EIS Technical Meeting
April 25, 2011, 10:00am-11:00am

Attendees: Chien Shih, Susan Malmgren, Drake Lewis, Jerrick Woo, Tom Roza and Kari Elliott (note taker).

1. PCI Compliance:
   - Credit cards scanned onto server – consultant recommends using third party software (Ground Labs) to install on servers.
   - Will need to test before using.
   - Chien will get software for preliminary testing before deployment.
2. Rendering Errors:
   - First reported April 22, 2011 – Banner tab does not display Banner application channel.
   - Service request opened April 25, 2011 with action line.
3. Faculty Grades – Academic & Professional Matters Committee Concerns:
   - Still confusion where students can view grades – view grades or unofficial transcripts.
     - A & R office at Foothill did not check box to show grades and students could only see grades on unofficial transcripts – box has been checked and students can view grades with view grade.
   - Need to know what box needs to be checked and action a student takes to view grades and present to the Academic & Professional Matters Committee.
4. Appworx:
   - Visit scheduled for Wednesday, April 27, 2011 to San Mateo College.
5. Patches:
   - Priority waitlist.
   - Waitlist/class capacity – still testing.
6. 8.4 upgrade – currently testing.
7. Personal email address – Active Division & Course Studio:
   - Should use FHDA as preferred email but does not always use FHDA; for some faculty and staff, personal email address is being chosen for preferred email.
8. Oracle:
   - Claiming FHDA downloaded 11g and Weblogic last April (2010) and now liable for license from last year until now.
   - Need to know how extensive license software is used – 1 box (Munich).
     - Tom & Norbert will begin scanning servers and document.