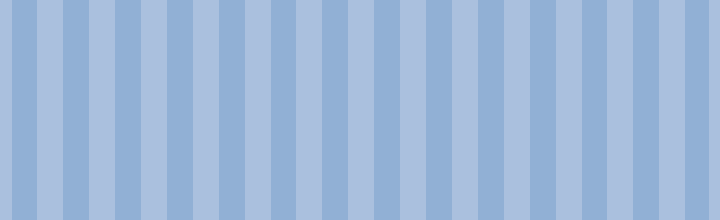




resources

Senior Support for the unique
needs of Retired Medicare
enrollees and their dependents





UnitedHealthcare® understands the unique needs and requirements of the Retiree navigating the complexities of Medicare.

That's why we created Senior Support — you have distinct needs and questions and our Senior Support customer care team is specially equipped to assist you.

Now, as a Retiree enrolled with Medicare, you and your covered dependents can relax when you need benefits, claims, or service information.

One call to a dedicated toll-free number puts you in touch with a specially trained customer care team that understands your particular needs. Just look at what Senior Support offers:

- Easy to read member ID cards and materials
- One dedicated, toll-free number for claims and service issues
- Phone system technology that makes it easy to reach customer care professionals when needed. You'll have the option to speak with a customer care professional after answering just one question.
- 8 a.m. to 8 p.m. customer care Monday through Friday wherever you live

Senior Support customer care phone number is **1-800-510-4846**



You'll speak with a single contact of a dedicated customer care team who will resolve your questions quickly. Customer care professionals handle your claim and service questions — the person that answers the phone is the person that takes care of your needs.

You will speak with a caring individual who is:

- 1** knowledgeable about the intricacies of Medicare Supplement programs
- 2** specially trained in what you need to know about managing your costs in today's Medicare environment

We understand the issues you may be facing around grief and loss, widows and widowers, generational differences, and more.

UnitedHealthcare is dedicated to providing you with the best possible customer service in a compassionate and sensitive environment.

Senior Support — Because you deserve peace of mind!

It just makes sense.®



A UnitedHealth Group Company

UnitedHealthcare®

Visit us at www.myuhc.com