

## **EIS Technical Meeting**

### **October 24, 2011, 10:00am-11:00am**

Attendees: Chien Shih, Tom Roza, Drake Lewis, Susan Malmgren, Jerrick Woo, and Kari Elliott (note taker).

#### **Important Calendar Dates:**

1. PERS/XML filing deadline – September 15, 2011
  - Waiting for patch; deadline extended to November 30, 2011
2. Degreeworks Go Live – January 9, 2012 for students (both colleges)

#### **Banner Performance Issue:**

1. Reboot SAN unit – sent out alert September 15, 2011 in the morning.
  - SVM is being dropped by vendor.
  - Post mortem discussion.
    - Firm ware upgrade – November 4, 2011.
      - Tom will receive detail action plan from Robby Wright – haven't received yet.
    - Need tool to alert performance issue in Banner.
      - Robby Wright will provide documentation this week.
2. Performance issues with Cashiers office accounts receivable processing.
  - Meeting scheduled to meet with cashiers to automate first 4 steps.
  - SGHE consultant recommended purging feed table – need to look into further.
    - Fee Assessment table has 360,210,794 records.

#### **Agenda Items:**

1. PCI-DSS GoundLab Scan:
  - Deadline extended to October 31, 2011.
  - Backup data; store tape in secure place & destroy at a later date.
2. Faculty Association Mandate:
  - Review impact document at Core meeting, October 24, 2011.
  - Impact – 3,000 add codes faculty will have to issue.
3. Oracle 11g Migration Plan
  - Complete by end of year.
  - Validating APEX in TEST8.
    - Works with Banner and Luminis.
  - Migration plan – Oracle provided.
    - Oracle assessment – written estimate.
    - Kick off session; will need list of participants and best time.
  - Oracle support will no longer go through SGHE after February 2012; will go to Oracle direct.
  - Oracle Application Server – move to Web Logic?
    - Make decision after Oracle assessment.
4. DR Site:
  - Focus on after 11g migration plan is started.
5. BDMS:
  - Keep Hershey up through end of year; will need to back up database.
  - Documentation is almost complete; draft version is online.
  - De Anza scanner has been delivered to A & R; tech services will configure & install this week.

- Phase II complete before end of year.
    - Need work session to review documents on external hard drives (Foothill).
  - March 2012 – begin training next department to use BDMS.
6. Degreeworks:
- Counselors cannot see all features – working with SGHE.
  - Need to get San Mateo’s scribing – still need.
7. Finance Upgrade to 8.6:
- Testing going well.
    - Need to thoroughly test nightly GURFEED to Finance, PROMPT interface and interface between Foundation & Finance.
  - Install into PROD October 28, 2011.
8. Luminis Upgrade:
- Upgrade to 4.3 before end of year.
  - Munich server sunset date – 2012.
  - Luminis 4.3 in LUM TEST; Drake is testing.
9. ODS 8.1 Upgrade:
- 8.2/8.3 upgrades have performance enhancements.
  - Need to meet with Andrew LaManque – rescheduled to November 2, 2011.
  - EDW – schedule time with consultant – 1 day with consultant.
    - Tom will let Chien know when ready to meet with consultant.
  - Need clear policy on operational store.
10. Placement Scores in MyPortal:
- Build table – use APEX.
  - Degreeworks is another option.
11. UC4 – New Project.
- Meeting scheduled for October 26, 2011.
12. Meeting Maker & Email Integration – Meeting scheduled for November 2, 2011.
13. Dashboard – Work Study Hours.
- Users are testing.
14. ARGOS – Report to show who has access to what folder.
15. Omni Update – Plan for server.
- Want to do webinar.
16. SARS/eSARS
- One more work session with vendor.
  - License issues with eAlert.
17. Legacy Data Migration:
- Contract extended through June 30, 2012.
  - Review survey results.
  - Meet with groups.
  - How to convert data needed?