SUNGARD[®] HIGHER EDUCATION

FDHA EDW Training – Visit 1 November 17 – November 19, 2009

Consultant:	R. Joanne Keys, joanne.keys@sungardhe.com, 1-585-721-0646
Goals & Objectives:	To conduct EDW Functional/Technical Training. Load and data
	validation of the various STARS.

Consulting Engagement

	Strongly Agree	Agree	Neither Agree or Disagree	Disagree	Strongly Disagree	Not Applicable
Overall the consulting engagement met my expectations						
Goals and objectives for the session were clearly defined						
Goals and objectives were met						
Activities were appropriate with goals and objectives						
Content was consistent with expectations						

Please indicate what you found most useful about this consulting engagement:

Please present your ideas for improvement:

Consultant

	Strongly Agree	Agree	Neither Agree or Disagree	Disagree	Strongly Disagree	Not Applicable
Effectively leads presentations						
Communicates clearly and effectively						

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Consulting Evaluation Form

	Strongly Agree	Agree	Neither Agree or	Disagree	Strongly Disagree	Not Applicable
Responds appropriately to questions and comments			Disagree			
Demonstrates flexibility in dealing with all types of situations						
Assists others in problem solving						
Designs learning experiences that contribute to growth and change						
Delivers persuasive rationale to support recommended solutions						
Selects right method and timing to deliver recommendations						

In what ways did the consultant contribute to the success of the consulting engagement?

What could the consultant have changed to make the session more effective?

General comments and suggestions:

Course Materials

	Very	Above	Average	Below	Very	Not
	Good	Average		Average	Poor	Applicable
Congruency of objectives, content and assessment items.						
Practice Opportunities (Frequency and appropriateness)						
Grammar and Punctuation						
Clarity of Materials						
Accuracy of Materials						

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Consulting Evaluation Form

Overall Rating			
Name of Institution:			
Your Name (optional)			

Please email this evaluation to: [Susie.Gilley Susie.gilley@sungardhe.com, Joanne Keys – joanne.keys@sungardhe.com]