

## **EIS Technical Meeting**

### **October 3, 2011, 10:00am-11:00am**

Attendees: Chien Shih, Joe Lampo, Tom Roza, Drake Lewis and Kari Elliott (note taker).

#### **Important Calendar Dates:**

1. PERS/XML filing deadline – September 15, 2011
  - Waiting for patch; deadline extended to October 31, 2011
2. Retreat date – October 18, 2011
3. Degreeworks Go Live – October 3, 2011 for Counselors, January 9, 2012 for students (Foothill); October 3, 2011 for Counselors, January 9, 2012 for students (De Anza)
4. Faculty Association Mandate – review September 30, 2011

#### **Banner Performance Issue:**

1. Reboot SAN unit – sent out alert September 15, 2011 in the morning.
  - Performance good after reboot.
  - SVM is being dropped by vendor.
  - Post mortem discussion needed – Scheduled for October 12, 2011.
  - Need to think about SANS unit maintenance.
    - Has heavy use.
    - Look into replacement parts.
2. Performance issues with Cashiers office accounts receivable processing.

#### **Agenda Items:**

1. PCI-DSS GoundLab Scan:
  - Deadline extended to October 31, 2011.
2. Department Retreat:
  - Tuesday, October 18, 2011; location still to be determined.
    - Location will be State Farm Building.
  - Agenda.
    - Guest speakers committed – Bob Hughes from North Orange.
    - Pat Hyland – team building.
    - Chien will send out agenda.
3. Faculty Association Mandate:
  - Discuss test results at next Student team meeting – October 6, 2011
  - Waitlist goes away first day of class.
  - Add codes available to all faculty first day of class.
  - Develop preliminary plan to present to Steering committee.
4. Oracle 11g Migration Plan
  - Complete by end of year.
  - Long term support of APEX – presentation at retreat.
  - Migration plan – Oracle provided.
    - Oracle assessment – written estimate.
    - Kick off session; will need list of participants and best time.
  - Oracle support will no longer go through SGHE after February 2012; will go to Oracle direct.

- Oracle Application Server – move to Web Logic?
    - Make decision after Oracle assessment.
5. DR Site:
- Focus on after 11g migration plan is started.
6. BDMS:
- Keep Hershey up through end of year; will need to back up database.
  - Still reviewing documentation.
  - De Anza has not received new scanner yet.
  - October 19, 2011 – training for counselors at De Anza; Foothill has not set training date yet.
  - Phase II complete before end of year.
  - March 2012 – begin training next department to use BDMS.
7. Degreeworks:
- Monitor go live.
  - Daily student load shrinking during lapse time.
  - Synched DETEST from PRODN.
    - Colleges agreed only needs to be synched once a month.
8. Finance Upgrade to 8.6:
- Finance is currently testing.
  - Install into PROD end of October.
    - Move to PROD October 21<sup>st</sup> or October 28<sup>th</sup>.
9. Luminis Upgrade:
- Upgrade to 4.3 before end of year.
  - Munich server sunset date – 2012.
  - Started technical research – complete this week.
  - Kick off meeting – end of month.
10. ODS 8.1:
- 8.2/8.3 upgrades have performance enhancements.
  - Need to meet with Andrew LaManque.
  - Upgrade would improve performance.
  - EDW – schedule time with consultant – 1 day with consultant.
    - Tom will let Chien know when ready to meet with consultant.
  - Will not affect Banner platform; no need to shut system down.
11. Placement Scores in MyPortal:
- Build table – use APEX.
  - Eliminate need to download PDF of what classes to take based on score.
  - Degreeworks is another option.
12. Course Studio File Storage:
- Modified parameters; restarted Luminis platform.
  - 50 megabytes per shell.
  - Drake will monitor.