Change Control Log

Date	Action	Impact	Reason	Assigned to	Approver	(Sort Field) Target Date	Time	Completed/Status
5/31/2013	Install CALBODS 8.1 Upgrade into ODSP	Total Service Outage of ODSP Production	Implement fixes to known problems and changes in support of new ODS features and functionality	Hasan/Vicki L	Andrew LaManque	TBD		
5/31/2013	Install CALBODS 8.1Package into ODST	Total Service Outage of ODST Test	Allow testing of fixes to known problems and changes in support of new ODS features and functionality	Hasan/Vicki L	Tom Roza	TBD		
5/31/2013	Install ODS 8.4 Upgrade into ODSP	Total Service Outage of ODSP Production	Implement fixes to known problems and changes in support of new ODS features and functionality	Hasan/Vicki L	Andrew LaManque	TBD		
6/7/2013	Restart Oracle Database Listener on PROD	Temprary service outage for Banner Production	Add INBOUND_CONNECT_TIMEOUT _listener_name=120 to correct timeout error	Vicki	Tom Roza	TBD		Perform as part of next regularly schedule Banner maintenance window
8/26/2013	Install DegreeWorks 4.1.3 in DWPROD	Total Service Outage of DegreeWorks Prodcution	Upgrade to latest Version of DegreeWorks	Norbert D	Chien Shih	TBD		
7/17/2013	Install Fin Aid 8.18 in PROD	Total Service Outage of Luminis and Banner Production	Provide support for Summer Update 2013-2014	Hasan	Chien Shih	TBD		
7/17/2013	Install CALBHFA 8.1 in PROD	Total Service Outage of Luminis and Banner Production	Provide support for defect corrections and updates to Financial Aid MIS reports.	Hasan	Chien Shih	TBD		
7/8/2013	Full Restart of Luminis/MyPortal Platform including reboot of Lumres Server	Total Service Outage of Luminis	Step 2 of 2: Add disk space to support new Course Studio allocation requirements	Norbert D	Tom Roza	TBD		
7/17/2013	Install CALBHFA 8.1 in PRODN	Occasional service disruptions for PRODN	Test upgrade that includes defect corrections and updates to Financial Aid MIS reports.	Hasan	Joe Lampo	TBD		
9/11/2013	Full Restart of Luminis/MyPortal Platform	Total Service Outage of Luminis	Implement revised storage limits for Group Studio (Ron Rays working with Ellucian)	Norbert D	Joe Lampo	9/12/2013	530am	
9/10/2013	Full Restart of Luminis/MyPortal Platform	Total Service Outage of Luminis	Implement revised storage limits for Group Studio (Ron Rays working with Ellucian)	Norbert D	Joe Lampo	9/11/2013	530am	Successfully completed
8/26/2013	Install DegreeWorks 4.1.3 in DWTEST	Total Service Outage of DegreeWorks Test	Upgrade to latest Version of DegreeWorks	Norbert D	Chien Shih	9/10/2013	1pm	Successfully completed
7/17/2013	Install Fin Aid 8.18 in TST8	Occasional service disruptions for TST8	Test upgrade that includes Summer Update 2013-2014	Hasan	Joe Lampo	9/9/2013	10am	Successfully completed
7/17/2013	Install Fin Aid 8.18 in TST8	Occasional service disruptions for TST8	Test upgrade that includes Summer Update 2013-2014	Hasan	Joe Lampo	9/9/2013	10am	Successfully completed
9/3/2013	Clone PROD to TST8	Occasional service disruptions in TST8	Bring PRODN Up-To-Date for Fin Aid 8.18 Upgrade Install	Vicki L & Hasan	Joe Lampo	9/4/2013	8pm	Successfully completed

Change Control Log

Date	Action	Impact	Reason	Assigned to	Approver	Target Date	Time	Completed/Status
						(Sort Field)		
6/3/2013	Install Touchnet Installment Plan Service in Banner/PROD	Occasional service disruptions for Bill Payment	Implement new Installment Plan application for students	Hasan/Norbert	Chien Shih	9/4/2013	1pm	Successfully completed
8/26/2013	Install CLEAN_Address August 2013 Update	None Expected	Maintain address data valid until 10-31-13	Hasan	Joe Lampo	8/29/2013	1pm	Successfully completed
5/31/2013	Install ODS 8.4 Upgrade into ODST	Total Service Outage of ODST Test	Allow testing of fixes to known problems and changes in support of new ODS features and functionality	Hasan/Vicki L	Tom Roza	8/26/2013	9am	Successfully completed
8/19/2013	Full Restart of Luminis/MyPortal Platform	Total Service Outage of Luminis	Install code to support Single Sign-on function for Touchnet Bill Payment	Hasan	Joe Lampo	8/19/2013	5am	Successfully completed
8/12/2013	Full Restart of Luminis/MyPortal Platform	Total Service Outage of Luminis	Intall code to support Single Sign-on function for Touchnet Bill Payment	Hasan	Joe Lampo	8/16/2013	5am	Successfully completed
8/13/2013	Install Fin Aid 8.17.2 Patch on TST8	None Expected	Provide testing for Fin Aid Fall regulatory changes	Hasa	Joe Lampo	8/15/2013	5pm	Successfully completed
7/15/2013	Clone PROD to TST8	Occasional service disruptions in TST8	Bring PRODN Up-To-Date for Fin Aid 8.17.1 Patch Install	Vicki L & Hasan	Joe Lampo	8/15/2013	Noon	Successfully completed
4/26/2013	Install CALBSTU 8.7 Upgrade Package into Banner/PROD	Total Service Outage of Luminis and Banner Production	Provide support for California Student Success Task Force requirements	Hasan	Chien Shih	8/2/2013	6pm	Successfully completed
7/24/2013	Install Touchnet DAD & Stored Procedures in Banner/PROD	None Expected	Pre-stage technical changes for implementation of Touchnet Banner+Bill Payment Suite	Norbert D, Hasan, Vicki L	Tom	8/2/2013	4pm	Successfully completed
7/15/2013	Implement CCCApply Supplemental Question Changes in PROD	None Expected	Implement Institutional Research enrollment data gathering requirements	Lee McDonald	Joe Lampo	7/18/2013	10am	Successfully completed
7/10/2013	Place Banner/PRODN in Restricted Mode	No Updatings to PRODN allowed - Read Only Access	Required to support the ODS 8.4 upgrade in ODST	Vicki l	Tom Roza	7/18/2013	8am	Successfully completed
7/1/2013	Update CCCApply in PROD to prevent enrollment from 5 states	None Expected	5 states are charging $100,000 to FHDA when students from their states enroll in FHDA classes	Lee McDonald/Jim Clow	Joe Lampo	7/17/2013	545pm	Successfully completed
7/8/2013	Full Restart of Luminis/MyPortal Platform including reboot of Lumres Server	Total Service Outage of Luminis	Step #1 of 2: Add disk space to support new Course Studio allocation requirements	Norbert D	Tom Roza	7/12/2013	5am	Successfully completed
6/28/2013	Update CCCApply - sb_curriculum.p_create Revision	None Expected	Correct problem with students who reapplied to either college being assigned old catalog year in Banner rather than current catalog year - not getting updated into DegreeWorks.	Lee McDonald	Joe Lampo	7/10/2013	445pm	Successfully completed

Change Control Log

						(Sort Field)		
						Target		
Date	Action	Impact	Reason	Assigned to	Approver	Date	Time	Completed/Status
6/3/2013	Install Touchnet Installment Plan Service in Banner/PRODN	Occasional service disruptions for PRODN	Support testing of new Installment Plan application for students	Hasan/Norbert	Chien Shih	7/5/2013	1pm	Successfully completed
7/2/2013	Emergency Full Restart of Luminis/MyPortal Platform	Total Service Outage of Luminis	Correct problem with student provisioning issues.	Norbert D	Joe Lampo	7/2/2013	1pm	Successfully completed
6/1/2013	Execute Banner/Finance Soft Close for FY m2012-13	Total Service Outage of Luminis and Banner Production	Required for FY 2012-13 Financial Ledger Closing	Ron Rayas	Joe Lampo	6/30/2013	11pm	Successfully completed
6/29/2013	Install Banner/HR-Payroll Tax Update #184 for Minnesota (MN) in Banner/PROD	None Expected	Minnesota withholding tax tables and formula have been revised to reflect legislative changes made during the 2013 session	Hasan	Tom Roza	6/30/2013	1030am	Successfully completed
6/18/2013	Install CLEAN_Address June 2013 Update	None Expected	Maintain address data valid until 8-31-13	Hasan	Joe Lampo	6/28/2013	4pm	Successfully completed
6/21/2013	Compile the TESTHRS version of SHRTRTC in PROD	None Expected	Correct a problem where the D before course numbers is printing on transcripts at Credentials, but not on A&R internal transcripts (FHDA mod overlaid)	Hasan	Joe Lampo	6/24/2013	3pm	Successfully completed
6/17/2013	Full Restart of Luminis/MyPortal Platform	Total Service Outage of Luminis	New GCF connectors to support a migration of applications from Munich to Weblogic 12c	Norbert D	Joe Lampo	6/21/2013	5am	Successfully completed
6/18/2013	Install Fin Aid patches: p1-1e560w3_res8170102 & p1-1d5rroj_res8170101 into Banner/PROD	None Expected	Fix problems when running REREX14 to extract loan information for sending to COD. XML file for COD is incomplete due to an error on the last student being processed.	Vicki L	Joe Lampo	6/19/2013	9pm	Successfully completed
6/7/2013	Restart Oracle Database Listener on ODSP	Temprary service outage for ODS Production	Add INBOUND_CONNECT_TIMEOUT_listener_name=120 to correct timeout error	Vicki	Tom Roza	6/8/2013	6am	Successfully completed
6/7/2013	Install patch p1-1a1pvzd_pay8080103 is Banner/PROD	None Expected	Correct DEFECT #: 1-1A1PVZD with PHRDREG process aborting in 11g instances with no error	Hasan	Tom Roza	6/7/2013	630pm	Successfully completed
5/6/2013	Install CALBHR 8.6/HR-Payroll 8.8 Upgrade Package into Banner/PROD	Total Service Outage of Luminis and Banner Production	Implement changes in support of HR & Payroll required functionality	Hasan	Chien Shih	5/31/2013	6pm	Successfully completed
2/21/2013	Upgrade ODSP and OWB to Oracle11g	Total Service Outage of ODSP	Bring ODSP & OWB Up-To-Date For Oracle11g	Vicki L	Andrew LaManque	5/16-19, 2013	9am	Successfully completed
4/30/2013	Restart Weblogic11g/INB services	Occasional service disruptions for INB on PROD	Correct problem that was preventing remote access for INB/TGRDETC	Norbert D	Tom Roza	5/15/2013	9pm	Successfully completed

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5/6/2013	Install CALBHR 8.6/HR-Payroll 8.8 Upgrade Package into Banner/PRODN	Occasional service disruptions in PRODN	Allow testing of changes in support of HR & Payroll required functional changes	Hasan	Joe Lampo	5/10/2013	Noon	Successfully completed
4/26/2013	Install CALBSTU 8.7 Upgrade Package into Banner/PRODN	Occasional service disruptions in PRODN	Allow testing of changes in support of California Student Success Task Force requirements	Hasan	Joe Lampo	5/9/2013	5pm	Successfully completed
5/8/2013	Full Restart of Luminis/MyPortal Platform	Total Service Outage of Luminis	Fix Problems with upgraded Facuty Leave application	Norbert D	Joe Lampo	5/8/2013	11pm	Successfully completed
5/8/2013	Full Restart of Luminis/MyPortal Platform	Total Service Outage of Luminis	Support linking MyPortal to the De Anza SOVS (student voting application) through single sign-on. Stage a new GCF connector.	Norbert D	Joe Lampo	5/8/2013	11pm	Successfully completed
4/22/2013	Clone PROD to PRODN	Occasional service disruptions in PRODN	Bring PRODN Up-To-Date for CALBSTU 8.7 Upgrade	Vicki L	Joe Lampo	5/7/2013	8pm	Successfully completed
5/6/2013	Restart the web server on Baninb3	Brief interruption of INB & SSB Services	Implement resolution to Reports Server problem caused by CALB/Student Upgrade Package	Norbert D	Tom R	5.6.2013	9pm	Successfully completed
5/1/2013	Implement Faculty Leave Reporting - 1.0.1 Release Candidate 2 into Banner/PROD	Occasional service disruption to Faculty Leave Application	Provided enhanced functionality to Faculty Leave application	Matt R	Chien Shih	5/6/2013	8am	Successfully completed
3/11/2013	Install WebLog11gic Patch on Baninb3	None Expected	Correct problems resulting from 11g upgrade	Norbert Debler	Tom Roza	5/3/2013	6pm	Successfully completed
3/18/2013	Install CALBHR 8.5/HR/Payroll 8.7 Upgrade Package into PROD	Occasional service disruptions in PRODN	Implement into Banner/Production CALBHR 8.5/HR-Payroll 8.7 Upgrade Package	Hasan	Chien Shih	5/3/2013	5pm	Successfully completed
4/29/2013	Update Student Module 8.5.3 Form SIAASGN in Banner/PROD	None Expected	Fix problem where 'WORKLOAD OVERRIDE' of ZERO value DOES NOT actually override the 'Calculated Workload' field	Hasan & Jerrick L	Joe Lampo	5/2/2013	1pm	Successfully completed
4/26/2013	Full Clone of Banner/PROD to Banner/TST8	Occasional service disruptions in TST8	Bring TST8 Up-To-Date with CALBSTU/Student Upgrade	Vicki L & Hasan	Joe Lampo	5/1/2013	2pm	Successfully completed
4/26/2013	Full Clone of Banner/PROD to TESTHRS	Occasional service disruptions in TESTHRS	Bring TESTHRS Up-To-Date with CALBSTU/Student Upgrade	Vicki L & Hasan	Joe Lampo	4/30/2013	2pm	Successfully completed
4/5/2013	Install CLEAN_Address Apr 2013 Update	None Expected	Maintain address data valid until 6-30-13	Hasan	Joe Lampo	4/29/2013	5pm	Successfully completed
3/7/2013	Install CALB 8.6.1/Student Upgrade Package in PROD	Total Service Outage of Luminis and Banner Production	Implement CALB 8.6.1/Student Upgrade Package into Production	Hasan	Chien Shih	4/26-27/2013	5pm	Successfully completed
3/11/2013	Deactivate Fin. Aid FM/Need Analysis (rnpfmxx) Off-Premise Oracle Appl Server 10g function	None Expected	Oracle Appl Server 10g function replaced by Weblogic11g/OPFM	Hasan	Tom Roza	4/22/2013	1pm	Successfully completed

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4/5/2013	Install Fin Aid 8.17/8.17.1 Upgrade package into PROD	Total Service Outage of Luminis and Banner Production	Fin Aid Spring 2013-14 Updates	Hasan	Tom Roza	4/19/2013	6pm	Successfully completed
4/1/2013	Install Weblogic11g Patch into Production on Baninb4	None Expected	Fix a problem with FPAPURR. (SR #: 1-2953984476)	Norber Debler	Tom Roza	4/19/2013	5pm	Successfully completed
4/12/2013	Install REPT patch p_xmlfix_rept8020001 in PROD	None Expected	Fixes security issue in REPT 8.1 or REPT 8.2. Defect 1-1DGSWPV	Hasan	Tom Roza	4/17/2013	1030am	Successfully completed
4/12/2013	Install CALBHR Patch p_xmlfix_calbhr8060002 in PROD	None Expected	Fixes security issue. Defects: 1-1DD4BLK,1-1DF7ZG9	Hasan	Tom Roza	4/17/2013	1030am	Successfully completed
3/11/2013	Install new SSL Certificate for URL: baninb.fhda.edu & banssb.fhda.edu	Total Service Outage of Luminis	Update SSL Certificate for Banner/INB access for 3 years	Norbert Debler	Tom Roza	4/15/2013	10pm	Successfully completed
4/10/2013	Full Restart of Luminis/MyPortal Platform	Total Service Outage of Luminis	Fix problem with Single Sign-on Roster that are specific to faculty working from home	Norbert D	Joe Lampo	4/11/2013	5am	Successfully completed
4/5/2013	Install Fin Aid 8.17/8.17.1 Upgrade package intoPRODN	Occasional service disruptions in PRODN	Fin Aid Spring 2013-14 Updates	Hasan	Tom Roza	4/10/2013	130pm	Successfully completed
2/21/2013	Upgrade ODST and OWB to Oracle11g	Total Service Outage of ODST	Bring ODST & OWB Up-To-Date For Oracle11g	Vicki L	Andrew LaManque	4/8/2013	1pm	Successfully completed
4/4/2013	Install HR/Payroll patch Patch 1-1c5ybid_pay8080111into Banner/PROD.	No service distruption expected	Correct problems with Tax Depository Report (PXRTDEP)/ Form 941 Detail Report (PXRP941), caused by patch p1-1bepmrb_pay8080108	Hasan	Tom Roza	4/8/2013	1130am	Successfully completed
4/4/2013	Full Restart of Luminis/MyPortal Platform	Total Service Outage of Luminis	Install Single Sign-On connector into MyPortal for new version of Active Roster	Norbert D	Joe Lampo	4/6/2013	1am	Successfully completed
2/15/2013	Install HR/Payroll Patch: patch p_de9c_calbhr8050003 in PROD	No service distruption expected	Correct problems with CALBHR DEC9 XML	Hasan	Tom Roza	4/3/2013	Noon	Successfully completed
3/25/2013	Install Clearinghouse "SHRDEGV" patch into Banner/PROD	No service distruption expected	Update Clearinghouse process SHRDEGV for Fin Aid	Hasan	Joe Lampo	4/3/2013	1030am	Successfully completed
3/25/2013	Install Clearinghouse "SFRSNLC" patch into Banner/PROD	No service distruption expected	Update Clearinghouse process SFRNSLC for Fin Aid	Hasan	Joe Lampo	4/1/2013	4pm	Successfully completed
3/8/2103	Install in PROD 2013 Annual Updates for CCCApply (XAP)	Service outage of CCCApply/SWACCAP	Implement 2013 Annual Updates for CCCApply (XAP)	Jim Clow	Joe Lampo	3/29/2013	8am	Successfully completed
3/8/2103	Install in PRODN 2013 Annual Updates for CCCApply (XAP)	No service distruption expected	Test 2013 Annual Updates for CCCApply (XAP)	Jim Clow	Joe Lampo	3/11/2013	10am	Successfully completed
3/18/2013	Install CALBHR 8.5/HR/Payroll 8.7 Upgrade Package into PRODN	Occasional service disruptions in PRODN	Test CALBHR 8.5/HR-Payroll 8.7 Upgrade Package	Hasan	Tom Roza	3/20/2013	5pm	Successfully completed

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3/18/2012	Full Restart of Luminis/MyPortal Platform	Total Service Outage of Luminis	Correct problem with access Munich applications when new SSL Certificate installed	Norbert D	Joe Lampo	3/18/2013	11pm	Successfully completed
3/7/2013	Reboot 'B' Controller on EIS SANS Disk Array	No service distruption expected	Install AVT bit Fix that did not take in August 2012	Robby Wright	Chien Shih	3/15/2013	4pm	Successfully completed
3/7/2013	Install CALB 8.6.1/Student Upgrade Package in PRODN	Occasional service disruptions in PRODN	Test CALB 8.6.1/Student Upgrade Package	Hasan	Joe Lampo	3/18/2013	5pm	Successfully completed
3/13/2013	Install patches for HP-UX on Banods server	Total Service Outage of ODS Platform	Required for the 11gr2 runInstaller for upgrading ODS to Oracle11g Database	Robby Wright	Andrew LaManque	3/15/2013	430pm	Successfully completed
3/7/2013	Clone PROD to PRODN	Occasional service disruptions in PRODN	Bring PRODN Up-To-Date for CALB/Student Upgrade	Vicki L	Joe Lampo	3/13/2013	5pm	Successfully completed
3/11/2013	MAP DAD to use for the connection back to the database	No service distruption expected	Correct problem with the option to save & review output file after Oracle11g upgrade	Hasan	Tom Roza	3/13/2013	11am	Successfully completed
3/1/2013	Implement process to allow use of Luminis/MyPortal login credentials for accessing ODS platforms	No service distruption expected	Simply the accessing ODS by using the same credentials as Luminis/MyPortal	Vicki L	Andrew LaManque	3/7/2013	10am	Successfully completed
3/4/2013	Upgrade TESTHRS to Oracle11g & Clone form PROD	Total Service Outage of TESTHRS	Bring TESTHRS Up-To-Date For Oracle11g	Vicki L	Tom Roza	3/7/2013	Noon	Successfully completed
3/4/2013	Upgrade TST8 to Oracle11g & Clone form PROD	Total Service Outage of TST8	Bring TST8 Up-To-Date For Oracle11g	Vicki L	Tom Roza	3/7/2013	Noon	Successfully completed
2/16/2013	Install in Banner/PROD U.S. Customers: Patch Updates for 941 Reporting and W-2 Box 12DD	None Expected	Provide current Federal regulatory updates	Hasan	Tom Roza	3/5/2013	6pm	Successfully completed
3/3/2013	Full Restart of Luminis/MyPortal Platform	Total Service Outage of Luminis	Correct problem with Banner Reports after 11g Upgrade	Hasa	Tom Roza	3/3/2013	5pm	Successfully completed
12/5/2012	Install Banner/CALBFA 8.0 into PRODN	Occasional service disruptions in PRODN	Install rnew California Baseline for Banner/Fin Aid	Hasan	Chien Shih	3/2/2013	6pm	Successfully completed
12/5/2012	Install Banner/Fin Aid 8.16 into PROD	Total Service Outage of Luminis and Banner Production	Install regulatory changes for Fin Aid year 2013-14	Hasan	Chien Shih	3/2/2013	6pm	Successfully completed
1/12/2012	Implement Weblogic11g Basic in Banner/PROD	Total Service Outage of Luminis and Banner Production	Oracle Application Server support is being dropped by vendor	Norbert D	Chien Shih	3/1/2013 to 3/2/2013	6pm	Successfully completed
1/12/2012	Implement Oracle11g Database for Banner/PROD	Total Service Outage of Luminis and Banner Production	Support dropped for Oracle10g; Oracle11g required for Oracle/Weblogic11g	Vicki L	Chien Shih	3/1/2013 to 3/2/2013	6pm	Successfully completed
2/19/2013	Install CLEAN_Address Feb 2013 Update	None Expected	Maintain address data valid until 4-30-13	Hasan	Joe Lampo	2/28/2013	5pm	Successfully completed
12/5/2012	Install Banner/CALBFA 8.0 into PRODN	Occasional service disruptions in PRODN	Install rnew California Baseline for Banner/Fin Aid	Norbert D	Chien Shih	2/20/2013	8am	Successfully completed
12/5/2012	Install Banner/Fin Aid 8.16 into PRODN	Occasional service disruptions in PRODN	Install regulatory changes for Fin Aid year 2013-14	Norbert D	Chien Shih	2/20/2013	8am	Successfully completed

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Date	Action	Impact	Reason	Assigned to	Approver	(Sort Field) Target Date	Time	Completed/Status
2/11/2012	Full Restart of Luminis/MyPortal Platform	Total Service Outage of Luminis	Implement ETAC Approved Luminis Password Rules	Norbert D	Chien Shih	2/19/2013	8pm	Successfully completed
1/12/2012	Implement Weblogic11g Basic in Banner/PRODN	Occasional service disruptions in PRODN	Oracle Application Server support is being dropped by vendor	Norbert D	Chien Shih	2/14/2013	10am	Successfully completed
2/7/2013	Install Security patch p_hotfix1_Feb2013_ods80100.zip in ODSP	No service distruption expected	Correct issue in Banner ODS that would allow an unauthenticated user, to view data in ODS from Banner tables	Vicki L	Andrew LaManque	2/9/2013	6am	Successfully completed
2/4/2012	Full Restart of Luminis/MyPortal Platform	Total Service Outage of Luminis	Implement MyPortal Changes for Faculty Leave Project	Matt R & Norbert D	Chien Shih	2/6/2013	9pm	Successfully completed
1/14/2013	Install in Banner/PROD several revised .sg packages provided by Credentials Inc.	No service distruption expected	Allows Credentials to check Banner for transcript requested on RoboRegistrar. SIS IA/Plus system no longer required	Vicki L	Joe Lampo	2/5/2013	10am	Successfully completed
1/18/2012	Install HP-UX OS to Ver 11.31 on Oracle/Banner/ODS Production Database Server	Total Service Outage of ODS Production & Test Services	Required to Support the Oracle11g Database Upgrade	Robby W	Chien Shih	1/31 1pm - 2/1 5pm	1pm	Successfully completed
1/12/2013	Implement Oracle11g Database for Banner/PRODN	Occasional service disruptions in PRODN	Support dropped for Oracle10g; Oracle11g required for Oracle/Weblogic11g	Vicki L	Chien Shih	1/31/2013	5pm	Successfully completed
1/9/2013	Clone PROD to PRODN	Occasional service disruptions in PRODN	Bring PRODN Up-To-Date For Oracle11g Database install	Vicki L	Joe Lampo	1/21/2013	8pm	Successfully completed
1/2/2012	Install HP-UX OS to Ver 11.31 on Oracle/Banner Production Database Server	Total Service Outage of Luminis and Banner Production	Required to Support the Oracle11g Database Upgrade	Robby W	Chien Shih	1/18/2013	6pm	Successfully completed
12/21/2012	Update LSI/SANS configuration	Total Service Outage of Luminis and Banner Production	Correct problem with HP-UX 11.31 and accessing Oracle	Robby W	Chien Shih	1/11/2013	6pm	Successfully completed
1/7/2013	Clone PROD to PRODN	Occasional service disruptions in PRODN	Bring PRODN Up-To-Date For 2012 1098T Testing	Vicki L	Joe Lampo	1/10/2013	8pm	Successfully completed
1/5/2013	Install Tax Update #176 into Banner/HR-Payroll production	None Expected	Federal Tax Table update for 2013	Hasan	Tom Roza	1/10/2013	6pm	Successfully completed
1/5/2013	Install Tax Update #175 into Banner/HR-Payroll production	None Expected	Tax Update for FICA Social Security (FIOA for FICA old age portion) CO & CT - from 4.2% to 6.2% for employee percentage	Hasan	Tom Roza	1/7/2013	1030am	Successfully completed
11/28/2012	Install DegreeWorks 4.1.1 into DWPROD	Service Outage for DegreeWorks	Fix probloems with 4.1.0 and improve Ed Plan functionality	Norbert D	Chien Shih	1/4/2013	1pm	Successfully completed
12/12/2012	Install Tax Update #170, 172, 173 into Banner/HR-Payroll production	None Expected	Payroll Calculation (PHPCALC) process will use the new tax rates effective January 1, 2013	Hasan	Joe Lampo	1/2/2013	12pm	Successfully completed
12/19/2012	Install Fin Aid Patch p_cadream_calb8060113 into Banner/PROD	None Expected	Load the CSAC California Dream files for Spring 2013 via RCPCA13	Hasan	Joe Lampo	12/21/2012	3pm	Successfully completed

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12/12/2012	Install Tax Update #167 into Banner/HR-Payroll production	None Expected	New High Earner Medicare tax 2013	Hasan	Joe Lampo	12/21/2012	3pm	Successfully completed
12/14/2012	Install CLEAN_Address Dec 2012 Update	None Expected	Maintain address data valid until 2-28-13	Hasan	Joe Lampo	12/14/2012	6pm	Successfully completed
12/7/2012	Install HR/Payroll 8.8.1 into Banner/PROD	Outage only for Banner/HR-Payroll functions	Support 2012 W2 Processing requirements	Hasan	Chien Shih	12/14/2012	5pm	Successfully completed
10/22/2012	Remove SVM/DPM volumes that are presented to the Baninb and Lumres servers.	None Expected	Remove obsolete SVM/DPM components from EIS	Robby W	Tom Roza	12/7/2012	5pm	Successfully completed
11/28/2012	Install DegreWorks 4.1.1 into DWTEST	No service distruption expected	Test upgrade prior to promoting to production	Norbert D	Chien Shih	12/5/2012	3pm	Successfully completed
12/5/2012	Full Clone of PROD to TST8	No service distruption expected	Support Faculty Leave testing	Hasan	Chien Shih	12/5/012	1145am	Successfully completed
11/15/2012	Expand Disk Allocations for ODS/Oracle instances	Service outage for ODS	Support increasing size of dagta stored in ODS datbases	Robby W & Vicki L	Andrew LaManque	12/3/2012	5pm	Successfully completed
11/29/2012	Install in PRODN U.S. Customers: Tax Update #168 for California for Retroactive 2012 Changes	No service distruption expected	Addresses retroactive 2012 California tax changes due to Prop 30. Payroll Calculation (PHPCALC) process will use new tax rates.	Hasan	Tom Roza	11/30/2012	6pm	Successfully completed
11/29/2012	Full Restart of Luminis/MyPortal Platform	Total Service Outage of Luminis Production	Correct Group/Course Studio Problem	Norbert D	Chien Shih	11/30/2012	2am	Successfully completed
11/20/2012	Clone PROD to PRODN	Occasional service disruptions in PRODN	Bring PRODN Up-To-Date after Fin Aid 8.15 Upgrade	Vicki L	Joe Lampo	11/26/2012	8pm	Successfully completed
6/4/2012	Revised Luminis Pages	No service distruption expected	Change web pages for users, employees and students to improve navigation & use	Drake Lewis	Luminis Team	11/26/2012	10am	Successfully completed
9/25/2012	GPA Recalc for the Migrated Students	TBD	Correct migrated records that did not undergo GPA recalc when rolled into Banner	TBD	Joe Lampo	11/20/2012	4pm	Successfully completed
11/2/2012	Implement archiving process in Banner/PROD for Cashier's Accts Rec batch process	None Expected	Reduce elapsed time for Cashier's Acctss Rec processing	Ron R	Joe Lampo	11/18/2012	4pm	Successfully completed
3/5/2012	Install Fin Aid 8.15 into Banner/PROD	Total Service Outage of Luminis and Banner Production	Period based budgeting/algorithmic rules delivered as new module within Fin Aid	Hasan/Vicki	Chien Shih	11/16/2012	6pm	Successfully completed
10/22/2012	Install Weblogic11g For Banner/Bill Payment in production	Disruption to Banner/ Bill Payment process	Fix problems where students are getting payment errors and disconnects	Norbert D	Chien Shih	11/14/2012	4pm	Successfully completed
11/8/2012	Update Banner/PROD: Every 30 minutes restart Banner Reports "Listener" 6am-6pm	None Expected	Work-around for acessing Banner/Reports	Hasan	Joe Lampo	11/13/2012	1030am	Successfully completed

Change Control Log

						(Sort Field)		
						Target		
Date	**Action**	**Impact**	**Reason**	**Assigned to**	**Approver**	**Date**	**Time**	**Completed/Status**
11/2/2012	Install into Banner/PROD Ellucian custom fix for NBAJOBS Defect 1-MOSIE1	None Expected	Correct Problems with NBAJOBS (freezes, pop-up messages)	Vicki L	Chien Shih	11/9/2012	12pm	Successfully completed
1/2/2012	Install HP-UX OS to Ver 11.31 on Oracle/Banner Production Database Server	Total Service Outage of Luminis and Banner Production	Required to Support the Oracle11g Database Upgrade	Norbert D	Chien Shih	11/2/2012	6pm	Upgrade Not Successful - Ver 11.23 of HP-UX reinstated as operating system
10/31/2012	Full Restart of Luminis/MyPortal Platform	Total Service Outage of Luminis Production	Correct Luminis/Exchange SSO problem	Norbert D	Joe Lampo	10/31/2012	9pm	Successfully completed
10/18/2012	Install CLEAN_Address Oct 2012 Update	None Expected	Maintain address data valid until 12-31-12	Hasan	Joe Lampo	10/29/2012	5pm	Successfully completed
10/26/2012	Renew SSL Certificate for URL: myportal.fhda.edu	None Expected	Install new 3-year SSL Certificate to secure Luminis web traffic	Norbert D	Tom Roza	10/26/2012	2pm	Successfully completed
10/22/2012	Full Restart of Luminis/MyPortal Platform	Total Service Outage of Luminis Production	Chg email relay to MX2; activate Luminis role for Dvlpmnt Officers for new Advancement channels access	Norbert D	Joe Lampo	10/24/2012	10pm	Successfully completed
8/18/2012	Replace SVM/DPM Components in EIS Disk Array - /U02 Mount Point	Total Service Outage of Luminis and Banner Production	SVM/DPM Support is being dropped by vendor	Norbert D	Chien Shih	10/20/2012	Midnight	Successfully completed
7/30/2012	Install DegreeWorks 4.1.0 in DWPROD	Service Outage for DegreeWorks	Install latest version to correct known problems	Norbert D	Chien Shih	10//19/2018	10am	Successfully completed
10/3/2012	Install CALBHR Patches p_pers_strs_calbhr8040003 & p_pers_strs_calbhr8040004 into Banner/PROD	No service distruption expected	Correct problems with HR/Payroll functions	Hasan	Tom Roza	10/17/2012	5pm	Successfully completed
10/4/2012	Install NBAJOBS fix in Banner/PROD	No service distruption expected	Correct problem w/freezes and errors when executing NBAJOB processes	Vicki L	Joe Lampo	10/12/2012	5pm	Successfully completed
10/5/2012	Uprade RH/Linux OS on Banbal1 EIS Load Balancing Server	No service distruption expected	Bring the Linux OS to vendor supported version	Norbert D	Tom Roza	10/12/2012	8pm	Successfully completed
10/8/2012	Update Linux OS on Banba1 to Ver	No service distruption expected	Install latest version to maintain operability	Norbert D	Tom Roza	10/11/2012	8pm	Successfully completed
10/4/2012	Upgrade Exchange Load Balancer Stingray Traffic Manager 1000 M 9.0r3	No service distruption expected	Bring both Exchange Load Balancers to same software level to support synchronization	Norbert D	Tom Roza	10/9/2012	7pm	Successfully completed
10/9/2012	Update Web Tailor PAYVEND_TRANS_TIMEOUT to 30 Minutes	No service distruption expected	Reinstate orginal timeout value - Sept 25 change to 15 mins only worsened the problem	Jim C	Joe Lampo	10/9/2012	9am	Successfully completed
10/1/2012	Install Jave 1.6 for Banner/Bill Payment	No service distruption expected	Attempt to fix Banner/Bill Payment Problems	Norbert	Chien Shih	10/8/2012	330pm	Successfully completed
3/5/2012	Install Fin Aid 8.15 into Banner/PRODN	Occasional service disruptions in PRODN	Period based budgeting/algorithmic rules delivered as new module within Fin Aid	Hasan	Chien Shih	10/4/2012	4pm	Successfully completed

Change Control Log

Date	Action	Impact	Reason	Assigned to	Approver	Target Date	Time	Completed/Status
						(Sort Field)		
9/24/2012	Clone PROD to PRODN	Occasional service disruptions in PRODN	Bring PRODN Up-To-Date For Fin Aid 8.15 Upgrade	Vicki L	Joe Lampo	10/3/2012	8pm	Successfully completed
9/25/2012	Update Web Tailor PAYVEND_TRANS_TIMEOUT to 15 Minutes	No service distruption expected	Attempt to fix Banner/Bill Payment Problems (Recommendation from Salt Lake City CCD)	Matt R	Chien Shih	9/25/2012	Noon	Successfully completed
9/20/20112	Install patch p_pers_strs_calbhr8040002 in PROD	No service distruption expected	Resolve General 8.3 issue for CalBHR 8.4	Hasan	Joe Lampo	9/25/2012	6pm	Successfully completed
9/12/2012	Install CleanAddress Server Build 4.8.17 in PROD & PRODN	No service distruption expected	Correct problem with handling special characters in various data fields	Hasan	Joe Lampo	9/19/2012	5pm	Successfully completed
8/18/2012	Replace SVM/DPM Components in EIS Disk Array	Total Service Outage of Luminis and Banner Production	SVM/DPM Support is being dropped by vendor	Vendor	Chien Shih	9/15/2012	8am	Partially completed; remaining work to be scheduled sometime in October
9/12/2012	Install CleanAddress Server Build 4.8.17 in PROD & PRODN	No service distruption expected	Correct problem with handling special characters in various data fields	Hasan	Joe Lampo	9/14/2012	430pm	Upgrade failed; change backed out
9/6/2012	Update Online Banner Bookshelf	No service distruption expected	Updated to latest Release of July' 2012	Hasan	Tom Roza	9/11/2012	11am	Successfully completed
8/13/2012	Install CALBHR 8.4 into PROD	Total Service Outage of Luminis and Banner Production	Install required upgrades for Payroll Services	Hasan	Chien Shih	9/7/2012	5pm	Successfully completed
8/12/2012	Install CLEAN_Address AUG 2012 Update	None Expected	Maintain address data valid until 10-31-12	Hasan	Tom Roza	9/7/2012	10am	Successfully completed
8/2/2102	Activate SSO for Exchange/OWA via MyPortal	None Expected	Make SSO a Public Service	Matt R	Chien Shih	8/28/2012	10am	Successfully completed
8/13/2012	Install Updated Signed JAR Files for Banner/Oracle platform	None Expected	Current Signed JAR files will expire on Aug 27	Hasan	Chien Shih	8/24/2012	3pm	Successfully completed
8/13/2012	Install CALBHR 8.4 into PRODN	Occasional service disruptions in PRODN	Install required upgrades for Payroll Services	Hasan	Tom Roza	8/20/2012	3pm	Successfully completed
8/6/2012	Upgrade SARS-GRID to Ver 4.8	Total Service Outage of SARS Production	Upgrade to latest supported version of software	Vendor	Chien Shih	8/19/2012	9am	Successfully completed
1/12/2012	Upgrade LSI/SANS Firmware & Replace SVM/DPM Components in EIS Disk Array	Total Service Outage of Luminis and Banner Production	SVM/DPM Support is being dropped by vendor	Vendor	Chien Shih	8/18/2012	8am	Partially Completed: Firmware Upgrade Only
8/13/2012	Clone PROD to PRODN	Occasional service disruptions in PRODN	Bring PRODN Up-To-Date For CALBHR 8.4 Upgrade	Vicki L	Joe Lampo	8/16/2012	8pm	Successfully completed
8/2/2102	Activate SSO for Exchange/OWA via MyPortal	None Expected	Allow ETS to Test SSO	Matt R	Chien Shih	8/13/2012	10am	Successfully completed
8/8/2012	Install Fin Aid patches reg_res8140202 & p1-15bliyg_res8140103 in PROD	None Expected	Update Fin Aid Direct Loan Reconciliation functionality	Hasan	Tom Roza	8/9/2012	5pm	Successfully completed
8/8/2012	Install Fin Aid patches reg_res8140202 & p1-15bliyg_res8140103 in PRODN.	None Expected	Update Fin Aid Direct Loan Reconciliation functionality	Hasan	Tom Roza	8/9/2012	11am	Successfully completed

Change Control Log

Date	Action	Impact	Reason	Assigned to	Approver	Target Date	Time	Completed/Status
						(Sort Field)		
7/30/2012	Install Student Planner component of DegreeWorks 4.1.0 in DWTEST	None Expected	Correct problems with DegreeWorks functions	Norbert	Tom Roza	8/8/2012	3pm	Successfully completed
8/3/2012	Restart Luminis/MyPortal Production Platform	Total Service Outage of Luminis Production	Install components for Exchange/SSO after Changes to Zeus LB	Norbert D	Tom Roza	8/6/2012	8pm	Successfully completed
7/25/2012	Restart Luminis/MyPortal Production Platform	Total Service Outage of Luminis Production	Redirect Luminis & Banner email from MX1 to MX2	Norbert D	Joe Lampo	8/3/2012	8pm	Successfully completed
7/16/2012	Install Fin Aid 8.14.1.1 and 8.14.1.2 into Banner/PROD	Total Service Outage of Luminis and Banner Production	Provide Fin Aid FISAP capabilities	Hasan	Tom Roza	8/1/2012	5pm	Successfully completed
6/11/2012	Shutdown Meeting Maker	Meeting Maker Service Unavailable	Meeting Maker Service replaced by Exchange	Ryan A	Chien Shih	7/29/2012	9pm	Successfully completed
7/16/2012	Install Fin Aid 8.14.1.1 and 8.14.1.2 into Banner/PRODN	Occasional service disruptions in PRODN	Test Fin Aid FISAP capabilities	Hasan	Tom Roza	7/18/2012	2pm	Successfully completed
5/23/2012	Restart Luminis/MyPortal Production Platform	Total Service Outage of Luminis Production	Change Luminis Accounts' expiration date (due to inactivity) from 1 to 2 yrs; Update password character restrictions to include forward/backward slashes ("\" and "/").	Norbert D	Chien Shih	7/13/2012	6pm	Successfully completed
7/9/2012	Clone PROD to PRODN	Occasional service disruptions in PRODN	Bring PRODN Up-To-Date with PROD	Vicki L	Tom Roza	7/12/2012	8pm	Successfully completed
6/1/2012	Clone PROD to PRODN	Occasional service disruptions in PRODN	Bring PRODN Up-To-Date with PROD for 320 Reporting	Vicki L	Joe Lampo	7/9/2012	8pm	Cancelled by A&R Departments
6/27/2012	Test Single Sign-On from Luminis/MyPortal to Exchange/OWA	Possible Exchange/OWA service outage	Be able to SSO from MyPortal to Exchange/OWA	Matt R	Chien Shih	7/1/2012	4pm	Successfully completed
5/24/2012	Finance Roll G/L Accounts and Soft Close	Total Service Outage of Luminis and Banner Production	Close books for FY 2011-12 - prevent inadvertent INB updating	Norbert D/MattR Hasan	Chien Shih	6/30/2012	5pm	Successfully completed
6/120/2012	Install CLEAN_Address JUN 2012 Update	None Expected	Maintain address data valid until 6-30-12	Hasan	Tom Roza	6/29/2012	5pm	Successfully completed
6/11/2012	Full Restart of Luminis/MyPortal Platform	Service Outage for Luminis/MyPortal	Install components for Exchange/SSO	Norbert D	Chien Shih	6/20/2012	8pm	Successfully completed
6/20/2012	Full Restart of Luminis/MyPortal Platform	Service Outage for Luminis/MyPortal	Install components for Exchange/SSO	Norbert D	Chien Shih	6/14/2012	8pm	Successfully completed
6/14/2012	Full Restart of Luminis/MyPortal Platform	Service Outage for Luminis/MyPortal	Install components for Exchange/SSO	Norbert D	Chien Shih	6/6/2012	8pm	Successfully completed
5/28/2012	Upgrade EDConnect to Ver 8.1	Service Outage for Fin Aid ISIR Process	Support Federal SAIG Regulatory Requirements	Ryan A	Tom Roza	5/27/2012	10am	Successfully completed
12/12/2011	Full Clone PROD to PRODN	Occasional service disruptions in PRODN	Bring PRODN Up-To-Date with PROD for Fin Aid Testing	Vicki L	Joe Lampo	5/18/2012	8pm	Successfully completed

Change Control Log

Date	Action	Impact	Reason	Assigned to	Approver	Target Date	Time	Completed/Status
5/14/2012	Implement into PROD Oracle security requirements for: dbms_profiler, TKPROF, Alter Session, Trace Dump Directory, Explain Plan	None Expected	Provide ETS/Programmers with programming enhancement & problem diagnostic tool	Vickie L	Tom Roza	5/14/2012	6pm	Successfully completed
5/2/2012	Demote PHPFEXP in PROD to complete the feed to Finance for pending redistribution transactions	None Expected	Per SR# 1-2489839141, correct PHPFEXP error when process all redistributions	Hasan	Tom Roza	5/7/2012	6pm	Successfully completed
5/1/2012	CCCApply 2012 Annual Updates	All CCCApply applicationws unavailable	2012 Annual Update to CCCApply	Lee McDonald	Joe Lampo	5/5/2012	1pm	Successfully completed
2/29/2012	Full Clone PROD to PRODN	Occasional service disruptions in PRODN	Bring PRODN Up-To-Date with PROD	Vicki L	Joe Lampo	5/3/2012	11pm	Successfully completed
4/30/2012	Full Clone PROD to TESTHRS	Occasional service disruptions in TESTHRS	Bring TESTHRS Up-To-Date with PROD	Vicki L	Joe Lampo	5/1/2012	1am	Successfully completed
4/30/2012	Change login password for ODS generic account on ODSP, ODST, ODST8	None Expected	Prevent users from accessing ODS data they do not have security access to	Vicki L	Andrew LaManque	4/30/2012	10am	Successfully completed
3/22/2012	Install CALB 8.6.1 Upgrade into PRODN	Total Service Outage of Luminis and Banner Production	Implement changes for BOWG MIS 320 Reporting for 2012 Academic Year	Hasan	Chien Shih	4/28/2012	8am	Upgrade Cancelled by EIS Core Team
3/15/2012	Install CALB 8.6 And Major Banner/Student Upgrade into PROD	Total Service Outage of Luminis and Banner Production	Implement changes forMIS 320 reporting and other Banner changes	Hasan	Chien Shih	4/28/2012	8am	Upgrade Cancelled by EIS Core Team
1/27/2012	Install CALBHR 8.3/HR-Payroll 8.6 into Banner/PROD	Total Service Outage of Luminis and Banner Production	Bring CALBHR & HR-Payroll up-to-date with lateast SGHE updates	Hasan	Chien Shih	4/27/2012	6pm	Successfully completed
1/30/2012	Install CALB/Fin Aid Patch: p_bogw_year1213_calb8060003 in Banner/PROD	None Expected	Alternative upgrade for Fin Aid in event CALB 8.6/Student 8.5.3 upgrade not performed	Hasan	Tom Roza	4/27/2012	6pm	Successfully completed
4/18/2012	Full Restart of Luminis/MyPortal Platform	Total Service Outage of Luminis and Banner Production	Implement Exchange Reqs: 2 LDAP Plug-ins; GCF Connector, ISS Server	Norbert D	Chien Shih	4/27/2012	6pm	Successfully completed
4/9/2012	Install CALB 8.6.1 Upgrade into PRODN	Occasional service disruptions in PRODN	Implement changes for BOGW MIS 320 Reporting for 2012 Academic Year	Hasan	Chien Shih	4/23/2012	6pm	Successfully completed
3/15/2012	Install CALB/Fin Aid Patch: p_bogw_year1213_calb8060003 in TESTHRS	None Expected	Alternative upgrade for Fin Aid in event CALB 8.6/Student 8.5.3 upgrade not performed	Hasan	Tom Roza	4/19/2012	11am	Successfully completed
4/18/2012	Install DegreeWorks 4.1 into DWTEST	None Expected	Install latest version to correct known problems	Norbert D	Tom Roza	4/13/2012	5pm	Successfully completed
4/5/2012	Full Clone PROD to TST8	Service Outage of TST8	Bring TST8 Up-To-Date for CALPERS Changes	Vicki L	Chien Shih	4/11/2012	1130pm	Successfully completed

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Date	Action	Impact	Reason	Assigned to	Approver	Target Date	Time	Completed/Status
						(Sort Field)		
3/30/2012	Install new package from Credentials Transcript Package in Banner/PROD	None Expected	Correct Transcript Banner Term Printing Issue	Hasan	Joe Lampo	4/7/2012	11am	Successfully completed
3/28/2012	Setup new INB Oracle Forms Java/JRE files	None Expected	Provide automatic download of Java JRE Plug-ins	Hasan	Tom Roza	4/4/2012	11am	Successfully completed
4/3/2012	Install Fin Aid 8.14 into Banner/PROD	Total Service Outage of Luminis and Banner Production	Spring Updates 2012-2013	Hasan	Chien Shih	3/30/2012	6pm	Successfully completed
3/5/2012	Restart Luminis/MyPortal Production Platform	Total Service Outage of Luminis and Banner Production	Expand Course Studio Shell disk space allocation to 128MBs	Matt R & Norbert D	Chien Shih	3/30/2012	630pm	Successfully completed
3/26/2012	Restart Luminis/MyPortal Production Platform	Total Service Outage of Luminis and Banner Production	Correct defect in Password Management function of Luminis/MyPortal	Norbert D	Chien Shih	3/30/2012	630pm	Successfully completed
1/9/2012	Install CALBHR 8.3/HR-Payroll 8.6 into Banner/PRODN	Occasional service disruptions in PRODN	Bring CALBHR & HR-Payroll up-to-date with lateast SGHE updates	Hasan	Chien Shih	3/23/2012	6pm	Successfully completed
1/30/2012	XAP Vendor Maintenance Work	All CCCApply applicationws unavailable	Mandatory maintenance being performed by Xap vendor	Xap Vendor	Xap Vendor	3/24/2012	9am	Successfully completed
3/16/2012	Install Fin Aid 8.14 into Banner/PRODN	Occasional service disruptions in PRODN	Spring Updates 2012-2013	Hasan	Chien Shih	3/21/2012	2pm	Successfully completed
3/5/2012	Install Oracle Trace Analyzer in Banner/PROD	None Expected	Analyze any Oracle trace files from any Banner instance	Vicki L	Joe Lampo	3/19/2012	5pm	Successfully completed
1/3/2012	Install CALB 8.6 And Major Banner/Student Upgrade into PRODN	Occasional service disruptions in PRODN	Test changes for MIS & 320 reporting and other Banner changes	Hasan	Chien Shih	3/13/2012	11am	Successfully completed
1/27/2012	Clone PROD to PRODN	Service Outage of PRODN & Lumtest	Bring PRODN Up-To-Date for CALB/Student Upgrade	Vicki L	Tom Roza	3/7/2012	8pm	Successfully completed
2/28/2012	Install Patch p_pers_calbhr8020301 into Banner/PROD	None Expected	Resolves Defect 1-12RP7EF: During update, total records (PVRPTOT) are not correct.	Hasan	Tom Roza	3/5/2012	11am	Successfully completed
2/17/2012	Remove WebLogic11g software from Munich Server Platform	None Expected	Bring FHDA in compliance with Oracle licensing	Norbert D	Chien Shih	2/27/2012	1pm	Successfully completed
1/30/2012	Clone PROD to PRODN	Service Outage of PRODN & Lumtest	Bring PRODN Up-To-Date for Foothill/A&R Early Summer Class Scheduling	Vicki L	Tom Roza	2/25/2012	7pm	Successfully completed
2/23/2012	Convert SSB Applications from WebLogic11g to to Tomcat7	Limited SSB Outage to 6 affected applications	Bring FHDA into compliance with Orcle licensing agreement	Matt R.	Chien Shih	2/24-26/2012	6pm	Successfully completed
1/30/2012	Implement Common SARS Computing Platform	Service Outage for SARS/eSARS Applications	Eliminate duplicate SARS computing platforms for each college	Ryan A	Chien Shih	2/23/2012	12pm	Successfully completed
12/7/2011	Install CLEAN_Address FEB 2012 Update	None Expected	Maintain address data valid until 4-30-12	Hasan	Tom Roza	2/16/2012	5pm	Successfully completed
2/9/22012	Install temporary license for UC4PROD production	None Expected	Replace license key that will expire on Feb 18	Hasan	Tom Roza	2/16/2012	3pm	Successfully completed

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Date	Action	Impact	Reason	Assigned to	Approver	(Sort Field) Target Date	Time	Completed/Status
2/16/2012	Install Oracle10g Database patch on Banprddb Server	Total Service Outage of Banner Production & Test Services	SGHE recommendation to fix ORA 600 Oracle DB errors	Vicki L	Chien Shih	2/14/2012	6:25pm	Successfully completed
2/14/2012	Reboot Banssb1 & Banssb2 Servers	None Expected	Correct Feb 11 & 13 performance problem with run-away WWW2_User processes	Nobert D	Tom Roza	2/13/2102	4pm	Did not resolve WWW2_User Session problem
2/13/2012	Enable trigger FHDA_DETC_SRC_RESTRICT_T BRACCD in Banner/PROD	None Expected	Support Cashiering & Finance processing	Vicki L	Joe Lampo	2/8/2012	2pm	Successfully completed
2/1/2012	Install Redhat Linux patches on Banbal1 (Zeus Load Balancer	None Expected - Banbal2 will handle load	Keep operating system current	Norbert D	Tom Roza	2/3/2012	8pm	Successfully completed
1/31/2012	Install CALBHR 8.2.3 into Banner/PROD	Total Service Outage of Luminis and Banner Production	Correct various problems include DEC9 functionality	Hasan	Chien Shih	2/3/2012	6pm	Successfully completed
1/30/2012	Install CALBHR 8.2.3 into Banner/PRODN	Occasional service disruptions in PRODN	Correct various problems include DEC9 functionality	Hasan	Chien Shih	2/1/2012	2pm	Successfully completed
1/30/2012	Clone PROD to PRODN	Service Outage of PRODN & Lumtest	Bring PRODN Up-To-Date	Vicki L	Tom Roza	1/31/2012	7pm	Successfully completed
1/17/2012	Preliminary work for Common SARS Computing Platform	Service Outage for SARS/eSARS Applications	Prepare Termianl Server platform for SARS Common Platform	Ryan A	Chien Shih	1/29/2012	8am	Successfully completed
1/23/2012	Restart Luminis/MyPortal Production Platform	Total Service Outage of Luminis and Banner Production	Activate Oracle/APEX Functionality	Norbert D	Chien Shih	1/27/2012	6pm	Successfully completed
1/9/2012	Install Fin Aid Upgrades Ver 8.12.1, 8.12.2, 8.13 into PROD	Total Service Outage of Luminis and Banner Production	Support Winter Updates 2012-2013	Hasan	Chien Shih	1/27/2012	6pm	Successfully completed
12/13/2011	Update Banner Sleep/Wwake startup procedures: fgractg, forappl, sfrschd, shrtrtc, tgrrcpt, tsrcbil, tgrmisc	None Expected	Cleanup and streamline the code and remove any hard-codings	Hasan	Tom Roza	1/21/2012	5pm	Successfully completed
1/20/2012	Install Debug Version of PEPFCAP in Banner/PROD	None Expected	Correct problems with PEPFCAP that require flush of shared memory pool	Hasan	Joe Lampo	1/18/2012	3pm	Successfully completed
1/18/2012	Relocate Banner-Oracle TESTHRS to Mount Point /u05	Service outage for TESTHRS	Alleviate disk space problem and allow for growth	Vicki L	Tom Roza	1/16/2012	3am	Successfully completed
1/11/2012	Delete Banner-Oracle PPRD Instance	None Expected	PPRD is no longer required	Vicki L	Joe Lampo	1/15/2012	6pm	Successfully completed
1/11/2012	Emergency Restart of ODSP	Service outage for ODSP	Correct error caused by conflict between backup process and ODS Freeze process	Vicki L	Tom Roza	1/15/2012	2pm	Successfully completed
1/15/2012	Reorganize Banner SFPFAUD table in PROD	Possible performance impact on Banner	Improve processing performance	Vicki L	Tom Roza	1/15/2012	7am	Successfully completed
1/3/2012	Install Fin Aid Upgrades Ver 8.12.1, 8.12.2, 8.13 into PRODN	Occasional service disruptions in PRODN	Support Winter Updates 2012-2013	Hasan	Tom Roza	1/11/2012	4pm	Successfully completed

Change Control Log

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12/13/2011	Added some additional comments to the SZRDROP program	None Expected	Request from user	Jim C	Joe Lampo	1/11/2012	130pm	Successfully completed
1/11/2012	Update recovery logic of the BanReports Listener	None Expected	Prevent reports listener from going offline due to Clone	Matt R.	Joe Lampo	1.11.2012	12pm	Successfully completed
1/11/2012	Install Apex 4.1 in Banner/PROD	None Expected	Support implementation of Oracle/APEX platform	Vicki L	Chien Shih	1/5/2012	5pm	Successfully completed
1/3/2012	Install Patch p_pers_calbhr8020202 in Banner/PROD	None Expected	Corrects: PVRPERS Reporting Incorrect Earnings after a Job Change between payroll period begin and end dates	Hasan	Tom Roza	1/5/2012	6pm	Successfully completed
1/5/2012	Full Clone PROD to TESTHRS	Service Outage of TESTHRS	Bring TESTHRS Up-To-Date	Hasan	Joe Lampo	1/4/2012	1pm	Successfully completed
1/3/2012	Install Oracle Trace Analyzer in PRODN	None Expected	Analyze any Oracle trace files from any Banner instance	Vicki L	Joe Lampo	1/4/2012	3pm	Successfully completed
1/3/2012	Reorganize Banner SFPFAUD table in TESTHRS	None Expected	Improve processing performance	Vicki L	Tom Roza	1/4/2012	4am	Successfully completed
1/3/2012	Clone PROD to PRODN	Service Outage of PRODN & Lumtest	Bring PRODN Up-To-Date	Vicki L	Tom Roza	1/3/2012	7pm	Successfully completed
12/5/2011	Install in PROD U.S. Customers: Tax Update #157,158,159 posted for CA	None Expected	Payroll Calculation (PHPCALC) process will use the new tax rates effective January 1, 2012	Hasan	Chien Shih	1/3/2012	6pm	Successfully completed
12/12/2011	Install CLEAN_Address DEC 2011 Update	None Expected	Maintain address data valid until 2-29-12	Hasan	Tom Roza	12/22/2011	1pm	Successfully completed
12/6/2011	Install Res25 Webservices 2.3 in prodcution	Service Outage for Res25 Application	Upgrade to most current version	Ryan A	Tom Roza	12/22/2011	1pm	Successfully completed
11/16/2011	Install HR-Payroll, HR-Self Service, Postion Control 8.6 PROD	Total Service Outage of Luminis and Banner Production	Support 2011 W2 Processing	Hasan	Tom Roza	12/21/2011	6pm	Successfully completed
11/8/011	Shutdown Peach Admin System & Access to Oracle/Rdb	No access to Oracle/Rdbs	Part of Old Admin System Decommissioning Project	Hasan	Joe Lampo	12/19/2011	4pm	Successfully completed
12/2/2011	Setup in PROD Batch ECMS/3CMS Import Process	None Expected	Connect to ECMS/C3MS to import data - Execute lengthy HTML caching process so performance can be improved for end-users students	Hasan	Joe Lampo	12/19/2011	11am	Successfully completed
12/19/2011	Install Res25 3.3.1 in prodcution	Service Outage for Res25 Application	Upgrade to most current version	Ryan A	Tom Roza	12/19/2011	2pm	Successfully completed
11/16/2011	Emergency Clone PROD to PRODN	Service Outage of PRODN & Lumtest	Bring PRODN Up-To-Date for 1098Ts and W2 testing	Vicki L	Tom Roza	12/14/2011	7pm	Successfully completed
12/13/2011	Install patch "p1-dki751_bwp8050006" for Banner HR/Employee Self Service in PROD	None Expected	Correct Locked & Unlocked status too many parameter/Upper Limit ERROR	Hasan	Joe Lampo	12/14/2011	4pm	Successfully completed

Change Control Log

Date	Action	Impact	Reason	Assigned to	Approver	(Sort Field) Target Date	Time	Completed/Status
12/14/2011	Install HR-Payroll, HR-Self Service, Postion Control 8.6 PRODN	Service Outage of PRODN & Lumtest	Support 2011 W2 Processing	Hasan	Tom Roza	12/2/2011	4pm	Successfully completed
11/8/011	Decommision Walnut IA/Plus Server Platform	None Expected	Reduced IA/Plus usage no longer requires two servers	Hasan	Tom Roza	11/18/2011	10am	Successfully completed
10/31/2011	Decommission Old Oracle Portal	None Expected	System is obsolete and no longer required	Nobert	Chien Shih	11/18/2011	8am	Successfully completed
10/24/2011	Update Banner Bookshelf to October 2011	None Expected	Bring Bookshelf Up-To-Date w/Banner Software Upgrades	Hasan	Tom Roza	11/16/2011	1pm	Successfully completed
11/7/2011	Clone PROD to PRODN	Service Outage of PRODN & Lumtest	Bring PRODN Up-To-Date	Vicki L	Tom Roza	11/15/2011	7pm	Successfully completed
11/8/011	Full Clone PROD to TESTHRS	Service Outage of TESTHRS	Bring TESTHRS Up-To-Date w/Banner Software Changes	Hasan	Tom Roza	11/15/2011	11am	Successfully completed
11/4/011	Install Luminis Ver 4.3 into MyPortal Production	Total Service Outage of Luminis and Banner Production	Upgrade Luminis to current software version	Norbert D & Matt R	Chien Shih	11/11/2011	8am	Partially successful - problems with Password Mgmt and Group Studio
11/7/2011	Relocate Meeting Maker onto the Gato Server	Total Service Outage of Meeting Maker service	Re-establish Meeting Maker on its production platform	Ryan A	Tom Roza	11/10/2011	11pm	Successfully completed
11/2/2011	Banner Financial Aid 8.12 Installed in PROD	Total Service Outage of Luminis and Banner Production	Install Fin Aid Regulatory Updates for Summer 2011-2012	Hasan	Tom Roza	11/10/2011	6pm	Successfully completed
4/272011	Install CALBHR 8.2.2 in PROD	Total Service Outage of Luminis and Banner Production	Correct Various PERS Reporting problems	Hasan	Tom Roza	11/10/2011	6pm	Successfully completed
10/27/2011	Upgrade firmware in LSI/SANs	Total Service Outage of Luminis and Banner Production	Correct problems that cause Sept 15-19 Banner performance problem	Norbert D	Chien Shih	11/4/2011	6pm	Successfully completed
10/14/2011	Create in PROD: fsamgr user, Custom_Query_Package, and gokp_internatl_stud1	None Expected	Update for fsaAtlas Ver 7.5 Upgrade	Vicki L	Tom Roza	11/4/2011	1pm	Successfully completed
11/3/2011	Install CALBHR 8.2.2 in PRODN	Occasional service disruptions in PRODN	Correct Various PERS Reporting problems	Hasan	Tom Roza	11/2/2011	5pm	Successfully completed
10/27/2011	Banner Financial Aid 8.12 - Installed in PRODN	Total Service Outage of Luminis and Banner Production	Install Fin Aid Regulatory Updates for Summer 2011-2012	Hasan	Tom Roza	11/2/2011	2pm	Successfully completed
4/272011	Clone PROD to PRODN	Service Outage of PRODN & Lumtest	Bring PRODN Up-To-Date	Vicki L	Tom Roza	11/1/2011	7pm	Successfully completed
10/5/2011	Install Finance Pool Account-Budget Query SSB modification in PROD	None Expected	Provide Business Services with Added functionality	Erwin W	Joe Lampo	11/1/2011	11am	Successfully completed
11/1/2011	Install SunGard MobileConnection package	None Expected	Update SPRIDEN & GOREMAL table for codes related to Sungard Mobile Connection.	Vicki L	Joe Lampo	10/31/2011	2pm	Successfully completed
10/31/2011	Install Banner/Finance Ver 8.6 into PROD	Total Service Outage of Luminis and Banner Production	Upgrade Finance to current release level	Hasan	Chien Shih	10/28/2011	6pm	Successfully completed

Change Control Log

Date	Action	Impact	Reason	Assigned to	Approver	Target Date	Time	Completed/Status
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10/5/2011	Install CLEAN_Address OCT 2011 Update	None Expected	Maintain address data valid until 12-31-11	Hasan	Tom Roza	10/28/2011	1pm	Successfully completed
10/18/2011	Bank of America Transfers from Banner	None Expected	Transfer process from Legacy to Banner	Hasan	Joe Lampo	10/14/2011	9am	Successfully completed
4/12/2011	Install Luminis Ver 4.3 into MyPortalTest Test	Service outage for MyPortalTest	Upgrade Luminis to current software version	Norbert D	Chien Shih	10/12/2011	2pm	Successfully completed
10/5/2011	Install DegreeWorks Patch dap13prd-DWPatch#12.zip in DWPROD	None Expected	Correct problem where leading zeros were being generated for course unit values	Norbert D	Tom Roza	10/6/2011	4pm	Successfully completed
10/4/2011	Recreate Oracle logfile groups in Banner/PROD	None Expected	Improve DB performance: Avg logfile switch time 30-40mins, is optimal time.	Vicki L	Tom Roza	10/6/2011	2pm	Successfully completed
10/4/2011	Change the Avg time of the logfile switch every 15-20 mins.	None Expected	Reduce excessive redo logs & undo segments to improve DB performance	Vicki L	Tob Roza	10/5/2011	5pm	Successfully completed
10/5/2011	Restart Luminis/MyPortal Production Platform	Total Service Outage of Luminis/MyPortal	Expand Course Studio Shell disk space allocation to 50MBs	Norbert D	Chien Shih	9/30/2011	10pm	Successfully completed
9/26/2011	Install CCCapply High School Major Changes In PROD	None Expected	Activate new triggers for High School Major Changes	Jim C	Joe Lampo	9/30/2011	10am	Successfully completed
9/26/2011	Update TSRCBIL Accts Rec Job In PROD	None Expected	Correct invoice page printing prblemcaused by Accts Rec 8.3 upgrade	Hasan	Tom Roza	9/23/2011	5pm	Successfully completed
9/23/2011	Change the db_cache_size to 512MB in PROD	None Expected	Coorect NBAJOBS abort problem	Vicki	Tom Roza	9/23/2011	12pm	Successfully completed
9/23/2011	Change the db_cache_size to 256MB in PROD	None Expected	Coorect NBAJOBS abort problem	Vicki	Tom Roza	9/22/2011	4pm	Successfully completed
9/22/2011	Install Banner/Finance Ver 8.6 into PRODN	Occasional service disruptions in PRODN	Upgrade Finance to current release level	Hasan	Tom Roza	9/22/2011	1pm	Successfully completed
9/15/2011	Stop and Start Luminis Production Platform	Service Outage for Luminis/MyPortal	Activate GCF Connector for DegreeWorks SSO	Norbert	Chien Shih	9/21/2011	7pm	Successfully completed
9/21/2011	Activate DegreeWorks/Student Upload Script for DWPROD	None Expected	Maintain current Student data for DegreeWorks	Norbert D	Tom Roza	9/21/2011	4am	Successfully completed
9/19/2011	Clone PROD to PRODN	Service Outage of PRODN & Lumtest	Bring PRODN Up-To-Date	Vicki L	Tom Roza	9/20/2011	7pm	Successfully completed
9/15/2011	Install Credsecsignon.sql 3.4a into Banner/PROD	None Expected	GPA recalculation script from Credentails	Hasan	Joe Lampo	9/20/2011	5pm	Successfully completed
9/20/2011	Reboot LSI/SANs Disk Array & New Fibre Chnl Card	Total Service Outage of Luminis and Banner Production	Coorect Severe MyPortal and Banner Performance problems	Norbert	Chien Shih	9/19/2011	3pm	Successfully completed
9/19/2011	Reboot Baninb1 & Banprddb Servers	Total Service Outage of Luminis and Banner Production	Resolve Banner performance problms	Norbert D	Tom Roza	9/17/2011	1am	Successfully completed
9/16/2011	Install CALBHR 8.2.1 in PROD	Total Service Outage of Luminis and Banner Production	Resolve CALPERS reporting problems	Hasan	Chien Shih	9/16/2011	6pm	Successfully completed

Change Control Log

Date	Action	Impact	Reason	Assigned to	Approver	Target Date	Time	Completed/Status
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9/6/2011	Install Accounts Receivables 8.3/8.4 Upgrade in PROD	Total Service Outage of Luminis and Banner Production	Upgrade Accts Rec to current release level	Hasan	Tom Roza	9/16/2011	6pm	Successfully completed
7/25/2011	Disable archive logging for ODSP	None Expected	Improve peformance for ODS Refresh/Load processes	Vicki L	Tom Roza	9/8/2011	6pm	Successfully completed
9/8/2011	Install CALBHR 8.2.1 in PRODN	Occasional service disruptions in PRODN	Resolve CALPERS reporting problems	Hasan	Chien Shih	9/7/2011	11am	Successfully completed
9/6/2011	Implement in BDMS/PROD SSN Masking change	None Expected	Conceal all but last 5-digit of SSN from being displayed	Vicki L	Chien Shih	9/1/2011	6pm	Successfully completed
8/24/2011	Install EcoPass System on PROD	None Expected	Implement EcoPass Discounted Pass as production service	Joe Lampo	Joe Lampo	9/1/2011	9am	Successfully completed
8/11/2011	Install patch p1-b8hdu5_pay80500p1-b8hdu5_pay8050003 into Banner/PROD	None Expected	Correct Missing audit trail in PEIDHIS	Hasan	Tom Roza	8/31/2011	4pm	Successfully completed
8/31/2011	Install in ODSP SGHE ODS 8.1 Patch	None Expected	Correct HRS/ODS Refrresh problem caused by HR/Payroll 8.5 Upgrade	Vicki L	Joe Lampo	8/29/2011	9pm	Successfully completed
8/26/2011	Install CLEAN_Address AUGUST 2011 update in PROD	None Expected	Maintain address data valid until 10-31-11	Hasan	Tom Roza	8/26/2011	10am	Successfully completed
8/17/2011	Install Accounts Receivables 8.3/8.4 Upgrade in PRODN	Occasional service disruptions in PRODN	Upgrade Accts Rec to current release level	Hasan	Tom Roza	8/25/2011	4pm	Successfully completed
7/25/2011	Clone PROD to PRODN	Service Outage of PRODN & Lumtest	Bring PRODN Up-To-Date	Vicki L	Tom Roza	8/23/2011	7pm	Successfully completed
7/29/2011	Upgrade CCCApply for Social Securty Number Support	None Expected	Meet SSN compliance requirements set by the SSA	Jim C	Joe Lampo	8/22/2011	3pm	Successfully completed
8/22/2011	Install Advancement & Adv Self Service to Ver 8.4 into PROD	Total Service Outage of Luminis and Banner Production	Upgrade Advancement to current release level	Hasan	Chien Shih	8/19/2011	6pm	Successfully completed
7/14/2011	Install 4 FISAP/DL Recon Patches on Banner/PROD	None Expected	Proved required functionality for regulatory mandates	Hasan	Chien Shih	8/17/2011	4pm	Successfully completed
8/16/2011	Clone Banne Software Tree from PROD to TESTHRS	Service Outage of TESTHRS	Bring TESTHRS Up-To-Date	Hasan	Tom Roza	8/16/2011	4pm	Successfully completed
8/16/2011	Install new PHPCHKL module in PROD	Include with CALBHR/HR-Payroll Upgrade	Replace Sungard version of PHPCHKL Evision's version of PHPCHKL	Hasan	Joe Lampo	8/12/2011	6pm	Successfully completed
8/11/2011	Install CALBHR 8.2 Upgrade package into PROD; HR 8.4/8.5, HR/Self Service 8.4/8.5, Position Control 8.5	Total Service Outage of Luminis and Banner Production	Satisfy PERS/STIRS Reporting requirements	Hasan	Chien Shih	8/12/2011	6pm	Successfully completed
7/14/2011	Install 4 FISAP/DL patches in PRODN	None Expected	Proved required functionality for regulatory mandates	Hasan	Tom Roza	8/12/2011	1pm	Successfully completed
8/9/2011	Install Oracle APEX on TST8	None Expected	Support Oracle/Apex testing	Vicki L	Tom Roza	8/8/2011	4pm	Successfully completed
8/8/2011	Clone PROD to TST8	Service Outage of TST8	Support Oracle/Apex testing	Vicki L	Chien Shih	8/5/2011	9pm	Successfully completed
8/1/2011	Install Fin. Aid 8.11 Patch p1-u307pc_res8110103 on PROD	None Expected	Implement Fin Aid PLUS Defect Resolution Patch	Hasan	Tom Roza	7/22/2011	4pm	Successfully completed

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7/21/2011	Clone Banner Software Tree from PROD toTST8	Service Outage of TST8	Support Fin Aid PLUS Defect Resolution Patch Testing	Hasan	Tom Roza/Joe Lampo	7/21/2011	3pm	Successfully completed
7/21/2011	Restart Oracle Application Server & Clean_Address Service	Total Service Outage of Banner/INB Production	Resolve SPAIDEN and SHARQTC Problem	Norbert D & Hasan	Chien Shih	7/18/2011	10pm	Successfully completed
7/18/2011	Change in GTVSDAX the code REGACCTIME from a value of 2 to a value of 1	None Expected	Resolve deadlock problem with registration	Vicki L	Tom Roza	7/17/2011	8pm	Successfully completed
7/17/2011	Block Employee Access to Banner/SSB Finance Links	No Access to Banner/SSB Finance	Support Encumbrance Roll-over Processing	Matt R.	Chien Shih	7/15/2011	8am-2pm	Successfully completed
7/11/2011	Restart Oracle Application Server - Reboot Baninb1 Server	Total Service Outage of Banner/INB Production	Resolve massive database deadlock error condition	Norbert D	Chien Shih	7/14/2011	3:45pm	Successfully completed
7/14/2011	Clone PROD to TST8 Each Night July 5-thru 8	Service Outage of TST8	Update TST8 for Finance FY-End Closing Testing	Vicki L	Tom Roza	7/5/2011	11pm	Successfully completed
7/5/2011	Execute Finance Soft Close For FY 2010-11	Total Service Outage of Luminis and Banner Production	Ensure all student payments are processed before Midnight Jun 30	Hasan	Chien Shih	6/30/2011	11pm	Successfully completed
6/20/2011	Install CALBHR 8.2 Upgrade package into PRODN; HR 8.4/8.5, HR/Self Service 8.4/8.5, Position Control 8.5	Occasional service disruptions in PRODN	Satisfy PERS/STIRS Reporting requirements	Hasan	Tom Roza	6/28/2011	5pm	Successfully completed
6/22/2011	Install Patch p1-s74dup_calbhr8020001 on PROD	None Expected	Correct STRS report for payrate, earnings, base hours and classification code	Hasan	Chien Shih	6/29/2011	4pm	Successfully completed
6/24/2011	Oracle Database Automatic Memory Management Function	Total Service Outage of Luminis and Banner Production	Correct problem with Shared Memory Pool allocations	Vicki	Fred Sherman	6/22/2011	8pm	Successfully completed
6/22/2011	Stop & Start Luminis Platform	Total Service Outage of Luminis and Banner Production	Correct problem with Luminis/BDMS SSO processing	Norbert D	Tom Roza	6/22/2011	8pm	Successfully completed
6/22/2011	Clone PROD to TST8	Service Outage of TST8	Update TST8 for Soft Close Testing	Vicki L	Tom Roza	6/20/2011	11pm	Successfully completed
6/20/2011	Install REPT Ver 8.1 on PRODN	None Expected	Improve performance of 320 & MIS reporting	Hasan	Tom Roza	6/19/2011	8pm	Successfully completed
6/16/2011	Install CLEAN_Address JUNE 2011 update in PROD	None Expected	Maintain address data valid until 8-31-11	Hasan	Tom Roza	6/17/2011	5pm	Successfully completed
6/7/2011	Install Fix for CLEAN_Address	None Expected	Correct auto-field updating problem	Hasan	Tom Roza	6/17/2011	5pm	Successfully completed
6/16/2011	Update MAPS Server	None Expected	Correct error whenlogging into Argos	Ryan A	Tom Roza	6/16/2011	10pm	Successfully completed
6/15/2011	Install REPT Ver 8.1 on PRODN	Occasional service disruptions in PRODN	Improve performance of 320 & MIS reporting	Hasan	Tom Roza	6/7/2011	4pm	Successfully completed
6/3/2011	Add 18GB of swap space to Oracle File System	None Expected	Correct deferred swap reservation failure pid problem that occurred on Jun 6	Robby W	Tom Roza	6/6/2011	10am	Successfully completed

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6/6/2011	Upgrade eVisons to Ver 3.8x on Bandoc	Service Outage of Bandoc	Correct Server Disconnect problems	Ryan A	Tom Roza	6/3/2011	11pm	Successfully completed
6/2/2011	Install Advancement & Adv Self Service to Ver 8.4 into PRODN	Occasional service disruptions in PRODN	Upgrade Advancement to current release level	Hasan	Tom Roza	6/2/2011	4pm	Successfully completed
6/1/2011	Clone PROD to PRODN	Service Outage of PRODN & Lumtest	Inadvertent Clone Operation	Vicki L	Tom Roza	5/31/2011	8pm	Successfully completed
5/31/2011	Install SGHE modifications to SHREDIY & SHRTRTC	None Expected	Retrofit modifications to support CALB/Student 8.4.1	Hasan	Joe Lampo	5/26/2011	12pm	Successfully completed
5/25/2011	Clone PROD to PRODN	Service Outage of PRODN & Lumtest	Bring PRODN Up-To-Date	Vicki L	Chien Shih	5/24/2011	8pm	Successfully completed
5/12/2011	Clone Full PROD to TESTHRS	Service Outage of TESTHRS	Bring TESTHRS Up-To-Date	Vicki L	Tom Roza	5/23/2011	8pm	Successfully completed
5/23/2011	Install CALB 8.4.1 in PROD	Total Service Outage of Luminis and Banner Production	Upgrade CALB to current software versions - included with CALB/Student 8.4.1 Package	Hasan	Tom Roza	5/20/2011	6pm	Successfully completed
4/21/2011	Restart Luminis/MyPortal Production Platform	Total Service Outage of Luminis and Banner Production	Alter GCF connector for BDMS & switch instance from TRNG8 to PROD; BDMS and BanReports connectors force authentication each time; add new entry to the referrer filter in permit adding developing custom JSP files w/o needing a restart	Norbert D	Joe Lampo	5/13/2011	10pm	Successfully completed
5/11/2011	Banner Financial Aid 8.11 - Installed in PROD	Total Service Outage of Luminis and Banner Production	Install Fin Aid Regulatory Updates for Spring 2011-2012	Hasan	Tom Roza	5/13/2011	6pm	Successfully completed
2/8/2011	Install DegreeWorks 4.0.9 into DW Test Platform	Service Outage of DWTEST	Required for Colleges to build "localizations" in DW	Norbert D	Chien Shih	5/11/2011	3pm	Successfully completed
4/1/2011	Resume Daily PROD/TESTHRS Clone Tues-Sat 1:00am	Service Outage of TESTHRS	Bernata Slater using TESTHRS for budget development	Vicki L	Chien Shih	5/10/2011	1am	Successfully completed
5/9/2011	Install CALB HR 8.1.2 Patch: p_pers_calbhr8010203 in PRODN	None Expected	Resolves defect 1-MGM37B, defect 1-MO1B21, defect 1-O2LZB3, RPE 1-O2LZBT, RPE 1-O9DU25, RPE 1-P0Y1 E7 & defect 1-LO5TVV	Hasan	Tom Roza	5/9/1011	6pm	Successfully completed
5/9/2011	Create BDMS Production Platform	Total Service Outage of Luminis and Banner Production	Create BDMS Production Platform for Go Live	Vicki L & Ryan A	Chien Shih	5/7/2011	6pm	Successfully completed
4/24/2011	Clone PROD to TST8 (Full Clone)	Service Outage of TST8	Support Advancement Go Live Testing	Vicki L	Chien Shih	5/7/2011	6pm	Successfully completed
5/3/2011	Clone PROD to TST8	Service Outage of TST8	Support Advancement Go Live Testing	Vicki L	Chien Shih	5/6/2011	1am	Successfully completed

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5/3/2011	Apply patch p1-nxvpxl_calbhr8010202.pc to PROD	None Expected	Resolve records combining when contribution code on both records is same, but are different scls_codes and/or base hours	Hasan	Tom Roza	5/6/2011	6pm	Successfully completed
4/28/2011	Install CALBHR 8.1.2 Upgrade in PROD	Total Service Outage of Luminis and Banner Production	Provide new functionality for HR/Payroll Processing	Hasan	Tom Roza	5/6/2011	6pm	Successfully completed
3/21/2011	Install Patch p1-leahm_pay8050001 on PRODN	None Expected	Correct HR/Payroll problem with incorrect job begin and end dates	Hasan	Joe Lampo	5/6/2011	11am	Partially successful - Installed only a portion of patch - other portion aborted
5/5/2011	Install CALBHR 8.1.1 Upgrade in PROD	Total Service Outage of Luminis and Banner Production	Provide new functionality for HR/Payroll Processing	Hasan	Tom Roza	5/6/2011	6pm	Successfully completed
2/15/2011	Install Mass Data Update Utility (MDUU v8.0) on PRODN	None Expected	Build a "pledge" interface between Advancement & Payroll	Hasan	Chien Shih	5/4/2011	12pm	Successfully completed
5/4/2011	Banner Financial Aid 8.11 - Installed in PRODN	Service Outage of PRODN	Provide ability to test Fin Aid Regulatory Updates for Spring 2011-2012	Hasan	Tom Roza	5/3/2011	4pm	Successfully installed in PRODN
2/8/2011	Install Clean_Address Build: 1766; Date: 03/15/2011; Expiration: 06/30/2011	None Expected	Update Clean Address with the most recent postal data	Hasan	Tom Roza	4/29/2011	12pm	Successfully completed
4/29/2011	Stop/restart PROD to Reset the session id	Total Service Outage of Luminis and Banner Production	SGHE FAQ - SR #1-1369810311 for Banner problem (Ron Rayas)	Vicki L	Joe Lampo	4/29/2011	10pm	Successfully completed
4/29/2011	Expand Oracle Disk Space: Oracle database binaries, Oracle archive logs, and Oracle database instances: PROD, PRODN, ODSP, ODST8, LumPROD	Service outage for: PROD, PRODN, ODSP, ODST8, LumPROD: This affects MyPortal, MyPortalTest, and Banner SSB & INB production services	Add more disk space to comprehend additional Banner modules and components and normal growth	Norbert D	Chien Shih	4/29/2011	8pm	Successfully completed
3/4/2011	Cancel Twice-weekly cloning of PROD to TST8	None Expected	SupportAdvancement Go Live	Vicki L	Chien Shih	4/26/2011	10am	Successfully completed
4/26/2011	Execution in PROD - SQL scripts:sfkcur1.sql, sfkwai1.sql, sfrrmsgi_08030003.sql	None Expected - Being included with Fin Aid 8.10 Upgrade	Resolves problem with waitlist	Hasan	Tom Roza - Joe Lampo	4/25/2011	8pm	Successfully installed in Production
2/25/2011	Install in PROD Fin Aid patches : reg_res81000-1- Pell Payment Schedule & p1-h2bhus_res8100001, p1-hwqaq9_res8100002	None Expected - Being included with Fin Aid 8.10 Upgrade	Install patches that are to fix problems with Pell Grants	Hasan	Tom Roza	4/25/2011	8pm	Successfully installed in Production
2/17/2011	Install CALB 8.4.1 in PRODN	Occasional service disruptions in PRODN	Upgrade CALB to current software versions	Hasan	Tom Roza	4/21/2011	4pm	Successfully completed

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4/21/2011	Install the patch p1-jnhx2z_calb8040101 on PRODN	None Expected	Fix problem where CALB 8.4 BOGW "apply exemptions online" no longer works on SFAREGS.(Self-service still works)	Hasan	Tom Roza	4/18/2011	1pm	Successfully completed
4/18/2011	Apply Beta patch "pdpf496.pc" to PRODN	None Expected	Resolve records combining when contribution code on both records is same, but are different scls_codes and/or base hours	Hasan	Tom Roza	4/14/2011	6pm	Successfully completed
4/14/2011	Add 4pm Finance ODS Refresh	None Expected	Make more current data available to ODS	Vicki L	Joe Lampo	4/13/2011	11am	Successfully completed
4/13/2011	Clone PROD to TST8 Nightly Apr 12-15	Service Outage of TST8	Work on Issues with Cashiers Processing	Vicki L	Joe Lampo	4/12/2011	1am	Successfully completed
4/12/2011	Clone PROD to TST8 Nightly Apr 11-15	Service Outage of TST8	Work on Issues with Cashiers Processing	Vicki L	Joe Lampo	4/12/2011	1am	Unsuccessful - Inadvertent Clone of TESTHRS Overlaid Advancement Conversion work
4/11/2011	Patch Windows/OS on Bandoc Server	Service Outage of eVisions	Vendor provided security patches	Ryan A	Tom Roza	4/12/2011	1am	Successfully completed
4/11/2011	Update MAPS to 3.1.1.488, Argos to 3.8.0.411, and FormFusion to 3.1.0.242	Service Outage of eVisions	Minor vendor provided updates to eVisions to maintain current versions	Ryan A	Tom Roza	4/12/2011	1am	Successfully completed
4/11/2011	Install CALB 8.4/Student 8.4 Upgrade package in PRODN	Occasional service disruptions in PRODN	Upgrade CALB and Banner/Student to current software versions	Hasan	Tom Roza	11-Apr	11am-6pm	Successfully completed
3/31/2011	Clone PROD to TST8	Service Outage of TST8	Work on Issues with Cashiers Processing	Vicki L	Joe Lampo	4/6/2011	2am	Successfully completed
4/4/2011	Install into PROD CCCApply 2011 Annual Update Changes Affecting Downloads	Brief interruption of CCCApply application download process	Annual Changes to CCCApply Provided by XAP Vendor	Lee McDonald	Tom Roza	4/6/2011	2pm	Successfully completed
3/16/2011	Clone PROD to PPRD	Service Outage of PPRD	Support 320 -P2 Filing and Work with SIG Consultant	Vicki L	Tom Roza	4/6/2011	10pm	Successfully completed
2/23/2011	Suspend Nightly clone of PRODN to TESTHRS	TESTHRS will not be refreshed with current date from PROD	Advancemnt needs another Banner instance for conversion work	Hasan	Joe Lampo	3/30/2011	4pm	Successfully completed
3/30/2011	Re-compile pvrpers in PRODN for Banner/HR-Payroll	None Expected	SR: 1-1357881461/Defect: 1-MGM37BI - Corrects problem of pvrpers aborts with oracle error	Hasan	Tom Roza	3/30/2011	4pm	Successfully completed
3/30/2011	Clone PROD to PPRD	Service Outage of PPRD	Request from IS/Apps team for Advancement Conversion Script Testing	Hasan	Joe Lampo	3/30/2011	3pm	Cancelled by Joe Lampo
3/30/2011	Activate signed Java JAR files in all Banner instances	None Expected	Java 1.6.18 requires signed Java JAR files - otherwise users see security warnings logging into INB	Hasan	Tom Roza	3/30/2011	12pm	Successfully completed

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Date	Action	Impact	Reason	Assigned to	Approver	Target Date	Time	Completed/Status
						(Sort Field)		
3/30/2011	Configure Proxy/Network setup for Fin. Aid 8.10 FM/Need Analysis in PROD	Outage to FM-Need analysis web interface	Based on Recommendation from SGHE/Action Line	Hasan	Tom Roza	3/29/2011	12pm	Successfully completed
3/23/2011	Install in PRODN two triggers on five forms except for user "TAISPRD" who is the nightly batch job runner.	None Expected	Prevent all users inserting/updating the requested detail codes on the five forms	Vicki L	Tom Roza	3/28/2011	11am	Successfully completed
3/28/2011	Install in PRODN Patch #: p1-feh2o2_calbhr8010103 - Defect 1-FEH2O2(STRS)	None Expected	Correct HR/PR problem: When employee has 2 jobs where either the	Hasan	Tom Roza	3/28/2011	11am	Successfully completed
3/28/2011	Change PROD-to-TESTHRS Schedule to Tue-Sat at 1:00am	None Expected	classification code or base hours is different on one job than the other	Vicki L	Joe Lampo	3/28/2011	10am	Successfully completed
3/28/2011	Clone PROD to PPRD	Service Outage of PPRD	Request from IS/Apps team for Advancement Conversion Script Testing	Vicki L	Joe Lampo	3/27/2011	9pm	Successfully completed
3/27/2011	Clone PROD to PPRD	Service Outage of PPRD	Request from IS/Apps team for Advancement Conversion Script Testing	Vicki L	Joe Lampo	3/23/2011	1pm	Successfully completed
3/23/2011	Configure Proxy/Network setup for Fin. Aid 8.10 FM/Need Analysis in PRODN	None Expected	Based on Recommendation from SGHE/Action Line	Hasan	Tom Roza	3/23/2011	11am	Successfully completed
3/23/2011	Install CALBHR 8.1.2 Upgade in PRODN	Service Outage of PRODN	Provide new functionality for HR/Payroll Processing	Hasan	Tom Roza	3/23/2011	10am	Successfully completed
3/21/2011	Install in PRODN CCCApply 2011 Annual Update Changes Affecting Downloads	None Expected	Test Annual Changes to CCCApply Provided by XAP Vendor	Lee McDonald	Tom Roza	3/23/2011	6pm	Successfully completed
3/16/2011	In ODSP increase the SGA_MAX_SIZE to 8GB	None Expected	Correct performance problem with FBM061	Vicki L	Tom Roza/Joe Lampo	3/21/2011	7pm	Successfully completed
3/21/2011	Disable 43 Database Constraints in PROD for Advancement	None Expected	Fix problem with inability to add gifts in Advancement	Vicki L	Joe Lampo	3/16/2011	4pm	Successfully completed
3/15/2011	Remove Seed data from Advancement tables in PROD: ATVDCNP(Validation table), ATVGIFT(Validation table), APADCDP(Control table)	None Expected	Remove Seed data so that actual FHDA data can be added to tables	Ron Rayas	Chien Shih	3/15/2011	12pm	Successfully completed
3/15/2011	Disable 43 Database Constraints in TST8 for Advancement	None Expected	Fix problem with inability to add gifts in Advancement	Vicki L	Chien Shih	3/15/2011	10am	Successfully completed
3/15/2011	Install CALBHR 8.1.1 Upgrade in PRODN	Service Outage of PRODN	Provide ability to test new functionality for HR/Payroll Processing	Hasan	Tom Roza	3/14/2011	11am	Successfully installed in PRODN
2/15/2011	Install Patch DW4.0.8.1-IBIPOW in DegreeWorks Test Platform	Requires Restart of DegreeWorks Platform	Close security vulnerability in DegreeWorks - FAQ 1-IC93BX	Norbert D	Chien Shih	3/10/2011	5pm	Successfully completed

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3/8/2011	Clone PROD to TST8	Service Outage of TST8	Request from IS/Apps team for DegreeWorks	Vicki L	Joe Lampo	3/9/2011	7pm	Successfully completed
3/9/2011	Re-compile FPAPOAS form in PROD	None Expected	Action Line recommendation to SR 1-1196575811	Hasan	Joe Lampo	3/8/2011	5pm	Successfully completed
3/7/2011	Expand Oracle Disk Space: Database Backup Sets & Oracle database instances: TESTHRS, PPRD, TST8, TRNG8, CONV8, DWTEST	Service outage for: TESTHRS, PPRD, TST8, TRNG8, CONV8, DWTEST	Add more disk space to comprehend additional Banner modules and components and normal growth	Norbert D	Chien Shih	3/8/2011	12pm	Successfully completed
3/4/2011	Re-compile SVPPYMT in PROD	None Expected	Version of SVPPYMT in PROD is 7.6 and should be 8.3	Hasan	Tom Roza	3/4/2011	6pm	Successfully completed
3/4/2011	Restart Luminis/MyPortal Production Platform	Total Service Outage of Luminis and Banner Production	Install modifications to Banner and Luminis for upcoming BDMS and Student Dashboard applications	Norbert D	Chien Shih	3/2/2011	11pm	Successfully completed
3/2/2011	Load package "bwlkffg1.sql" into Baninst1 for PROD	None Expected	Package generates the Final Grade Roster	Hasan	Joe Lampo	3/2/2011	10am	Successfully installed in Production
3/2/2011	CLEAN_Address Linux & DPV FEB 2011 Update	None Expected	Update latest addresses	Hasan	Tom Roza	2/25/2011	11am	Successfully installed in Production
2/7/2011	Upgrade Banner/Fin Aid to Ver 8.10 in Production	Total Service Outage of Luminis and Banner Production	Install Fin Aid Regulatory Updates for 2010-11	Hasan	Tom Roza	2/25/2011	8pm	Successfully installed in Production
2/1/2011	Upgrade Linux/OS and Reboot SSB Servers	None Expected	Bring Linux/OS to current level and clear fragmented resources	Norbert D	Tom Roza	2/22/2011	10pm	Successfully completed
2/17/2011	Install in PRODN Fin Aid patches : reg_res81000-1- Pell Payment Schedule & p1-h2bhus_res8100001	Service Outage of PRODN	Test patches that are to fix problems with Pell Grants	Vicki L	Tom Roza	2/21/2011	8pm	Successfully installed in PRODN
2/17/2011	Clone PROD to TST8	No Impact on PROD - TST8 Unavialbale	Provide Advancement with up-to-date Banner instance for DonorWorks conversion	Vicki L	Tom Roza	2/8/2011	7pm	Successfully Cloned PROD to TST8
2/8/2011	Install Banner/Fin Aid to Ver 8.10 in PRODN	Service Outage of PRODN	Install Fin Aid Regulatory Updates for 2010-11 for Testing Purposes	Hasan	Tom Roza	2/8/2011	1pm	Successfully installed in PRODN
2/1/2011	Clone PRODN to PRODN	Service Outage of PRODN	Sync PROD and PRODN	Vicki L	Tom Roza	2/7/2011	6pm	Successfully Cloned PROD to PRODN
2/1/2011	MAPS 3.8 PROD Install	Outage for Argos, IntelleCheck,and FormFusion	Upgrade MAPS to latest vendor supported version	Ryan A	Tom Roza	2/4/2011	6pm	Successfully installed in Production
1/26/2011	Zeus Configuration Changes	Total Service Outage of Luminis and Banner Production	Fix Banner Performance Problems	Norbert D	Tom Roza	2/2/2011	10pm	Successfully installed in Production
2/2/2011	Upgrade Zeus Load Balancer Platform - Load Balancer Serivce	None Expected	Upgrade Zeus Load Balancer Software to Ver 7.1	Norbert D	Tom Roza	Jan-11	8pm	Successfully installed in Production
1/26/3011	Upgrade Zeus Load Balancer Platform - Operating System	None Expected	Upgrade Linux OS to Ver 5.6	Norbert D	Tom Roza	1/28/2011	8pm	Successfully installed in Production

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1/28/2011	Update Luminis Time Out Parm	Total Service Outage of Luminis and Banner Production	Correct problem where Luminis sessions time out prematurely	Norbert D	Tom Roza	1/28/2011	8pm	Successfully installed in Production
1/26/2011	Print 1099 Forms	None Expected	Regulatory	Ron R	Joe Lampo	1/24/2011	11am	Successfully printed
1/25/2011	Install Luminis 4.2.3 in PROD	Total Service Outage of Luminis and Banner Production	Install Updates to correct web page rendering problem	Norbert D	Tom Roza	1/22/2011	8am-6pm	Successfully installed in PROD
1/22/2011	Install Fin Aid 8.9 & 8.9.1 in PROD	Total Service Outage of Luminis and Banner Production	Install Fin Aid Regulatory Updates	Hasan	Tom Roza	1/22/2011	10am-2pm	Successfully installed in PROD
1/22/2011	Install TAXUPDATE #147, 148 & #149 in PROD	None Expected	2010 Tax Code Changes	Hasan	Tom Roza	1/19/2011	3pm	Successfully installed in PRODN - ready for end user testing
1/19/2011	Upgrade CCCApply on PROD	None Expected	Fix Special Character Problem	Ryan A	Tom Roza	1/18/2011	11am	Upgrade installed
1/18/2011	Upgrade Clean_Address Build 1663	None Expected	Update latest addresses	Hasan	Tom Roza	1/14/2011	10am	Successfully installed in PROD
1/14/2011	Install TAXUPDATE #147, 148 & #149 in PRODN	None Expected	2010 Tax Code Changes	Hasan	Tom Roza	1/12/2011	3pm	Successfully installed in PRODN - ready for end user testing
1/12/2011	Install Fin Aid 8.9 & 8.9.1 in PRODN	None Expected	Install Fin Aid Regulatory Updates	Hasan	Tom Roza	1/10/2011	7pm	Successfully installed in PRODN - End User testing being performed
1/10/2011	Install TAXUPDATE #144 & #146 in PROD.	None Expected	2010 Tax Code Changes	Hasan	Tom Roza	1/10/2011	3pm	Successfully installed in PROD
1/10/2011	Reconfigure Lumtest Middle Tier After PROD-to-PRODN Clone	Luminis test/Dev Unavailable	Reconnect Lumtest to PRODN	Norbert D	Tom Roza	1/8/2011	9am	Luminis reconnection successful
1/8/2011	Clone PROD to PRODN	None Expected	Bring PRODN Up-To-Date	Vicki L	Tom Roza	1/7/2011	8pm	Clone Successful
1/7/2011	Upgrade CCCApply on PRODN	None Expected	Fix Special Character Problem	Ryan A	Tom Roza	1/7/2011	11am	Upgrade installed -ready for end user testing
1/7/2011	Install BDMS-Conect to TRNG8	None Expected	BDMS Testing Platform - Hershey Conversion	Ryan A	Tom Roza	1/6/2011	10am	Install successful
1/6/2011	Re-compile SSB	None Expected	Primlinary work for Student Ifo Dashboard	Matt R.	Joe Lampo	1/6/2011	12am	Completed after recomplile at 10 am due to problem with Student SSB Add/Drop & Change Grade Option