Network Infrastructure Refresh Project
Frequently Asked Questions

Question: Do I need to do anything to prepare for this change?

Answer: The general user at the District will not need to do anything. You will be notified when the change to the new network equipment will be made and told to contact the Call Center the following day if experience network connectivity issues.

Question: I heard that I will need to change my IP address. What is this?

Answer: For those devices that currently have a static Network IP address assigned, a new IP address will need to be programmed into the device. ETS staff will be contacting owners of these devices well in advance to plan out and execute the change.