

EIS Technical Meeting

May 2, 2011, 10:00am-11:00am

Attendees: Chien Shih, Susan Malmgren, Joe Lampo, Jerrick Woo, Tom Roza and Kari Elliott (note taker).

1. PCI Compliance:
 - Credit cards scanned onto server –using third party software (Ground Labs) to install on servers.
 - Waiting for consultant to provide cost.
 - Chien will give Tom software to install next week – install on any server used to store credit card information for Legacy system; information is stored on disk array, not on server.
 - Begin testing software.
2. Rendering Errors:
 - First reported April 22, 2011 – Banner tab does not display Banner application channel.
 - Service request opened April 25, 2011 with action line – Matt has fixed.
3. Capture Card:
 - Vendor proposing using card with magnetic strip.
 - What would be the impact on ETS?
4. BDMS:
 - SIG trainer will be onsite May 17-19, 2011 for training at De Anza A & R office.
 - Need to coordinate with trainer for logistics.
 - Verify equipment requirements – Chien will contact trainer this week.
 - If dual capability is possible – scanner setup for both Hershey and BDMS scanning (Foothill & De Anza will be using the same scanner).
 - Training curriculum – setup template of workflow process.
 - Need list of attendees from colleges.
 - Follow-up meeting scheduled for May 11, 2011, 2:00p-3:30pm in D160.
5. Appworx:
 - Tom waiting to hear from vendor what the current version is and if it runs on Oracle 10g or 11g.
 - Implement before next grade roll – first week of July.
6. Patches:
 - Priority waitlist – service request with SGHE
 - Waitlist/class capacity – tested April 29, 2011 and is working.
 - Now installed in 8.4 PRODN.
7. 8.4 upgrade – currently testing, on target for May 20, 2011.
8. Personal email address – Active Division & Course Studio:
 - Has been fixed – changed Luminis hierarchy to use FHDA not personal email address as preferred email address.
9. Oracle:
 - Chien will forward report to Tom and Joe this week to review – box solution for license.
 - All calls from Oracle need to be forwarded to Chien.
 - Any technical problems need to be reported to SGHE action line.
10. 1098Ts – make available to students online only for '11-'12.
 - Need to find out if student consent is needed first.