

## **Web Time Entry From Start to Finish**

Presented by: Sheli Senecal Smith College April 12, 2010 Course ID 0025

## Session Rules of Etiquette

- · Please turn off your cell phone/pager
- If you must leave the session early, please do so as discreetly as possible
- Please avoid side conversation during the session

Thank you for your cooperation!

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## Agenda

- · Introduction Just The Facts
- In the Beginning...
- Execution of the project
  > Communication
  > Systems
  > Testing

- Implementation of the project
   Rollout
   Training
   Maintenance.....don't get blindsided
- · Completing the project

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## Introduction - Just The Facts

- WTE project initiated in January, 2005
- · Smith College has;

  - > 400 Exempt Staff
    > 200 Non-Exempt Staff
    > 300 Service
    > 300 Faculty/Course Support
    > 2500 Students
- · We went live;

  - Non-Exempt staff in August, 2005.
    Student all started in September, 2005.
    Exempt staff were transitioned in November, 2005.
    Service staff and Faculty are not using WTE.
- Banner System;
   ➤ Started WTE on 6.0; migrated to 7.0 in December, 2005; upgraded to 8.0 in November, 2009

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In The Beginning...

Analyze & Define

## **Analyzing the Project**

- Evaluate the feasibility of WTE and know why you are implementing it.
- Identify key stakeholders to get the buy-in needed for a successful project.
- Know your community and the impact of this new process.
- Define the scope of the plan (why, who and when).
- · Have a realistic go live date.
- Select a team that is reflective of the population that will be using WTE.

## **Defining the Project**

- · Identify key issues.
- Proactively manage the tools and resources you have for this project and assign tasks accordingly.
   Communication
   Systems
   Testing
   Rollout

  - > Training > Maintenance
- Create time-lines for the individual tasks and then put your project time-line in place. This will get you to your implementation date.
- · Know your deliverables!

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## **Executing The Project**

Communication, Systems & Testing

## Communication

- Although your main goal is to implement a new process, communication should be the first priority.
- Start with an initial communication about the process, its impact and go live date.
- Setup open demo sessions so people can see the new product and send out "Are You Ready" checklists.
- Follow-up with on-going communications as you go through testing and can start to spell out exactly how certain issues will be handled.
- · End with specific rollout details of how and when.

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## Systems Setup

- In order for WTE to work there needs to be form specific setups in Banner and the WTE module needs to be turned on in Employee Self-Service.
- · System setup involves;
  - > rule and validation forms
  - > employees' job information
  - > approval routing
  - > security setups
  - > WTE notifications
  - > Banner Self-Service
  - ➤ Good-to-Knows
  - Known Defects

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## Systems (Rule & Validation Forms)

- PTRPICT Payroll Identification Code Rules
- PTRINST Leave Processing Rules
- PTRSHFT Shift Premium Rules
- · PTRCALN Payroll Calendar Rules
- PTRECLS Employee Class Rules
- PTRLCAT Leave Category Rules
- PTVLCAT Leave Category Validations
- NTVACAT Electronic Approval Category Code Validation

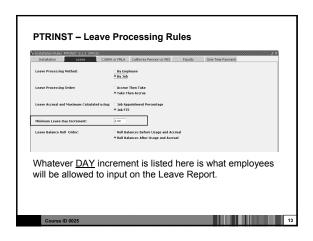
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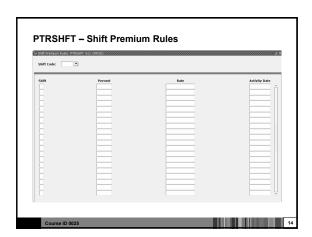
## PTRPICT - Payroll Identification Code Rules

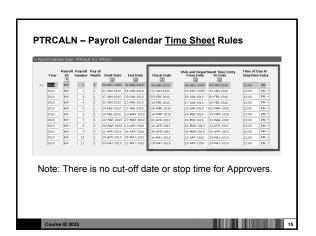


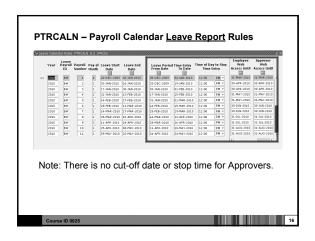
This setup must be done for each Payroll ID in use.

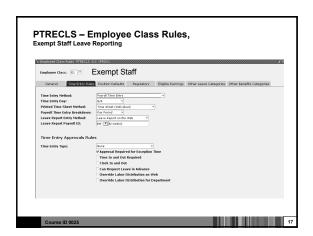
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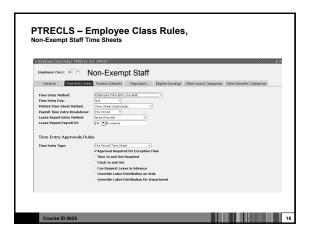


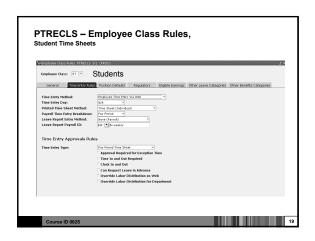


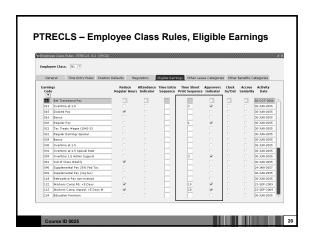


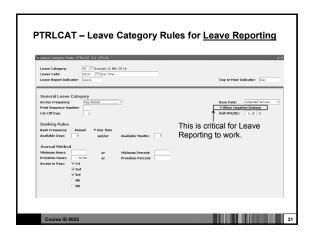


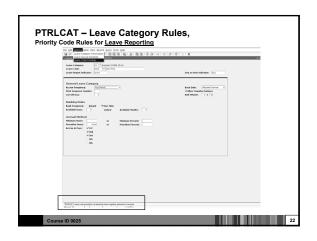


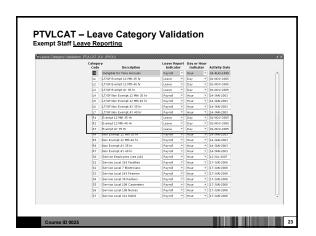


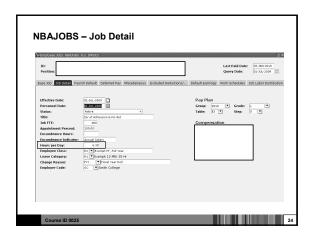


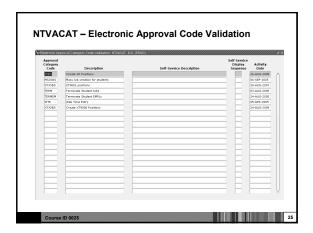








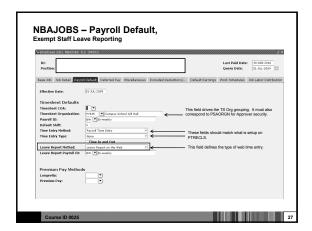


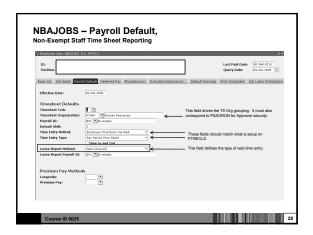


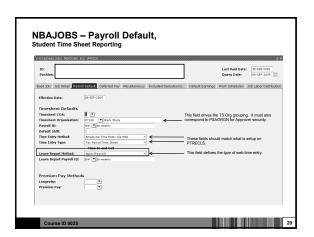
## Systems (Employees' Job Information)

- · NBAJOBS Payroll Default for current active jobs will have to be changed to correspond with the WTE default information from PTRECLS.
- · New jobs will default with the WTE information from PTRÉCLS.
- NBAJOBS Default Earnings does not work with Web Time Entry for hourly jobs. It will double up time in PHAHOUŘ.

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## Systems (Approval Routing)

The system will automatically run through this hierarchy:

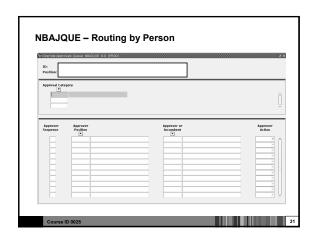
- If there is no approver on NBAJQUE it goes to NTRRQUE, if not there, it goes to NBAPOSN and looks at the "Reports To" field. If it does not find an approver the employee will get an error message and will not be able to open their Time Sheet or Leave Report.
- NBAJQUE Routing by Person
- NTRRQUE Routing by Job or Organization
- NBAPOSN Routing by Position

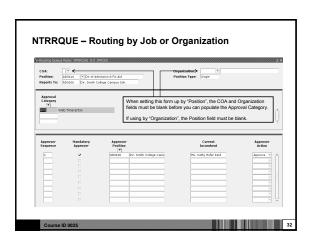
Note: Approver positions cannot be Pooled positions.

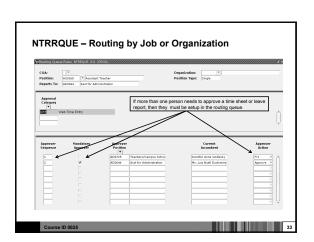
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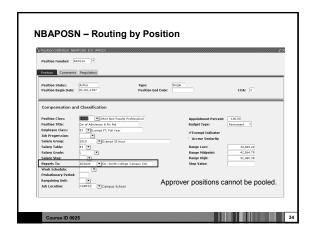
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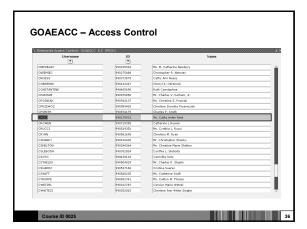


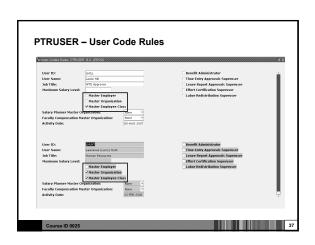


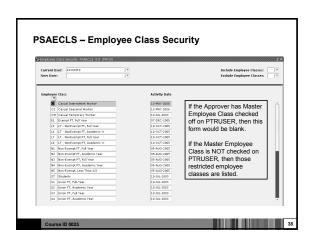
## Systems (Security for WTE)

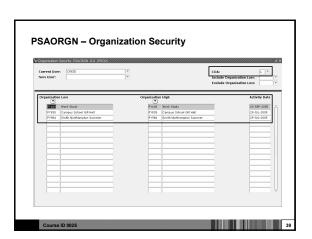
- In order for an Approver to have access to an employee's WTE record, they must have the correct security setup. Each Approver must be setup on GOAEACC and PTRUSER with either one or both of the PSA security setups. Proxy's must be setup in GOAEACC.
- GOAEACC Access Control
- PTRUSER User Code Rules
- PSAECLS Employee Class Security
- · PSAORGN Organization Class Security

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## Systems (WTE Notifications)

- Employees and Approvers will need to know when to complete and approve Time Sheets or Leave Reports.
- · What will your system be?
- · Who will create this system?
- · Who will maintain this system?
- · Who is responsible for these notification?

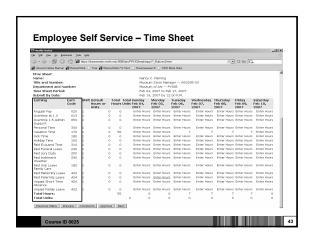
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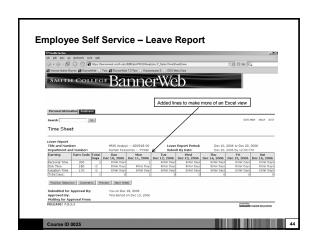
## Systems (Employee Self-Service)

- Employee Self Service for WTE will need to be activated.
- · Your options are;
  - > Leave Reporting
  - > Time Sheets
  - ➤ Requesting Time Off
  - > Benefited Leave Accruals
- · Note: The requesting time off module is in addition to the time sheet. It does not replace it.

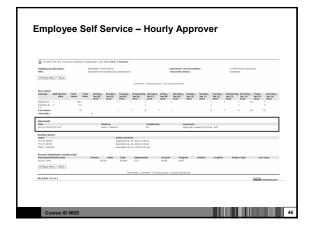
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# **Employee Self Service** SMITH COLLEGE BannerWeb









## Systems (Good-to-Knows)

- There is an additional Payroll processing step. After running PHPTIME you must then run PHPMTIM. This process pulls in any hours on the Timesheet into Banner for payroll. If this process is not run hours from WTE are not included.
- · Hours can still be added/changed manually on PHAHOUR.
- Leave Reporting does not run through Payroll, however the leave accrual still does. You will want to keep to the same payroll schedule for Leave Reporting so your accruals are accurate.

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## Systems (Good-to-Knows) 7.x

- · Pay periods are listed in ascending order.
- · You may only view employee leave balances on Leave Reports NOT Time Sheets.
- FTE or Appt Pct is being used to calculate leave usage by day.
- Closed transactions get stuck in the Approver's queue.

# Systems (Known Defects) 7.x Anyone using Banner version's 7.0 to 7.3 may run into issues. • The majority of defects were corrected in 7.3 49 Systems (Good-to-Knows) 8.x • 8.0 Pay periods are listed in descending order. · 8.0 Hours Per Day is now used to calculate leave usage by day. · 8.1 Closed transactions can now be canceled by the Superuser. 8.2 You may now view employee leave balances on Leave Reports AND Time Sheets. Course ID 0025 50

## Systems (Known Defects) 8.x

Defect #: 1-6J3YFC (Column Information Shifted)

- · Status: Resolved
- Date Resolved: 8/12/2009
- Patch #: p1-6j3yfc\_bwp80200
- Reported Version: 8.2
- Fixed Version: 8.2.0.1
- Summary: Information in columns is shifted on Timesheet Preview

Defect #: 1-6XUUOO (Wrong Last Name)

- Reported Date: 8/21/2009
- Reported Version: 8.2
- Summary: "Approved by" name combines the Approvers first name with the employee's last name.

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## Systems (Known Defects) 8.x

Defect #: 1-9GPG10 (Performance Issue)

• Reported Date: 12/11/2009

- Reported Version: 8.1.1.1
- Summary: Performance issues when approving timesheets

SR #:1-590073221 (Leave Accruals on Leave Report)

 Attached defect 1-3ULWHE (incorrect balances in the Accrued Leave Balances)

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## Testing

- Assign members of your team to be different types of users in the testing (employee, approver, proxy, payroll).
- · Put together a testing plan.
- Complete FULL payrolls for each type of payroll that you run.
- · Test each type of earn code, leave code etc.
- Use every part of the system, even if its just testing the comments field.... (because there is a glitch in it)
- When you are done testing, change roles and test some more.
- · You cannot over test!!!!

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## Implementing The Project

Rollout, Training & Maintenance

## **Rolling Out Web Time Entry** · You know your deliverables....now implement them! · Put together a rollout plan; $\succ$ by employment group by department · Apply the rollout plan to a training schedule. · Send out communication regarding the rollout and training (e.g. notices, checklists etc.). 55 Training Once you have identified how you will rollout web time entry, its time to setup training. · Train your support staff first. They are the first line of defense and your go-to person in the office or department. Depending on the size of your institution, you may want to consider small classroom size trainings to presentation trainings to web-based trainings. What works for your audience? 56 Maintenance

- · How do new employees get setup?
- · How do new users get access?
- · Who completes the system setup?
- · Who handles the notification system?



## **Completing The Project**

Document, document, document!

## Closing out the Project

- · Identify and document procedures.
- · Create and distribute final project report.
- Obtain final acceptance of the project.
- · Measure client satisfaction.
- Archive and retain project documents in order to retain organizational knowledge.

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## In Summary...

- · Know your project
- Know your communication plan
- Know your system
- · Test, Test, Test
- Communication and Training are critical!
- Know your maintenance procedures.
- · Do not rush the project, give yourself time to do it right!

# Questions?? Thank You! Sheli Senecal ssenecal@smith.edu

Please complete the online class evaluation form Course ID 0025