

## **EIS Technical Meeting**

### **October 10, 2011, 10:00am-11:00am**

Attendees: Chien Shih, Tom Roza, Drake Lewis, Matt Rapczynski, Susan Malmgren and Kari Elliott (note taker).

#### **Important Calendar Dates:**

1. PERS/XML filing deadline – September 15, 2011
  - Waiting for patch; deadline extended to October 31, 2011
2. Retreat date – October 18, 2011
3. Degreeworks Go Live – January 9, 2012 for students (both colleges)
4. Faculty Association Mandate – review September 30, 2011

#### **Banner Performance Issue:**

1. Reboot SAN unit – sent out alert September 15, 2011 in the morning.
  - SVM is being dropped by vendor.
  - Post mortem discussion needed – Scheduled for October 12, 2011.
    - Clearer understanding of what happened.
    - Permanent corrective action (Firmware update).
    - Strategy to migrate away from SVM.
2. Performance issues with Cashiers office accounts receivable processing.

#### **Agenda Items:**

1. PCI-DSS GoundLab Scan:
  - Deadline extended to October 31, 2011.
  - Joe's group is working with Tom's group to identify who has access to credit card information on IA Plus server.
2. Department Retreat:
  - Tuesday, October 18, 2011; location still to be determined.
    - Location will be State Farm Building.
  - Agenda.
    - Guest speakers committed – Bob Hughes from North Orange.
    - Pat Hyland – team building.
3. Faculty Association Mandate:
  - Discuss test results at next Student team meeting – October 6, 2011
  - Waitlist goes away first day of class.
  - Add codes available to all faculty first day of class.
  - Develop preliminary plan to present to Steering committee.
4. Oracle 11g Migration Plan
  - Complete by end of year.
  - Long term support of APEX – presentation at retreat.
  - Migration plan – Oracle provided.
    - Oracle assessment – written estimate.
    - Kick off session; will need list of participants and best time.
  - Oracle support will no longer go through SGHE after February 2012; will go to Oracle direct.
  - Oracle Application Server – move to Web Logic?

- Make decision after Oracle assessment.
- 5. DR Site:
  - Focus on after 11g migration plan is started.
- 6. BDMS:
  - Keep Hershey up through end of year; will need to back up database.
  - Still reviewing documentation; Susan has not gotten any feedback from users.
  - De Anza scanner has shipped.
  - October 19, 2011 – training for counselors at De Anza; Foothill has not set training date yet.
  - Phase II complete before end of year.
  - March 2012 – begin training next department to use BDMS.
- 7. Degreeworks:
  - Monitor go live.
  - Counselors cannot see all features.
  - Need to get San Mateo's scribing.
  - Have dedicated resources from colleges for student pilot test group.
  - Advisory security – Matt starting October 10, 2011.
- 8. Finance Upgrade to 8.6:
  - Testing going well.
  - Install into PROD October 28, 2011.
- 9. Luminis Upgrade:
  - Upgrade to 4.3 before end of year.
  - Munich server sunset date – 2012.
  - Kick off meeting – end of month.
- 10. ODS 8.1:
  - 8.2/8.3 upgrades have performance enhancements.
  - Need to meet with Andrew LaManque – rescheduled to November 2, 2011.
  - Upgrade would improve performance.
  - EDW – schedule time with consultant – 1 day with consultant.
    - Tom will let Chien know when ready to meet with consultant.
  - Will not affect Banner platform; no need to shut system down.
- 11. Placement Scores in MyPortal:
  - Build table – use APEX.
  - Eliminate need to download PDF of what classes to take based on score.
  - Degreeworks is another option.
- 12. UC4 – New Project.
  - Map out installation schedule.
- 13. Meeting Maker & Email Integration.
- 14. Dashboard – Work Study Hours.
  - Add another view showing number of hours a student has remaining – Matt will start this week.
- 15. ARGOS – Report to show who has access to what folder.