
			switch instance from TRNG8 to					
			PROD; BDMS and BanReports					
			connectors force authentication					
			each time; add new entry to the					
		Total Service Outage of	referrer filter in permit adding					
	Restart Luminis/MyPortal	Luminis and Banner	developing custom JSP files w/o					
	Production Platform	Production	needing a restart	Nambard D		5/13/2011	10pm	Successfully completed
4/21/2011	Production Platform		needing a restart	Norbert D	Joe Lampo	5/13/2011	торпі	Successiully completed
	Dannas Financial Aid 0.44	Total Service Outage of	Lastell Fig. Aid Describer and Laster					
= /	Banner Financial Aid 8.11 -	Luminis and Banner	Install Fin Aid Regulatory Updates		T D	5/40/0044		
	Installed in PROD	Production	for Spring 2011-2012	Hasan	Tom Roza	5/13/2011	6pm	Successfully completed
	Install DegreeWorks 4.0.9 into	Service Outage of	Required for Colleges to build			_,,,,,	_	
		DWTEST	"localizations" in DW	Norbert D	Chien Shih	5/11/2011	3pm	Successfully completed
		Service Outage of	Bernata Slater using TESTHRS for					
4/1/2011	Clone Tues-Sat 1:00am	TESTHRS		Vicki L	Chien Shih	5/10/2011	1am	Successfully completed
			Resolves defect 1-MGM37B,					
			defect 1-MO1B21, defect 1-					
			O2LZB3, RPE 1-O2LZBT, RPE 1-					
	Install CALB HR 8.1.2 Patch:		O9DU25, RPE 1-P0Y1 E7 &					
5/9/2011	p_pers_calbhr8010203 in PRODN		defect 1-LO5TVV	Hasan	Tom Roza	5/9/1011	6pm	Successfully completed
-		Total Service Outage of						
		Luminis and Banner	Create BDMS Production Platform	Vicki L & Ryan				
5/9/2011	Create BDMS Production Platform	Production	for Go Live	Α	Chien Shih	5/7/2011	6pm	Successfully completed
			Support Advancement Go Live					
4/04/0044	Clone PROD to TST8 (Full Clone)	Service Outage of TST8		Vicki L	Chien Shih	5/7/2011	6pm	Successfully completed
4/24/2011				<del></del>	1	1		<u> </u>
4/24/2011			Support Advancement Go Live					

Change	e Control Log					(Sort Field)		
						Target		
<u>Date</u>	<u>Action</u>	<u>Impact</u>	Reason	Assigned to	<u>Approver</u>	<u>Date</u>	<u>Time</u>	Completed/Status
			Resolve records combining when					
	Apply patch p1-		contribution code on both records					
F/0/0044	nxvpxl_calbhr8010202.pc to	Name Francisco	is same, but are different	l		5/0/0044		Over a serial by a serial stand
5/3/2011	PROD	None Expected	scls_codes and/or base hours	Hasan	Tom Roza	5/6/2011	6pm	Successfully completed
	Install CALBUD 9.1.2 Upgada in	Total Service Outage of Luminis and Banner	Provide new functionality for					
4/28/2011	Install CALBHR 8.1.2 Upgade in	Production	HR/Payroll Processing	Hasan	Tom Roza	5/6/2011	6pm	Successfully completed
4/20/2011	FROD	Floudction	The rayion riocessing	i iasaii	TOTTI NOZA	3/0/2011	Орт	Successibility completed
	Install Patch p1-		Correct HR/Payroll problem with					Partially successful - Installed only a portion
	leahm_pay8050001 on PRODN	None Expected	incorrect job begin and end dates	Hasan	Joe Lampo	5/6/2011	11am	of patch - other portion aborted
0/21/2011	isanii_paysesses i sii i itebit	Total Service Outage of	incorrect jee begin and ond dates	Падан	occ Lampo	0,0/2011	- Train	or paterr other pertien aborted
	Install CALBHR 8.1.1 Upgade in	Luminis and Banner	Provide new functionality for					
5/5/2011		Production	HR/Payroll Processing	Hasan	Tom Roza	5/6/2011	6pm	Successfully completed
	Install Mass Data Update Utility		Build a "pledge" interface between					,
	(MDUU v8.0) on PRODN	None Expected	Advancement & Payroll	Hasan	Chien Shih	5/4/2011	12pm	Successfully completed
			Provide ability to test Fin Aid					
	Banner Financial Aid 8.11 -	Service Outage of	Regulatory Updates for Spring					
5/4/2011	Installed in PRODN	PRODN	2011-2012	Hasan	Tom Roza	5/3/2011	4pm	Successfully installed in PRODN
	Install Clean_Address Build: 1766;							
	Date: 03/15/2011; Expiration:		Update Clean Address with the					
2/8/2011	06/30/2011	None Expected	most recent postal data	Hasan	Tom Roza	4/29/2011	12pm	Successfully completed
		Total Service Outage of						
	Stop/restart PROD to Reset the	Luminis and Banner	SGHE FAQ - SR #1-1369810311					
4/29/2011	session id	Production	for Banner problem (Ron Rayas)	Vicki L	Joe Lampo	4/29/2011	10pm	Successfully completed
		O-miles suiteme fem						
		Service outage for:						
	Expand Oracle Disk Space:	PROD, PRODN, ODSP, ODST8, LumPROD: This						
	Oracle database binaries, Oracle	affects MyPortal,	Add more disk space to					
	· · · · · · · · · · · · · · · · · · ·	MyPortalTest, and	comprehend additional Banner					
	instances: PROD, PRODN,	Banner SSB & INB	modules and components and					
	ODSP, ODST8, LumPROD	production services	normal growth	Norbert D	Chien Shih	4/29/2011	8pm	Successfully completed
	Cancel Twice-weekly cloning of	17.11.00.011.000			S.11011 S11111	., 20, 20 1 1	Opin	
	PROD to TST8	None Expected	SupportAdvancement Go Live	Vicki L	Chien Shih	4/26/2011	10am	Successfully completed
	Execution in PROD - SQL	None Expected - Being						
	scripts:sfkcur1.sql, sfkwai1.sql,	included with Fin Aid			Tom Roza -			
	sfrrmsgi_08030003.sql	8.10 Upgrade	Resolves problem with waitlist	Hasan	Joe Lampo	4/25/2011	8pm	Successfully installed in Production
	Install in PROD Fin Aid patches :							
	reg_res81000-1- Pell Payment							
	Schedule & p1-	None Expected - Being						
	h2bhus_res8100001, p1-	included with Fin Aid	Install patches that are to fix					
2/25/2011	hwqaq9_res8100002	8.10 Upgrade	problems with Pell Grants	Hasan	Tom Roza	4/25/2011	8pm	Successfully installed in Production
011=100::		Occasional service	Upgrade CALB to current software	l		1/01/0011		
2/17/2011	Install CALB 8.4.1 in PRODN	disruptions in PRODN	versions	Hasan	Tom Roza	4/21/2011	4pm	Successfully completed

Change	e Control Log					(Sort Field)		
						Target		
Date	Action	Impact	Reason	Assigned to	Approver	Date	Time	Completed/Status
			Fix problem where CALB 8.4 BOGW "apply exemptions online"					
	Install the patch p1-		no longer works on SFAREGS.(Self-service still					
4/21/2011	jnhx2z_calb8040101 on PRODN	None Expected	works)	Hasan	Tom Roza	4/18/2011	1pm	Successfully completed
	Apply Beta patch "pdpf496.pc" to		Resolve records combining when contribution code on both records is same, but are different					
4/18/2011		None Expected	scls codes and/or base hours	Hasan	Tom Roza	4/14/2011	6pm	Successfully completed
7/10/2011	TROBIT	None Expected	Make more current data available	Пазап	TOTTI NOZA	7/17/2011	Оріп	edocessiany completed
4/14/2∩11	Add 4pm Finance ODS Refresh	None Expected	to ODS	Vicki L	Joe Lampo	4/13/2011	11am	Successfully completed
4/14/2011	Clone PROD to TST8 Nightly Apr	None Expected	Work on Issues with Cashiers	VICKI L	Joe Lampo	4/13/2011	Haiii	Successibily completed
4/13/2011		Service Outage of TST8	Processing	Vicki L	Joe Lampo	4/12/2011	1am	Successfully completed
4/13/2011	Clone PROD to TST8 Nightly Apr	Service Outage of 1316	Work on Issues with Cashiers	VICKI L	Јое Сатро	4/12/2011	Talli	Unsuccessful - Inadvertent Clone of TESTHRS Overlaid Advancement
4/12/2011		Service Outage of TST8	Processing	Vicki L	Joe Lampo	4/12/2011	1am	Conversion work
1/ 12/2011	Patch Windows/OS on Bandoc	Service Outage of	i recessing	VIOLUE	occ Lampo	1/12/2011	ram	Conversion work
4/11/2011		eVisions	Vendor provided security patches	Ryan A	Tom Roza	4/12/2011	1am	Successfully completed
	Update MAPS to 3.1.1.488, Argos	0 1010110	Minor vendor provided updates to	Ttyun 7t	Tom Roza	7/12/2011	Tanı	Cuccocolully completed
	to 3.8.0.411, and FormFusion to	Service Outage of	eVisions to maintain current					
4/11/2011	I	eVisions	versions	Ryan A	Tom Roza	4/12/2011	1am	Successfully completed
4/11/2011	3.1.0.242	e visions	Upgrade CALB and	INJAII A	TOTTI NOZa	4/12/2011	Talli	Successibily completed
	Install CALB 8.4/Student 8.4	Occasional service	Banner/Student to current				11am-	
4/11/2011	Upgrade package in PRODN	disruptions in PRODN	software versions	Hasan	Tom Roza	11-Apr	6pm	Successfully completed
4/11/2011	Opgrade package in FRODIN	disruptions in FRODIN	Work on Issues with Cashiers	Пабан	TOTTI KOZA	тт-Арг	орш	Successiully completed
2/21/2011	Clone PROD to TST8	Service Outage of TST8	Processing	Vicki L	Joe Lampo	4/6/2011	2am	Successfully completed
		Brief interruption of	Flocessing	VICKI L	Jue Lampu	4/0/2011	Zaiii	Successiully completed
		•	Applied Changes to CCCApply					
	Annual Update Changes Affecting Downloads	download process	Annual Changes to CCCApply Provided by XAP Vendor	Lee McDonald	Tam Dama	4/6/2011	0	Successfully completed
4/4/2011	Downloads	download process	Support 320 -P2 Filing and Work	Lee McDonald	Tom Roza	4/6/2011	2pm	Successfully completed
2/40/2044	Clara DDOD to DDDD	Comition Outcome of DDDD	with SIG Consultant	Vicki L	Tam Dama	4/6/2011	4.000	Cusassafully sampleted
3/16/2011	Clone PROD to PPRD	Service Outage of PPRD TESTHRS will not be	Advancemnt needs another	VICKI L	Tom Roza	4/6/2011	10pm	Successfully completed
	Cuspend Nightly slane of DDODN	refreshed with current						
0/00/0044	Suspend Nightly clone of PRODN		Banner instance for conversion	11	11	0/00/0044	4	Over a servicitive a complete of
2/23/2011	to TESTHRS	date from PROD	work SR: 1-1357881461/Defect: 1-	Hasan	Joe Lampo	3/30/2011	4pm	Successfully completed
	De comelle come de BRODN (co							
	Re-compile pyrpers in PRODN for	None Evenested	MGM37BI - Corrects problem of	Llaaan	Town Does	2/20/2011	4	Curana of all a complete d
3/30/2011	Banner/HR-Payroll	None Expected	pvrpers aborts with oracle error	Hasan	Tom Roza	3/30/2011	4pm	Successfully completed
			Request from IS/Apps team for					
0/00/004 :	Clara DDOD to DDDD	Comitos Outs == -f DDDD	Advancement Conversion Script			0/00/0044	0	Concelled by Jos Lerrer
3/30/2011	Clone PROD to PPRD	Service Outage of PPRD	Testing	Hasan	Joe Lampo	3/30/2011	3pm	Cancelled by Joe Lampo
			love 4.0.40 remulate a describ					
	Activate almost level IAD tile		Java 1.6.18 requires signed Java					
0/00/004 :	Activate signed Java JAR files in	None Evenested	JAR files - otherwise users see		T D	0/00/0044	4.0	Cusas asfully as male to d
3/30/2011	all Banner instances	None Expected	security warnings logging into INB	Hasan	Tom Roza	3/30/2011	12pm	Successfully completed

Change	Control Log					(Sort Field)		
09	2 2 2 1 1 2 2 2					Target		
Date	Action	Impact	Reason	Assigned to	Approver	Date	Time	Completed/Status
	Configure Proxy/Network setup for							
	Fin. Aid 8.10 FM/Need Analysis in	Outage to FM-Need	Based on Recommendation from					
3/30/2011		analysis web interface	SGHE/Action Line	Hasan	Tom Roza	3/29/2011	12pm	Successfully completed
	Install in PRODN two triggers on							
	five forms except for user		Prevent all users					
	"TAISPRD" who is the nightly		inserting/updating the requested					
	batch job runner.	None Expected	detail codes on the five forms	Vicki L	Tom Roza	3/28/2011	11am	Successfully completed
	Install in PRODN Patch #: p1-		Correct HR/PR problem: When					
0/00/0044	feh2o2_calbhr8010103 - Defect 1-	Name Company	employee has 2 jobs where either	11	T D	0/00/0044	44	Our and taller a second at a d
3/28/2011	FEH2O2(STRS)	None Expected	the classification code or base hours	Hasan	Tom Roza	3/28/2011	11am	Successfully completed
	Change PROD-to-TESTHRS		is different on one job than the					
3/28/2011	Schedule to Tue-Sat at 1:00am	None Expected	other	Vicki L	Joe Lampo	3/28/2011	10am	Successfully completed
3/20/2011	Concadie to Tue-Oat at 1.00am	Tiono Expedied	Request from IS/Apps team for	VIONIL	oce Lampo	5/20/2011	Toam	Cuocossially completed
			Advancement Conversion Script					
3/28/2011	Clone PROD to PPRD	Service Outage of PPRD	Testing	Vicki L	Joe Lampo	3/27/2011	9pm	Successfully completed
		•	Request from IS/Apps team for					, i
			Advancement Conversion Script					
3/27/2011	Clone PROD to PPRD	Service Outage of PPRD	Testing	Vicki L	Joe Lampo	3/23/2011	1pm	Successfully completed
	Configure Proxy/Network setup for							
	Fin. Aid 8.10 FM/Need Analysis in		Based on Recommendation from					
3/23/2011		None Expected	SGHE/Action Line	Hasan	Tom Roza	3/23/2011	11am	Successfully completed
	Install CALBHR 8.1.2 Upgade in	Service Outage of	Provide new functionality for			_ , ,		
3/23/2011	Install in PRODN CCCApply 2011	PRODN	HR/Payroll Processing	Hasan	Tom Roza	3/23/2011	10am	Successfully completed
	,		Test Annual Changes to					
3/21/2011	Annual Update Changes Affecting Downloads	None Expected	CCCApply Provided by XAP Vendor	Lee McDonald	Tom Roza	3/23/2011	6pm	Successfully completed
3/21/2011	Downloads	None Expected	Veridor	Lee McDonaid	Tom	3/23/2011	Оріп	Successibility completed
	In ODSP increase the		Correct performance problem with		Roza/Joe			
3/16/2011	SGA_MAX_SIZE to 8GB	None Expected	FBM061	Vicki L	Lampo	3/21/2011	7pm	Successfully completed
0, 10, 2011				-				, , , , , , , , , , , , , , , , , , ,
	Disable 43 Database Constraints		Fix problem with inability to add					
3/21/2011	in PROD for Advancement	None Expected	gifts in Advancement	Vicki L	Joe Lampo	3/16/2011	4pm	Successfully completed
	Remove Seed data from							
	Advancement tables in PROD:							
	ATVDCNP(Validation table),							
0/45/06**	ATVGIFT(Validation table),	N =	Remove Seed data so that actual		01: 01:	0/45/0044	40	
3/15/2011	APADCDP(Control table)	None Expected	FHDA data can be added to tables	Kon Kayas	Chien Shih	3/15/2011	12pm	Successfully completed
ĺ	Disable 43 Database Constraints		Fix problem with inability to add					
3/15/2011	in TST8 for Advancement	None Expected	gifts in Advancement	Vicki L	Chien Shih	3/15/2011	10am	Successfully completed
3/13/2011	iii 1010 loi Advancement	Tiono Expedied	Provide ability to test new	VIONIL	Cilien Cilii	0/10/2011	Toam	Cuocossially completed
ĺ	Install CALBHR 8.1.1 Upgade in	Service Outage of	functionality for HR/Payroll					
3/15/2011		PRODN	Processing	Hasan	Tom Roza	3/14/2011	11am	Successfully installed in PRODN
	Install Patch DW4.0.8.1-IBIPOW	Requires Restart of	Close security vulnerability in					, ,
2/15/2011	in DegreeWorks Test Platform	DegreeWorks Platform	DegreeWorks - FAQ 1-IC93BX	Norbert D	Chien Shih	3/10/2011	5pm	Successfully completed

hange	Control Log					(Sort Field)		
						Target		
<u>Date</u>	<u>Action</u>	<u>Impact</u>	<u>Reason</u>	Assigned to	Approver	<u>Date</u>	<u>Time</u>	Completed/Status
			Request from IS/Apps team for					
	Clone PROD to TST8	Service Outage of TST8	DegreeWorks	Vicki L	Joe Lampo	3/9/2011	7pm	Successfully completed
	Re-compile FPAPOAS form in		Action Line recommendation to					
3/9/2011		None Expected	SR 1-1196575811	Hasan	Joe Lampo	3/8/2011	5pm	Successfully completed
	Expand Oracle Disk Space:							
	Database Backup Sets & Oracle	Service outage for:	Add more disk space to					
	database instances: TESTHRS,	TESTHRS, PPRD, TST8,	comprehend additional Banner					
	PPRD, TST8, TRNG8, CONV8,	TRNG8, CONV8,	modules and components and					
3/7/2011	DWTEST	DWTEST	normal growth	Norbert D	Chien Shih	3/8/2011	12pm	Successfully completed
			Version of SVPPYMT in PROD is					
3/4/2011	Re-compile SVPPYMT in PROD	None Expected	7.6 and should be 8.3	Hasan	Tom Roza	3/4/2011	6pm	Successfully completed
		Total Service Outage of	Install modifications to Banner and					
	Restart Luminis/MyPortal	Luminis and Banner	Luminis for upcoming BDMS and					
	Production Platform	Production	Student Dashboard applications	Norbert D	Chien Shih	3/2/2011	11pm	Successfully completed
	Load package "bwlkffg1.sql" into		Package generates the Final					
	Baninst1 for PROD	None Expected	Grade Roster	Hasan	Joe Lampo	3/2/2011	10am	Successfully installed in Production
	CLEAN_Address Linux & DPV							
3/2/2011	FEB 2011 Update	None Expected	Update latest addresses	Hasan	Tom Roza	2/25/2011	11am	Successfully installed in Production
		Total Service Outage of						
	Upgrade Banner/Fin Aid to Ver	Luminis and Banner	Install Fin Aid Regulatory Updates					
2/7/2011	8.10 in Production	Production	for 2010-11	Hasan	Tom Roza	2/25/2011	8pm	Successfully installed in Production
_ , , , , ,	Upgrade Linux/OS and Reboot		Bring Linux/OS to current level			0/00/00/4		
	SSB Servers	None Expected	and clear fragmented resources	Norbert D	Tom Roza	2/22/2011	10pm	Successfully completed
	Install in PRODN Fin Aid patches :							
	reg_res81000-1- Pell Payment							
	Schedule & p1-	Service Outage of PRODN	Test patches that are to fix	\ /: - L-!   L	T D	0/04/0044	0	Over a setable in a talled in DDODNI
/17/2011	h2bhus_res8100001	PRODN	problems with Pell Grants	Vicki L	Tom Roza	2/21/2011	8pm	Successfully installed in PRODN
		No loop of the DDOD	Provide Advancement with up-to-					
/47/0044	01	No Impact on PROD -	date Banner instance for	\	<b>T</b> D	0/0/0044	_	0 (    0     10000 ( TOTO
/17/2011	Clone PROD to TST8	TST8 Unavialbale	DonorWorks conversion	Vicki L	Tom Roza	2/8/2011	7pm	Successfully Cloned PROD to TST8
	lastall Danas affic Aid to May 0.40	Complete Contains of	Lastall Fig. Aid Danielston, Hadetaa					
		Service Outage of	Install Fin Aid Regulatory Updates	Llacan	Tam Dama	0/0/0044	4	Cusses of all vinetalled in DDODN
2/8/2011	in PRODN	PRODN Service Outage of	for 2010-11 for Testing Purposes	Hasan	Tom Roza	2/8/2011	1pm	Successfully installed in PRODN
2/1/2011	Clone PRODN to PRODN	PRODN	Sync PROD and PRODN	Vicki L	Tom Roza	2/7/2011	6pm	Suggestible Claned DBOD to DBODN
2/1/2011	Cione PRODIN to PRODIN	Outage for Argos,	Sylic PROD and PRODIN	VICKI L	TOTTI KOZA	2/1/2011	бріп	Successfully Cloned PROD to PRODN
		IntelleCheck.and	Upgrade MAPS to latest vendor					
2/4/2044	MAPS 3.8 PROD Install	FormFusion	supported version	Ryan A	Tom Roza	2/4/2011	6pm	Successfully installed in Production
2/1/2011	INAL 2 2.0 FROD IIISIAII	Total Service Outage of	Supported version	ixyaii A	TOTTI NUZA	2/4/2011	Оріп	Juccessiumy mistaneu in Froudction
		Luminis and Banner						
1/26/2011	Zeus Configuration Changes	Production	Fix Banner Performance Problems	Norbert D	Tom Roza	2/2/2011	10pm	Successfully installed in Production
	Upgrade Zeus Load Balancer	i roduction	Upgrade Zeus Load Balancer	INDIDEIL D	TOTTI INUZA	L/L/LUII	Τυριτι	Cuccessiumy mistaneu m Fibuuchon
	Platform - Load Balancer Serivce	None Expected	Software to Ver 7.1	Norbert D	Tom Roza	Jan-11	8pm	Successfully installed in Production
	Upgrade Zeus Load Balancer	INOTIC Expedied	John Ware to ver 7.1	INDIDEIL D	TOTTI NOZA	Jairii	Оріп	Jouccessiumy mistaneu m r roudction
		i	1	i	1	•		

Change Control Log						(Sort Field)		
<u>Date</u>		<u>Impact</u>	Reason	Assigned to	<u>Approver</u>	Target		
						<u>Date</u>	<u>Time</u>	Completed/Status
		Total Service Outage of						
		Luminis and Banner	Correct problem where Luminis					
	l •	Production		Norbert D	Tom Roza	1/28/2011	8pm	Successfully installed in Production
	Print 1099 Forms	None Expected	Regulatory	Ron R	Joe Lampo	1/24/2011	11am	Successfully printed
		Total Service Outage of						
		Luminis and Banner	Install Updates to correct web					
	Install Luminis 4.2.3 in PROD	Production	page rendering problem	Norbert D	Tom Roza	1/22/2011	8am-6pm	Successfully installed in PROD
		Total Service Outage of						
		Luminis and Banner					10am-	
	Install Fin Aid 8.9 & 8.9.1 in PROD	Production	Install Fin Aid Regulatory Updates	Hasan	Tom Roza	1/22/2011	2pm	Successfully installed in PROD
	Install TAXUPDATE #147, 148 &							Successfully installed in PRODN - ready for
1/22/2011	#149 in PROD	None Expected	2010 Tax Code Changes	Hasan	Tom Roza	1/19/2011	3pm	end user testing
1/19/2011	Upgrade CCCApply on PROD	None Expected	Fix Special Character Problem	Ryan A	Tom Roza	1/18/2011	11am	Upgrade installed
	Upgrade Clean_Address Build							
1/18/2011	1663	None Expected	Update latest addresses	Hasan	Tom Roza	1/14/2011	10am	Successfully installed in PROD
	Install TAXUPDATE #147, 148 &							Successfully installed in PRODN - ready for
	#149 in PRODN	None Expected	2010 Tax Code Changes	Hasan	Tom Roza	1/12/2011	3pm	end user testing
	Install Fin Aid 8.9 & 8.9.1 in							Successfully installed in PRODN - End Use
1/12/2011		None Expected	Install Fin Aid Regulatory Updates	Hasan	Tom Roza	1/10/2011	7pm	testing being performed
	Install TAXUPDATE #144 & #146							
1/10/2011	in PROD.	None Expected	2010 Tax Code Changes	Hasan	Tom Roza	1/10/2011	3pm	Successfully installed in PROD
	Reconfigure Lumtest Middle Tier	Luminis test/Dev						
1/10/2011	After PROD-to-PRODN Clone	Unavailable	Reconnect Lumtest to PRODN	Norbert D	Tom Roza	1/8/2011	9am	Luminis reconnection successful
1/8/2011	Clone PROD to PRODN	None Expected	Bring PRODN Up-To-Date	Vicki L	Tom Roza	1/7/2011	8pm	Clone Successful
1/7/2011	Upgrade CCCApply on PRODN	None Expected	Fix Special Character Problem	Ryan A	Tom Roza	1/7/2011	11am	Upgrade installed -ready for end user testing
			BDMS Testing Platform - Hershey					
1/7/2011	Install BDMS-Conect to TRNG8	None Expected	Conversion	Ryan A	Tom Roza	1/6/2011	10am	Install successful
		_						Completed after recomplile at 10 am due to
			Primlinary work for Student Ifo					problem with Student SSB Add/Drop &
1/6/2011	Re-compile SSB	None Expected	Dashboard	Matt R.	Joe Lampo	1/6/2011	12am	Change Grade Option